

Servicehandleiding

SHOGUN INBOUW UNITS KML serie

Binnenunit:

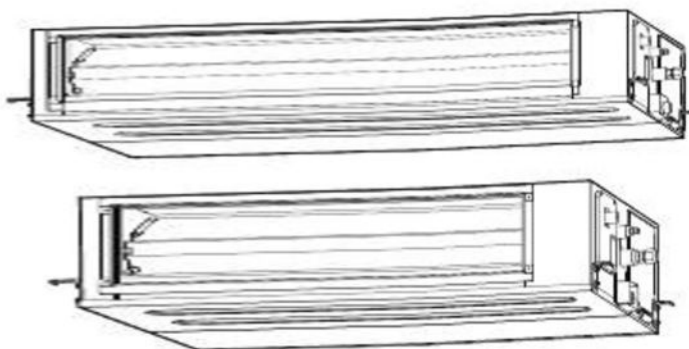
ARXG 36 KMLA

ARXG 45 KMLA

Buitenunit:

AOYG 36 KQTA

AOYG 45 KQTA



AIR CONDITIONER

Duct type

SERVICE MANUAL

INDOOR



ARXG36KMLA
ARXG45KMLA

OUTDOOR



AOYG36KQTA



AOYG45KQTA

FUJITSU GENERAL LIMITED

Notices:

- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

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1. GENERAL INFORMATION

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1. GENERAL INFORMATION

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1. Specifications

1-1. Indoor unit

Type				Inverter heat pump		
Model name				ARXG36KMLA	ARXG45KMLA	
Power supply				3N 400 V ~ 50 Hz		
Power supply intake				Outdoor unit		
Available voltage range				342—457 V		
Capacity	Cooling	Rated	kW	9.5	12.1	
			Btu/h	32,400	41,300	
		Min.—Max.	kW	2.8—10.6	4.0—12.6	
		Btu/h	9,600—36,100	13,600—43,000		
	Heating	Rated	kW	10.8	13.5	
			Btu/h	36,900	46,100	
Min.—Max.		kW	2.7—12.5	4.2—15.0		
		Btu/h	9,200—42,600	14,300—51,200		
Input power	Cooling	Rated	kW	3.13	4.84	
		Max.		4.29	5.03	
	Heating	Rated		3.03	4.18	
Max.		4.66	4.79			
Current	Cooling	Rated	A	6.0	8.6	
	Heating			5.8	7.6	
Power factor	Cooling		%	75.9	82.0	
	Heating			75.6	79.5	
EER		Cooling	kW/kW	3.04	2.50	
COP		Heating		3.56	3.23	
Moisture removal			L/h (pints/h)	3.0 (5.3)	4.0 (7.0)	
Maximum operating current *1		Cooling	A	10.5	13.6	
		Heating		10.5	13.6	
Fan	Airflow rate	Cooling	HIGH	m³/h	1,900	2,100
			MED		1,620	1,750
			LOW		1,270	1,350
			QUIET		980	1,070
		Heating	HIGH		2,100	
			MED		1,620	1,750
			LOW		1,270	1,350
			QUIET		980	1,070
	Type × Q'ty		Sirocco × 2			
	Motor output		W	197		
Static pressure range			Pa	30 to 150		
Sound pressure level *2		Cooling	dB (A)	39	42	
				MED	35	38
				LOW	30	32
				QUIET	26	28
		Heating		HIGH	42	
				MED	35	38
				LOW	30	32
				QUIET	26	28
Heat exchanger type		Dimensions (H × W × D)		mm	294 × 1,000 × 39.9	294 × 1,000 × 53.2
		Fin pitch			1.40	
		Rows × Stages			3 × 14	4 × 14
		Pipe type		Copper		
		Fin type		Aluminum		
Enclosure		Material		Steel sheet		
		Color		—		
Dimensions (H × W × D)	Net		mm	270 × 1,135 × 700		
	Gross			300 × 1,320 × 790		
Weight	Net		kg	38	39	
	Gross			45	47	
Connection pipe	Size	Liquid	mm (in)	Ø 9.52 (3/8)		
		Gas		Ø 15.88 (5/8)		
	Method			Flare		
Drain port	Material			Steel		
	Tip diameter		mm	Ø 35.7 (I.D.), Ø 38.1 (O.D.)		
Operation range		Cooling	°C	18 to 32		
			%RH	80 or less		
		Heating	°C	16 to 30		
Remote control (Option)				Wired remote controller, Wireless remote controller, Mobile app*3 (FGLair™)		

NOTES:

- Specifications are based on the following conditions:
 - Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.
 - Heating: Indoor temperature of 20 °CDB/15 °CWB, and outdoor temperature of 7 °CDB/6 °CWB.
 - Standard static pressure; 36 type: 47 Pa, 45 type: 60 Pa
 - Pipe length: 5.0 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *1: Maximum operating current is the total current of the indoor unit and the outdoor unit.
- *2: Sound pressure level:
 - Measured values in manufacturer's anechoic chamber.
 - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- *3: Available on Google Play™ store or on App Store®. Optional WLAN adapter is also required. For details, refer to the setting manual.
- This data is based on EN 14511 standard.

Specifications for ErP Lot10				
Model name			ARXG36KMLA	
Energy efficiency class	Cooling		A ⁺	
	Heating (Average)		A	
Pdesign	Cooling	kW	9.5 (35°C)	
	Heating (Average)		8.7 (-10°C)	
SEER	Cooling	kWh/kWh	5.60	
SCOP	Heating (Average)		3.90	
Annual energy consumption	QCE		594	
	QHE (Average)		3,122	
Sound power level	Cooling	HIGH	dB (A)	65
	Heating			70

1-2. Outdoor unit

Type				Inverter heat pump	
Model name				AOYG36KQTA	
Power supply				3N 400 V ~ 50 Hz	
Power supply intake				Outdoor unit	
Available voltage range				342—457 V	
Starting current			A	6.0	
Fan	Airflow rate	Cooling	m³/h	3,750	
		Heating		3,750	
	Type × Q'ty		Propeller × 1		
	Motor output		W	100	
Sound pressure level *1		Cooling	dB (A)	55	
		Heating		55	
Sound power level		Cooling	dB (A)	70	
		Heating		70	
Heat exchanger type		Dimensions (H × W × D)	mm	Main 1: 756 × 905 × 18.19 Main 2: 756 × 905 × 18.19	
		Fin pitch		Main 1: 1.45 Main 2: 1.45	
		Rows × Stages		Main 1: 1 × 36 Main 2: 1 × 36	
		Pipe type		Copper	
		Fin	Type (Material)	Aluminum	
			Surface treatment	Blue fin	
Compressor	Type	DC twin rotary			
	Motor output		W	1,500	
Refrigerant		Type (Global warming potential)		R32 (675)	
		Factory charge	g	1,900	
Refrigerant oil		Type		FW68D	
		Amount	cm³	600	
Enclosure		Material		Steel sheet	
		Color		Beige Approximate color of Munsell 10YR 7.5/1.0	
Dimensions (H × W × D)	Net	mm	788 × 940 × 320		
	Gross		966 × 1,027 × 445		
Weight	Net	kg	53		
	Gross		62		
Connection pipe	Size	Liquid	mm (in)	Ø 9.52 (3/8)	
		Gas		Ø 15.88 (5/8)	
	Method		Flare		
	Pre-charge length		m	30	
	Max. length			30	
	Max. height difference			30	
Operation range		Cooling	°C	-10 to 46	
		Heating		-15 to 24	
Drain hose		Material		LDPE	
		Tip diameter	mm	Ø 13.0 (I. D.), Ø 16.0 to Ø 16.7 (O. D.)	

NOTES:

- Specifications are based on the following conditions:
 - Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.
 - Heating: Indoor temperature of 20 °CDB/15 °CWB, and outdoor temperature of 7 °CDB/6 °CWB.
 - Pipe length: 5.0 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *1: Sound pressure level
 - Measured values in manufacturer's anechoic chamber.
 - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- This data is based on EN 14511 standard.

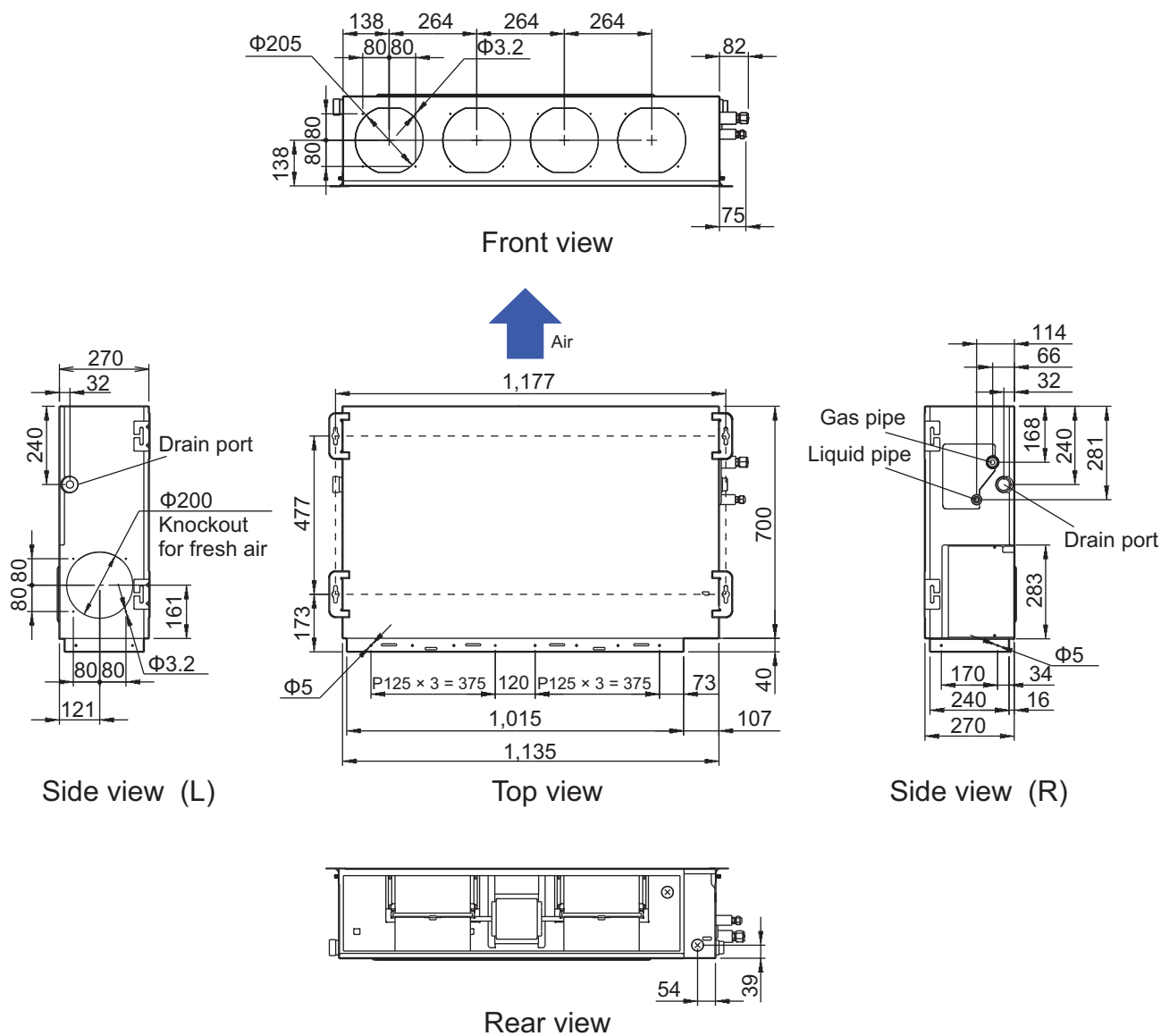
Type				Inverter heat pump	
Model name				AOYG45KQTA	
Power supply				3N 400 V ~ 50 Hz	
Power supply intake				Outdoor unit	
Available voltage range				198—264 V	
Starting current			A	8.6	
Fan	Airflow rate	Cooling	m³/h	4,450	
		Heating		4,450	
	Type × Q'ty		Propeller × 1		
	Motor output		W	120	
Sound pressure level *1		Cooling	dB (A)	58	
		Heating		59	
Sound power level		Cooling	dB (A)	72	
		Heating		73	
Heat exchanger type		Dimensions (H × W × D)	mm	Main 1: 966 × 905 × 18.19 Main 2: 966 × 905 × 18.19	
		Fin pitch		Main 1: 1.45 Main 2: 1.45	
		Rows × Stages		Main 1: 1 × 46 Main 2: 1 × 46	
		Pipe type		Copper	
		Fin	Type (Material)	Aluminum	
			Surface treatment	Blue fin	
Compressor	Type × Q'ty		DC Twin rotary × 1		
	Motor output		W	2,180	
Refrigerant		Type (Global warming potential)		R32 (675)	
		Factory charge	g	2,400	
Refrigerant oil		Type		RmM68AF	
		Amount	cm³	800	
Enclosure		Material		Steel sheet	
		Color		Beige Approximate color of Munsell 10YR 7.5/1.0	
Dimensions (H × W × D)	Net		mm	998 × 940 × 320	
	Gross			1,176 × 1,027 × 445	
Weight	Net		kg	62	
	Gross			72	
Connection pipe	Size	Liquid	mm (in)	Ø 9.52 (3/8)	
		Gas		Ø 15.88 (5/8)	
	Method		Flare		
	Pre-charge length		m	30	
	Max. length			30	
	Max. height difference			30	
Operation range		Cooling	°C	-10 to 46	
		Heating		-15 to 24	
Drain hose		Material		LDPE	
		Size	mm	Ø 13.0 (I. D.), Ø 16.0 to Ø 16.8 (O. D.)	
NOTES:					
• Specifications are based on the following conditions:					
– Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.					
– Heating: Indoor temperature of 20 °CDB/15 °CWB, and outdoor temperature of 7 °CDB/6 °CWB.					
– Pipe length: 5.0 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)					
• Protective function might work when using it outside the operation range.					
• *1: Sound pressure level					
– Measured values in manufacturer's anechoic chamber.					
– Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.					

2. Dimensions

2-1. Indoor unit

■ Models: ARXG36KMLA and ARXG45KMLA

Unit: mm

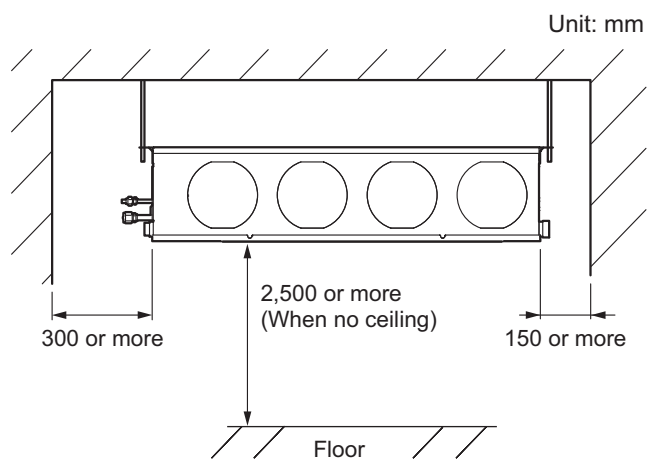


■ Installation space requirement

Provide sufficient installation space for product safety.

NOTE: The detailed component shape depends on the model.

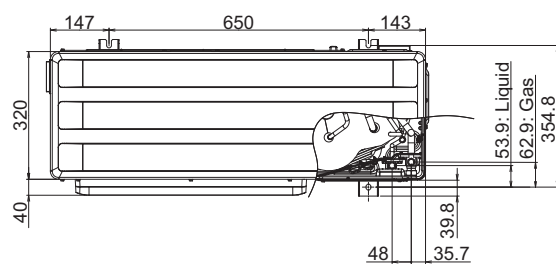
● Models: ARXG36KMLA and ARXG45KMLA



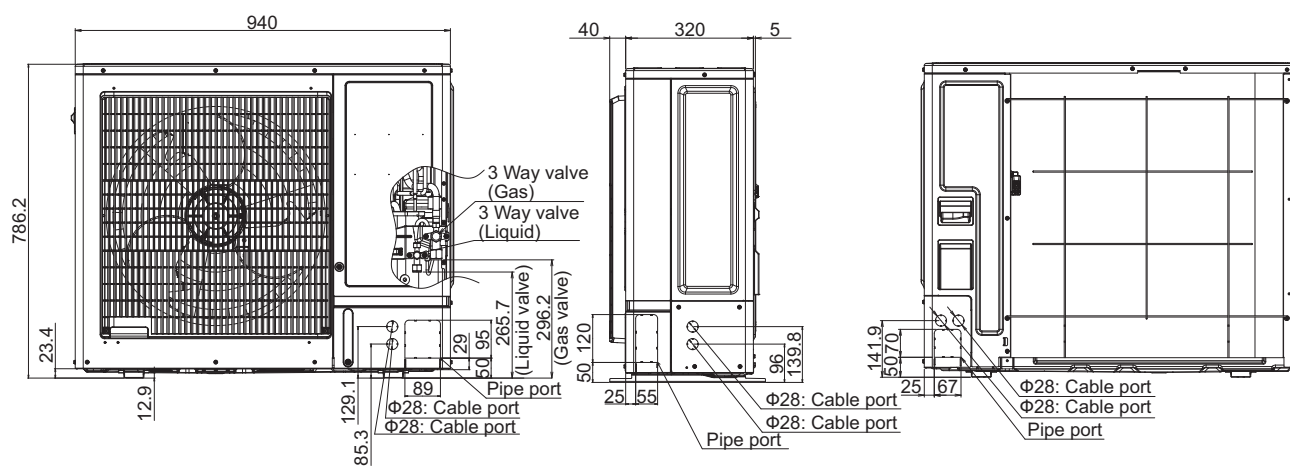
2-2. Outdoor unit

■ Model: AOYG36KQTA

Unit: mm



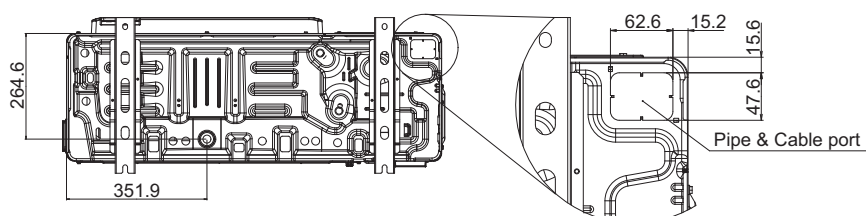
Top view



Front view

Side view

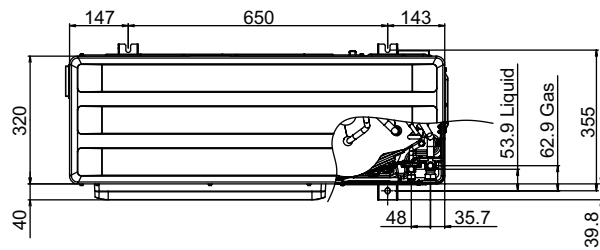
Rear view



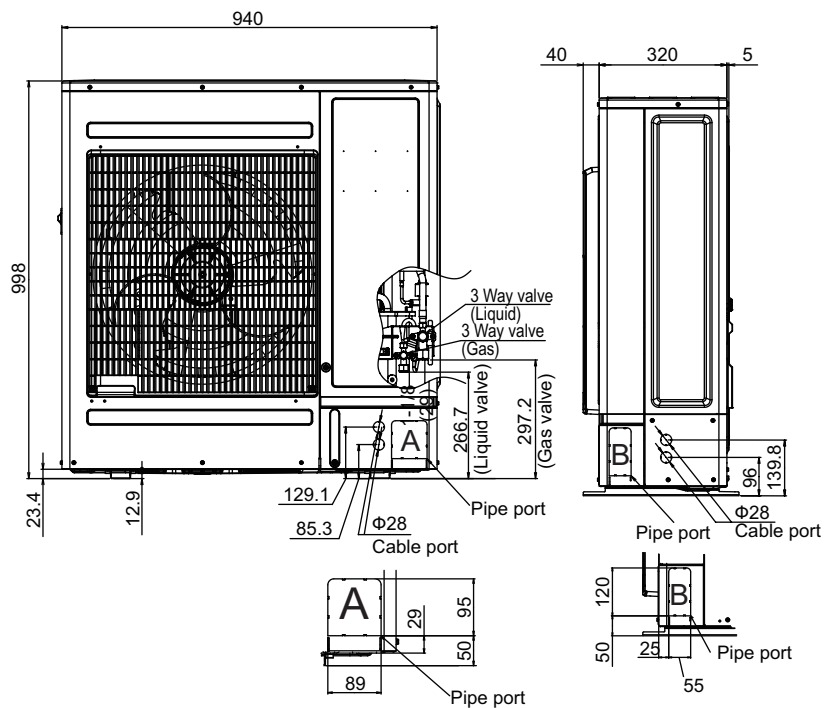
Bottom view

Model: AOYG45KQTA

Unit: mm

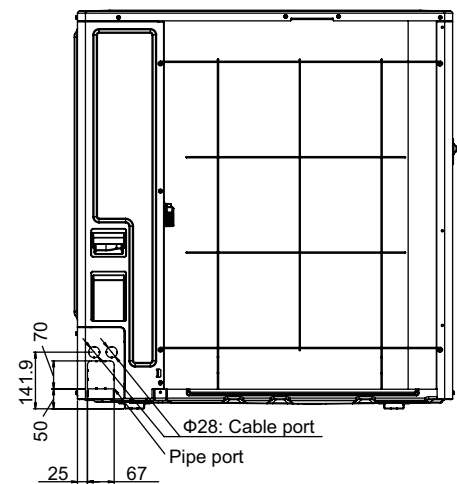


Top view

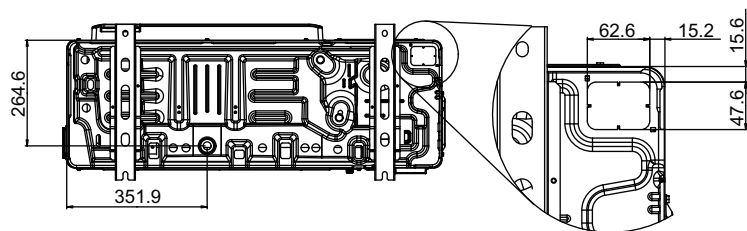


Front view

Side view



Rear view



Bottom view

Pipe & Cable port

2. TECHNICAL DATA AND PARTS LIST

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2. TECHNICAL DATA AND PARTS LIST

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1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

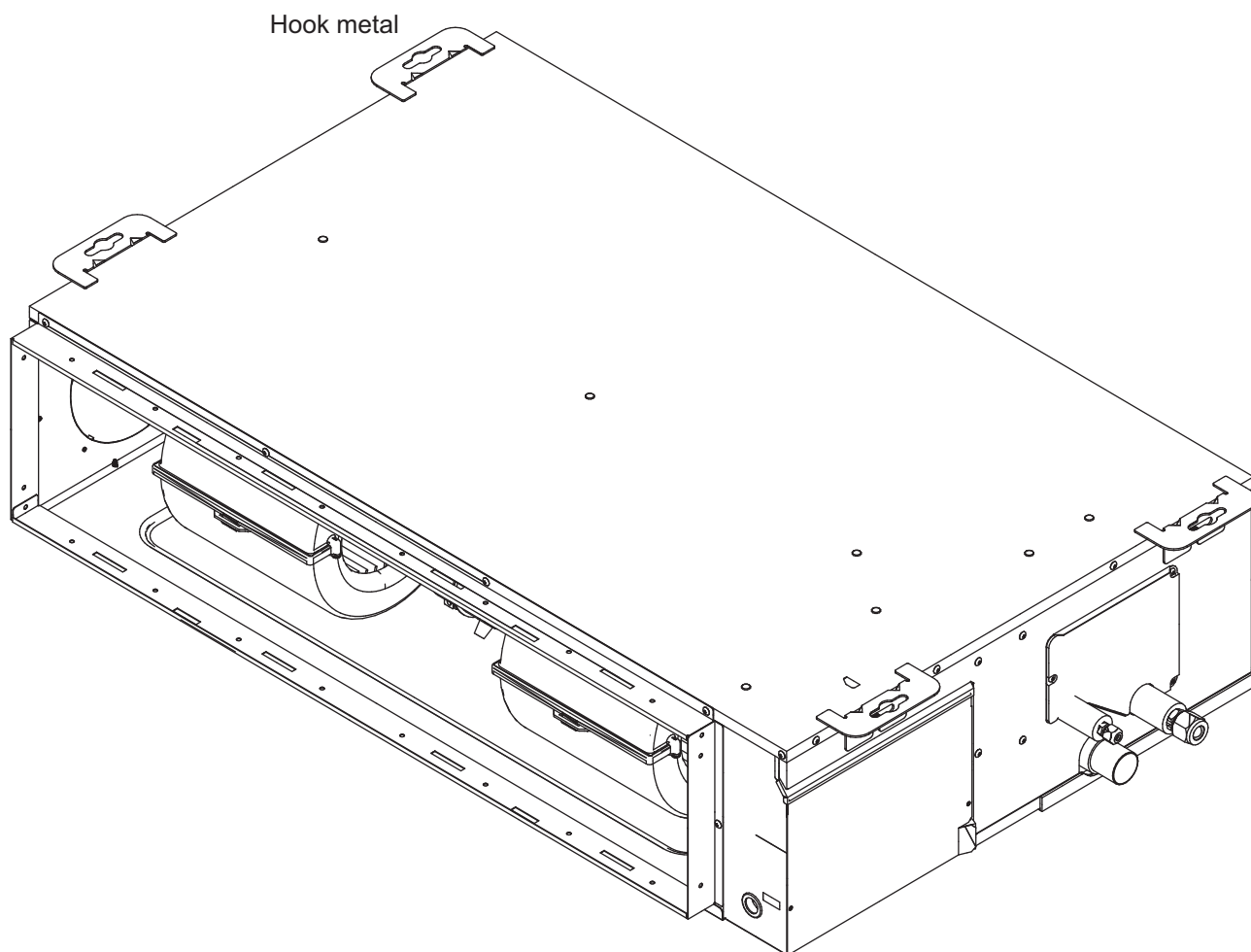
CAUTION

- Service personnel
 - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
 - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
 - Servicing shall be performed only as recommended by the manufacturer.
 - Work
 - Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. When repairing the refrigerant system, refer to the precautions written in the installation manual of the products before you start servicing.
 - Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
 - All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
 - Work in confined spaces shall be avoided.
 - The area around the workspace shall be sectioned off.
 - Ensure that the conditions within the area have been made safe by control of flammable material.
 - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
 - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
 - Do not place any other electrical products or household belongings under the product.
 - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
 - Checking for presence of refrigerant
 - The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
 - Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
-
- Service parts information and design are subject to change without notice for product improvement.
 - For the latest information of the service parts, refer to our Service Portal.
<https://fujitsu-general.force.com/portal/>
 - Precise figure of the service parts listed in this manual may differ from the actual service parts.

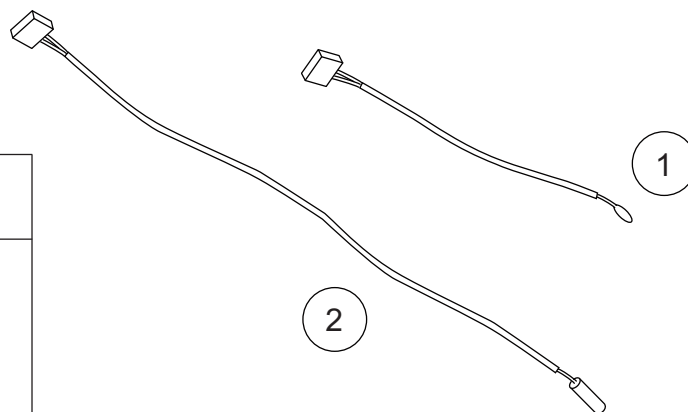
2. Indoor unit parts list

2-1. Models: ARXG36KMLA and ARXG45KMLA

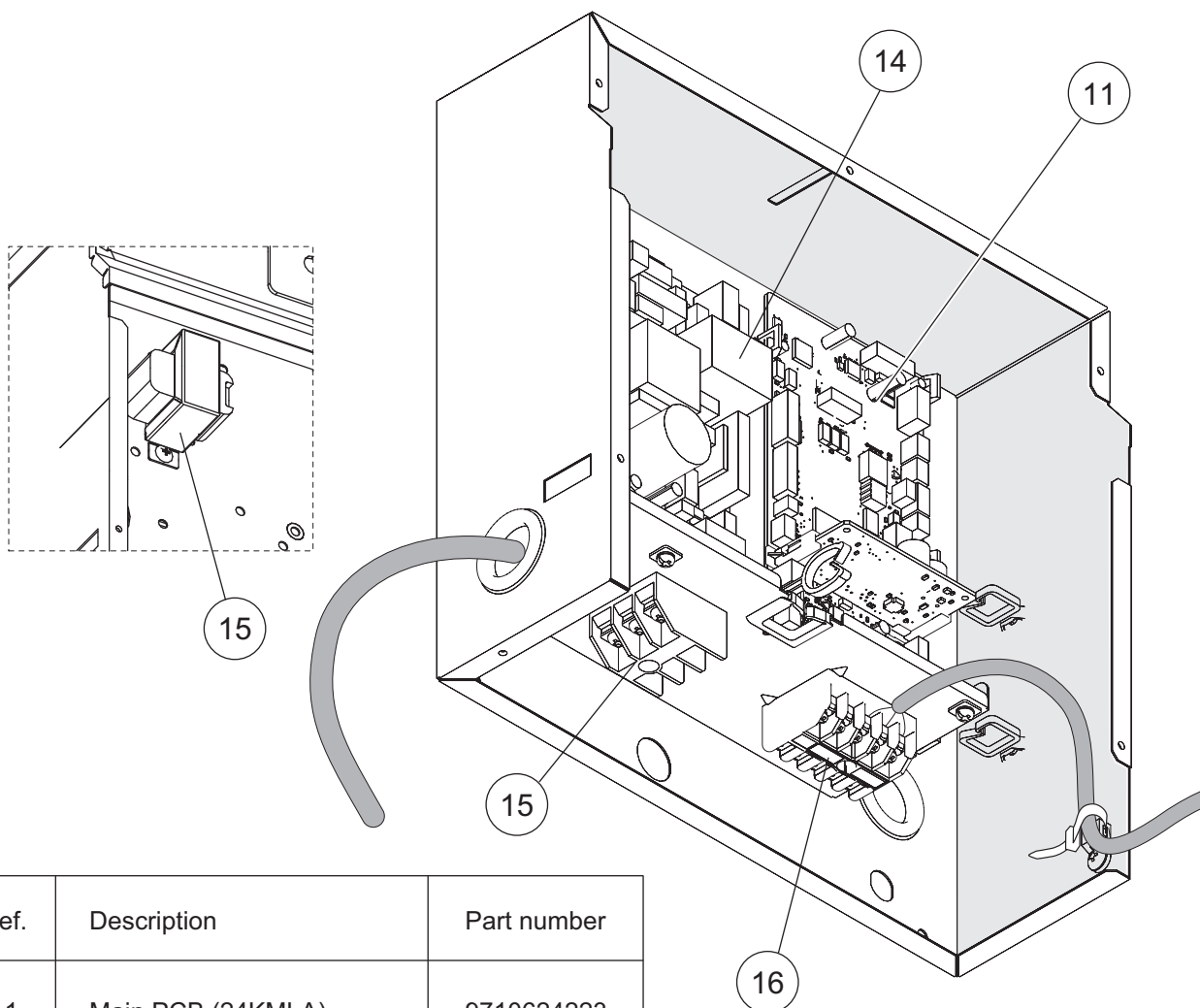
■ Thermistors



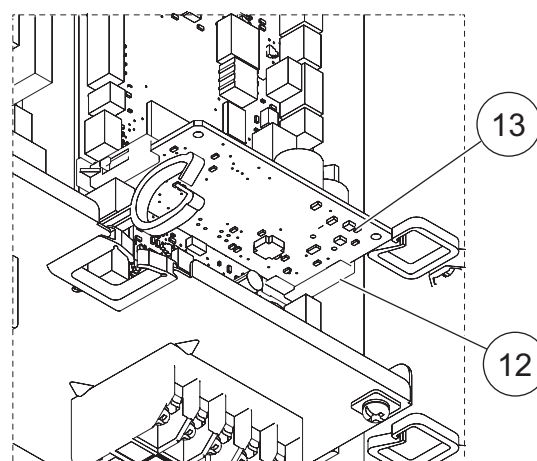
Ref.	Description	Part number
1	Room thermistor	9900826048
2	Pipe thermistor	9900942045



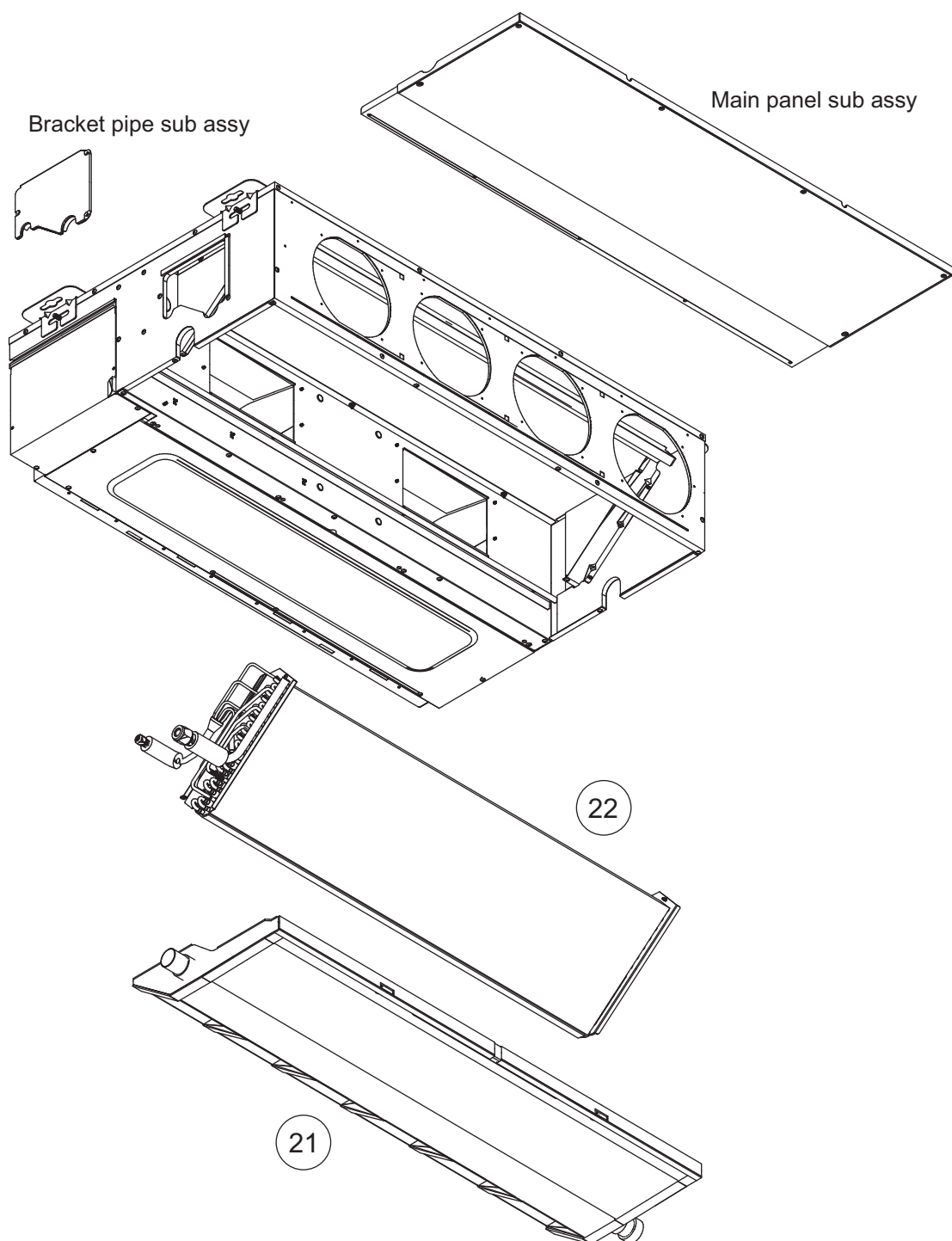
Main PC board



Ref.	Description	Part number
11	Main PCB (24KMLA)	9710624223
11	Main PCB (30KMLA)	9710624230
11	Main PCB (36KMLA)	9710624247
11	Main PCB (45KMLA)	9710624254
12	Holder	0600063023
13	Communication PCB	9710019005
14	Power supply PCB	9710661013
15	Terminal 3P	9306489045
16	Terminal 5P	9900896003
17	Reactor assy	9707457049



Evaporator

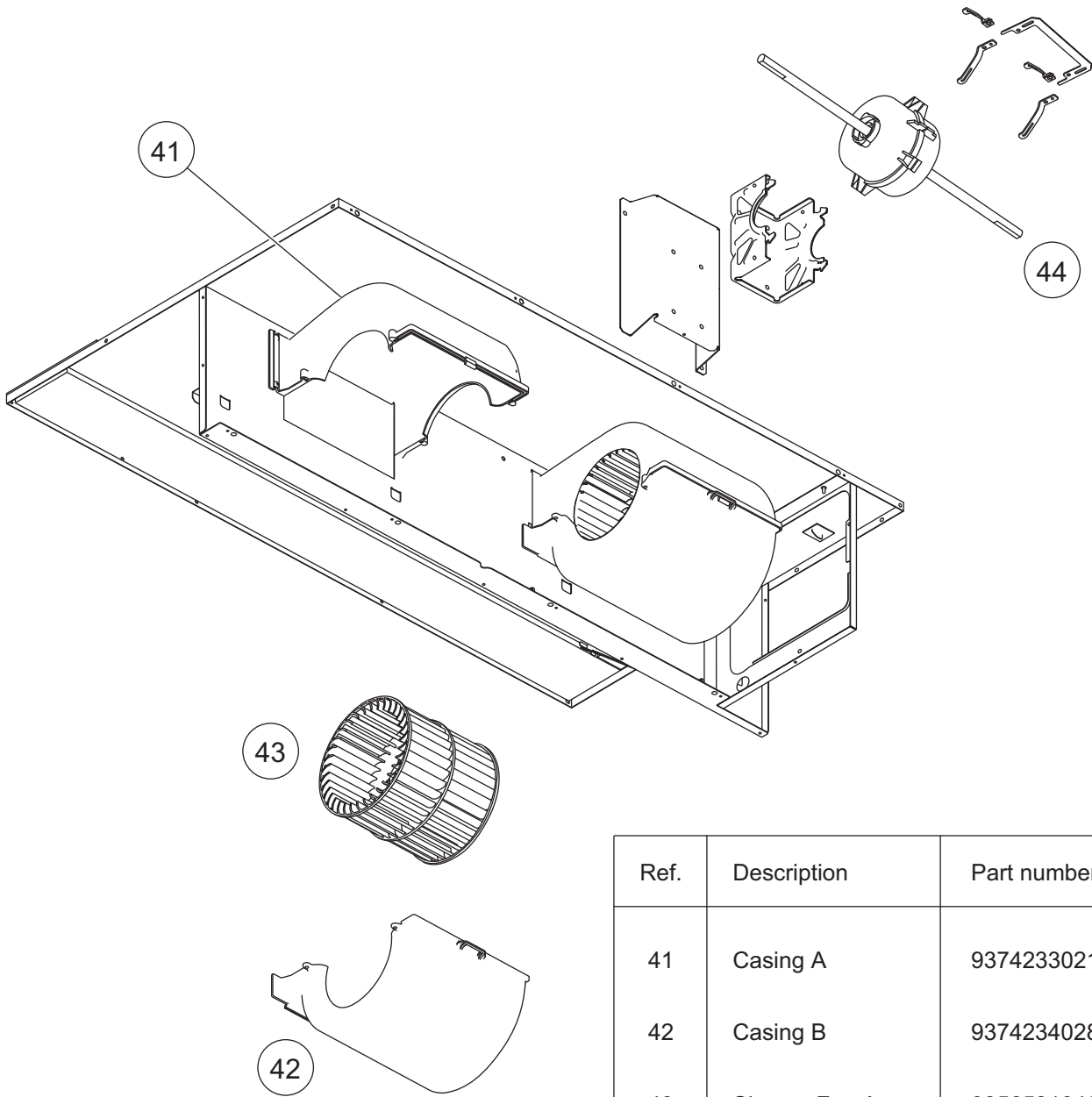


Ref.	Description	Part number
21	Drain pan sub assy	9374513017
22	Evaporator Total Assy (24KMLA)	9374517978
22	Evaporator Total Assy (30, 36KMLA)	9383816048
22	Evaporator Total Assy (45KMLA)	9383816031

■ Casing and fan

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST

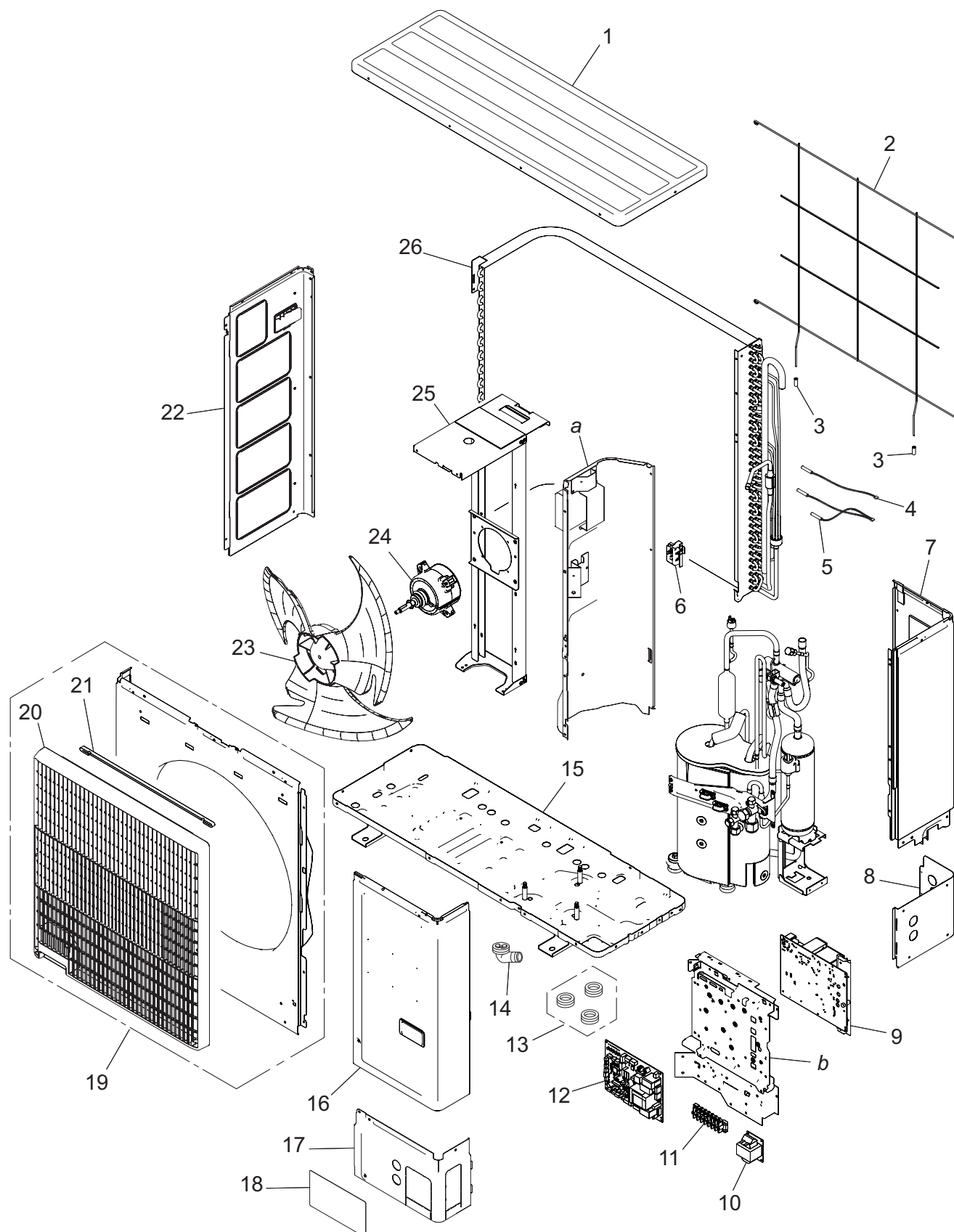


Ref.	Description	Part number
41	Casing A	9374233021
42	Casing B	9374234028
43	Sirocco Fan Assy	9356531046
44	Fan Motor	9603213015

3. Outdoor unit parts list

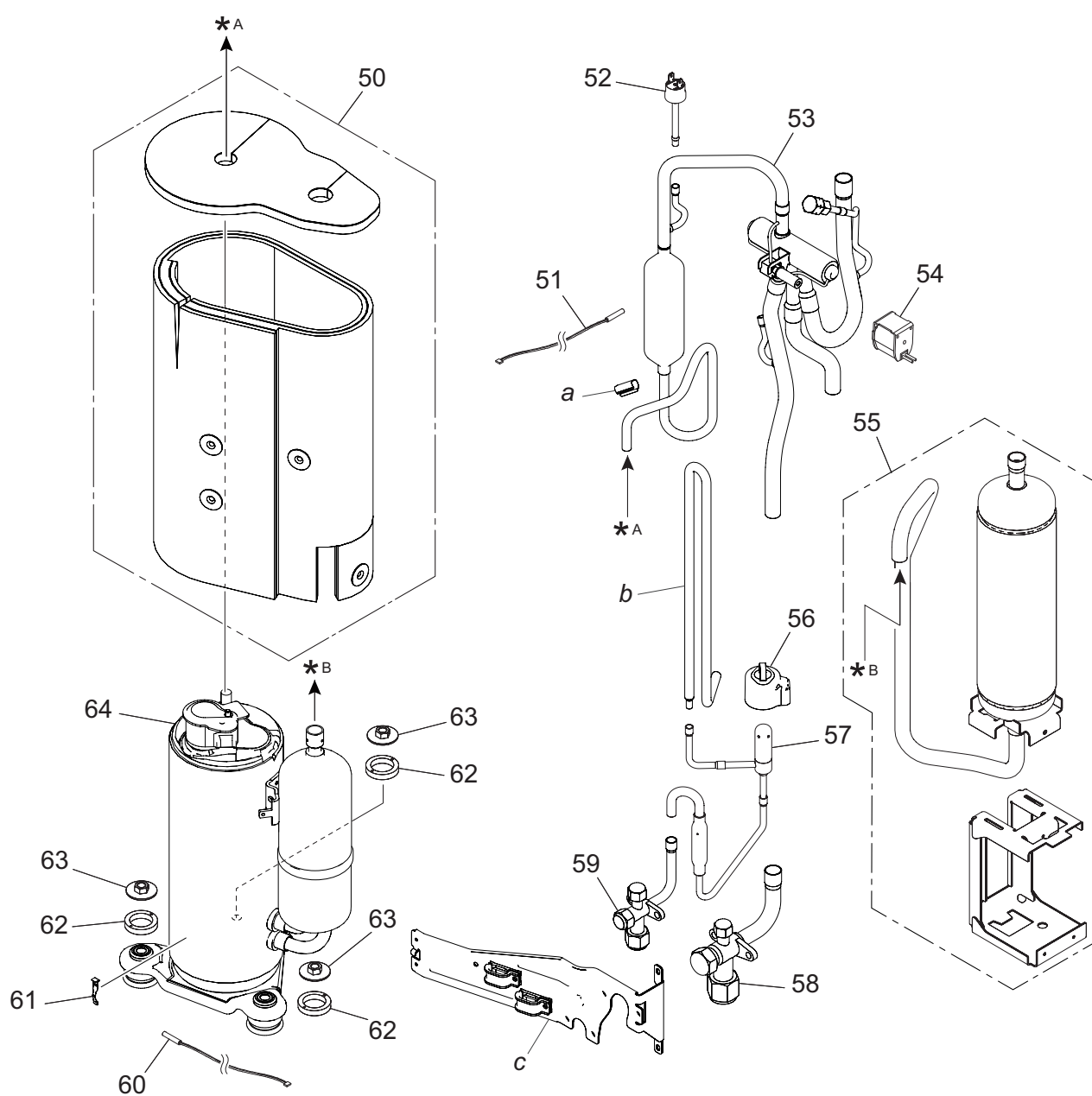
3-1. Model: AOYG36KQTA

■ Exterior parts and chassis



Item no.	Part no.	Part name	Service part
1	9383880001	Top panel assy	◆
2	9383779008	Protective net	◆
3	9375361013	Net rubber	◆
4	9900984038	Thermistor (Heat exchanger)	◆
5	9900727154	Thermistor assy	◆
6	9383607004	Thermo holder	◆
7	9383874000	Right panel assy	◆
8	9383879005	Rear pipe cover	◆
9	9709684139	Inverter PCB	◆
10	9900634025	Reactor assy	◆
11	9901053016	Terminal	◆
12	9711431332	Main PCB (Service)	◆
13	313166024302	Drain cap	◆
14	9303029015	Drain assy	◆
15	9350255009	Base assy (Service)	◆
16	9383876004	Service panel assy	◆
17	9383878008	Front pipe cover	◆
18	9351355005	Emblem rear	◆
19	9383863004	Front panel assy	◆
20	9383604003	Blow grille	◆
21	9383689000	Blow grille insulation	◆
22	9383882005	Left panel assy	◆
23	9383336003	Propeller fan	◆
24	9603732011	Brushless motor	◆
25	9383862007	Motor bracket assy	◆
26	9374420612	Condenser sub assy	◆
<i>a</i>	—	Separate wall assy	—
<i>b</i>	—	Control box unit	—

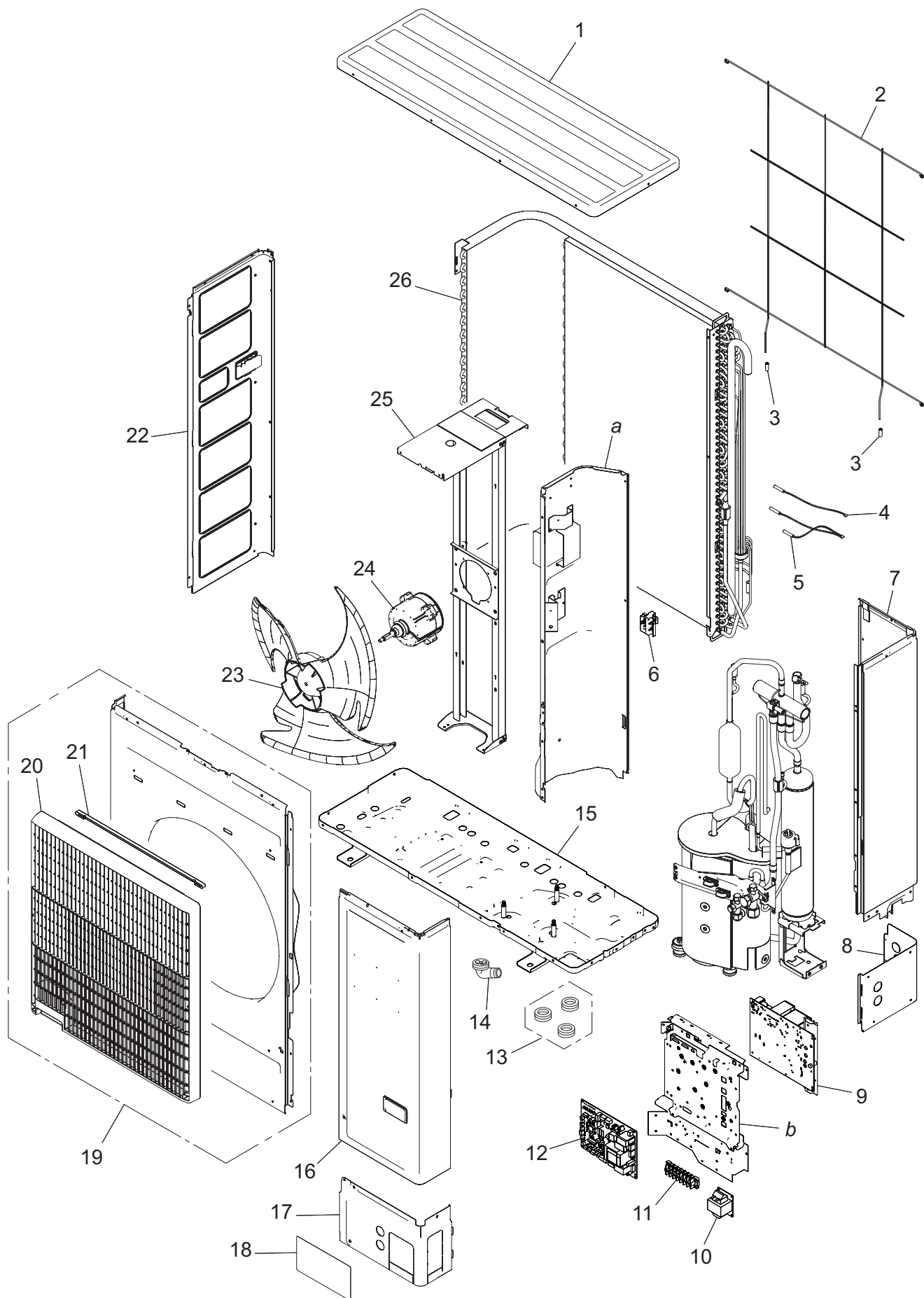
Compressor



Item no.	Part no.	Part name	Service part
50	9383858000	Sound insulation unit	◆
51	9900565091	Thermistor (Outdoor temp.)	◆
52	9900186029	Pressure switch	◆
53	9374425648	4-way valve assy	◆
54	9970194016	Solenoid	◆
55	9384848017	Accumulator assy (service)	◆
56	9970209000	Expansion valve coil	◆
57	9370947328	Expansion valve assy	◆
58	9379079013	3-way valve assy	◆
59	9377958037	3-way valve assy	◆
60	9900985035	Thermistor (Compressor)	◆
61	9810028006	Thermistor stopper	◆
62	9379179072	Rubber washer E	◆
63	9377973016	Special nut	◆
64	9383821011	Compressor assy	◆
a	—	Thermostat holder	—
b	—	Joint pipe D	—
c	—	Wiring fixation unit	—

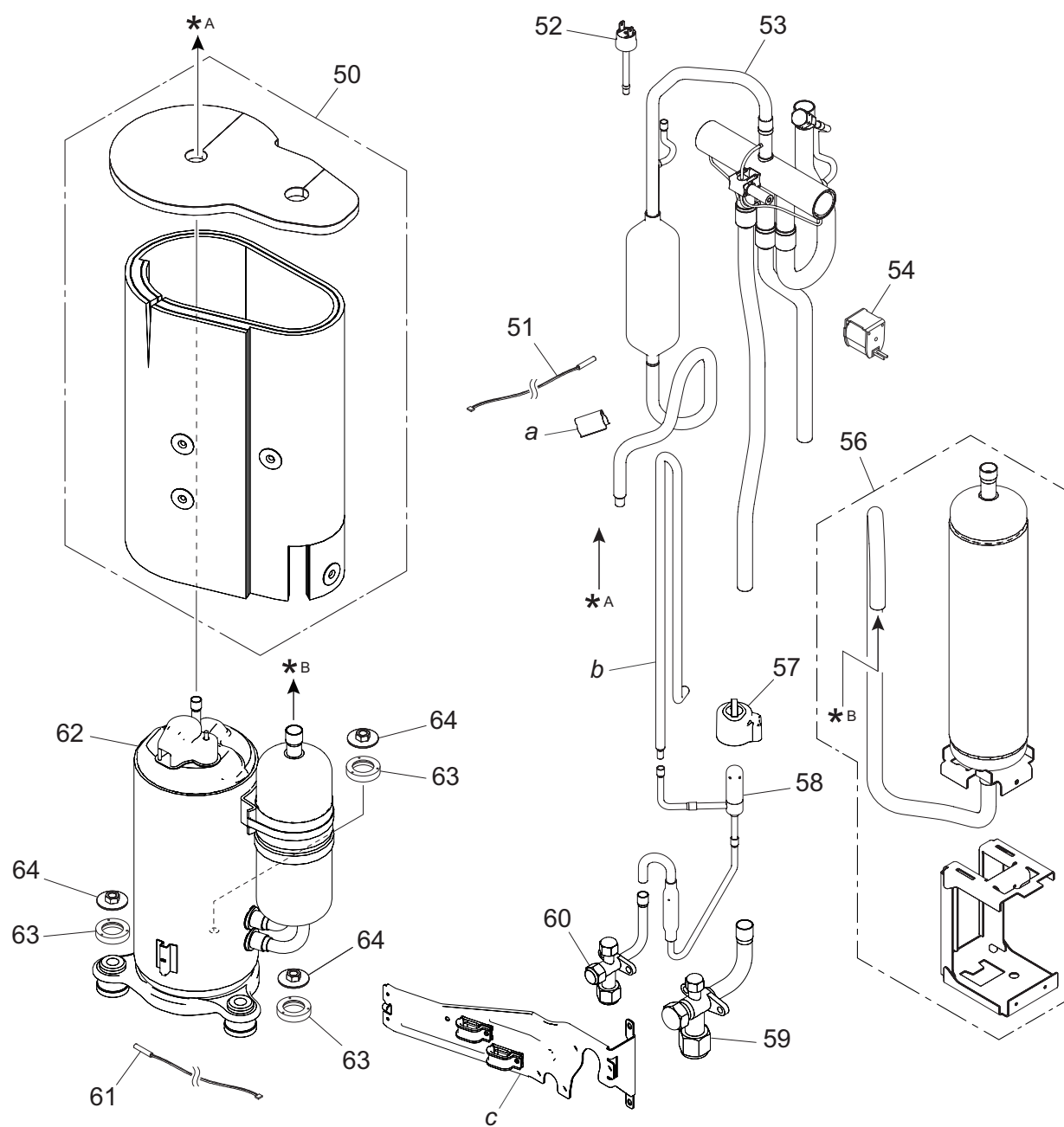
3-2. Model: AOYG45KQTA

■ Exterior parts and chassis



Item no.	Part no.	Part name	Service part
1	9383880001	Top panel assy	◆
2	9381013005	Protective net	◆
3	9375361013	Net rubber	◆
4	9900984038	Thermistor (Heat exchanger)	◆
5	9900727154	Thermistor assy	◆
6	9383607004	Thermo holder	◆
7	9383874017	Right panel sub assy	◆
8	9383879005	Rear pipe cover	◆
9	9709684153	Inverter PCB (for 45 model)	◆
	9709684146	Inverter PCB (for 54 model)	◆
10	9900634025	Reactor assy	◆
11	9901053016	Terminal	◆
12	9711431349	Main PCB (Service) (for 45 model)	◆
	9711431141	Main PCB (Service) (for 54 model)	◆
13	313166024302	Drain cap	◆
14	9303029015	Drain assy	◆
15	9350255009	Base assy (Service)	◆
16	9383876011	Service panel sub assy	◆
17	9383878008	Front pipe cover	◆
18	9351355005	Emblem rear	◆
19	9383863011	Front panel assy	◆
20	9383604003	Blow grille	◆
21	9383689000	Blow grille insulation	◆
22	9383882012	Left panel sub assy	◆
23	9383336003	Propeller fan	◆
24	9603733018	Brushless motor	◆
25	9383862021	Motor bracket assy	◆
26	9374420636	Condenser sub assy	◆
<i>a</i>	—	Separate wall assy	—
<i>b</i>	—	Control box unit	—

Compressor



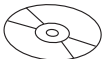


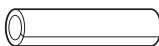


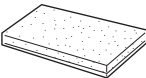





Item no.	Part no.	Part name	Service part
50	9383858017	Sound insulation unit	◆
51	9900565091	Thermistor (Outdoor temp.)	◆
52	9900186029	Pressure switch	◆
53	9374425662	4-way valve assy (for 45 model)	◆
	9374425655	4-way valve assy (for 54 model)	◆
54	9970194016	Solenoid	◆
56	9384848024	Accumulator assy (Service)	◆
57	9970209000	Expansion valve coil	◆
58	9370947311	Expansion valve assy	◆
59	9379079013	3-way valve assy	◆
60	9377958037	3-way valve assy	◆
61	9900985028	Thermistor (Compressor)	◆
62	9810627001	Compressor (for 45 model)	◆
	9810626004	Compressor (for 54 model)	◆
63	9379179089	Rubber washer F	◆
64	9377973016	Special nut	◆
<i>a</i>	—	Thermistor spring	—
<i>b</i>	—	Joint pipe D	—
<i>c</i>	—	Accumulator holder A	—
<i>d</i>	—	Wiring fixation unit	—

4. Accessories





4-1. Indoor unit

■ Models: ARXG36KMLA and ARXG45KMLA

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Operating manual		1	Cable tie (medium)		1
Operating manual (CD-ROM)		1	Cable tie (small)		1
Installation manual		1	Coupler heat insulation (large)		1
Hanger		4	Coupler heat insulation (small)		1
Drain hose insulation		1	M10 nut A (with flange)		4
Cable tie (large)		1	M10 nut B (with spring lock washer)		4

4-2. Outdoor unit

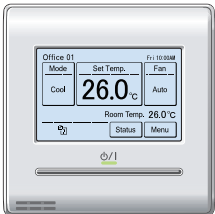
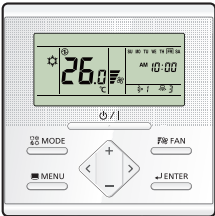
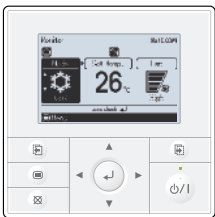
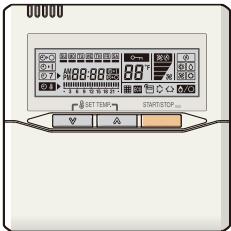
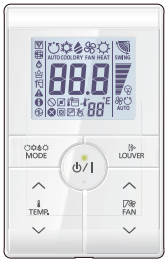

■ Models: AOYG36KQTA and AOYG45KQTA



Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Installation manual		1	Drain cap		3
Drain pipe		1	One-touch bush		2

5. Optional parts

5-1. Indoor unit


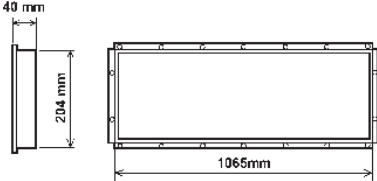
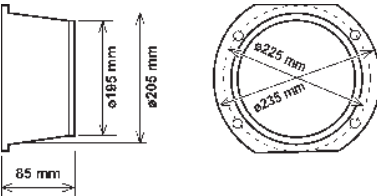
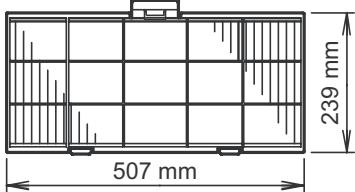

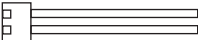
■ Controllers





Exterior	Part name	Model name	Summary
	Wired remote controller	UTY-RNRYZ*	Easy finger touch operation with LCD panel. Backlit LCD enables easy operation in a dark room. Wire type: Non-polar 2-wire
	Wired remote controller	UTY-RLRY	High visibility and easy operation. Room temperature can be accurately controlled using the built-in thermo sensor. Wire type: Non-polar 2-wire
	Wired remote controller	UTY-RVNYM	Large and full-dot liquid crystal screen, wide and large keys easy to press, user-intuitive arrow key. Wire type: Polar 3-wire
	Wired remote controller	UTY-RNNYM	Room temperature can be controlled by detecting the temperature accurately with built-in thermo sensor. Wire type: Polar 3-wire
	Simple remote controller	UTY-RSRY	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Non-polar 2-wire
	Simple remote controller	UTY-RHRY	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, and temperature setting. Wire type: Non-polar 2-wire

Exterior	Part name	Model name	Summary
	Simple remote controller	UTY-RSNYM	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Polar 3-wire
	IR receiver kit with wireless remote controller	UTY-LBTYM	Unit control is performed by wireless remote controller.

NOTE: Available functions may differ by the remote controller. For details, refer to the operation manual.

Others

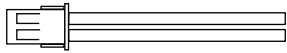
Exterior	Part name	Model name	Summary
	Remote sensor unit	UTY-XSZX	Thermo-sensor for sensing the temperature of arbitrary place in the room.
	Square flange	UTD-SF045T	Both the Square flange and the Round flange can be selected.
	Round flange	UTD-RF204	Round flange is used when the fresh-air duct is installed.
	Long-life filter	UTD-LF25NA	Long-life filter can be mounted to the indoor unit.
	Drain pump unit	UTZ-PX1NBA	Optional drain lift up mechanism allows more flexible installation.
	External connect kit	UTY-XWZXZG	Use to connect with various peripheral devices and air conditioner PCB. For control output port.

Exterior	Part name	Model name	Summary
	Wireless LAN adapter	UTY-TFSXZ1	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. For connection indoor unit with UART interface.
	Modbus converter	UTY-VMSX	For connection between indoor unit with UART interface and a Modbus open network.
	KNX converter	UTY-VKSX	For connection between indoor unit with UART interface and a KNX open network.
	External switch controller	UTY-TERX	Air conditioner switching can be controlled by connecting other external sensor switches.

NOTE: Combined use of following optional parts and Wireless LAN adapter (UTY-TFSXZ1) is not allowed.

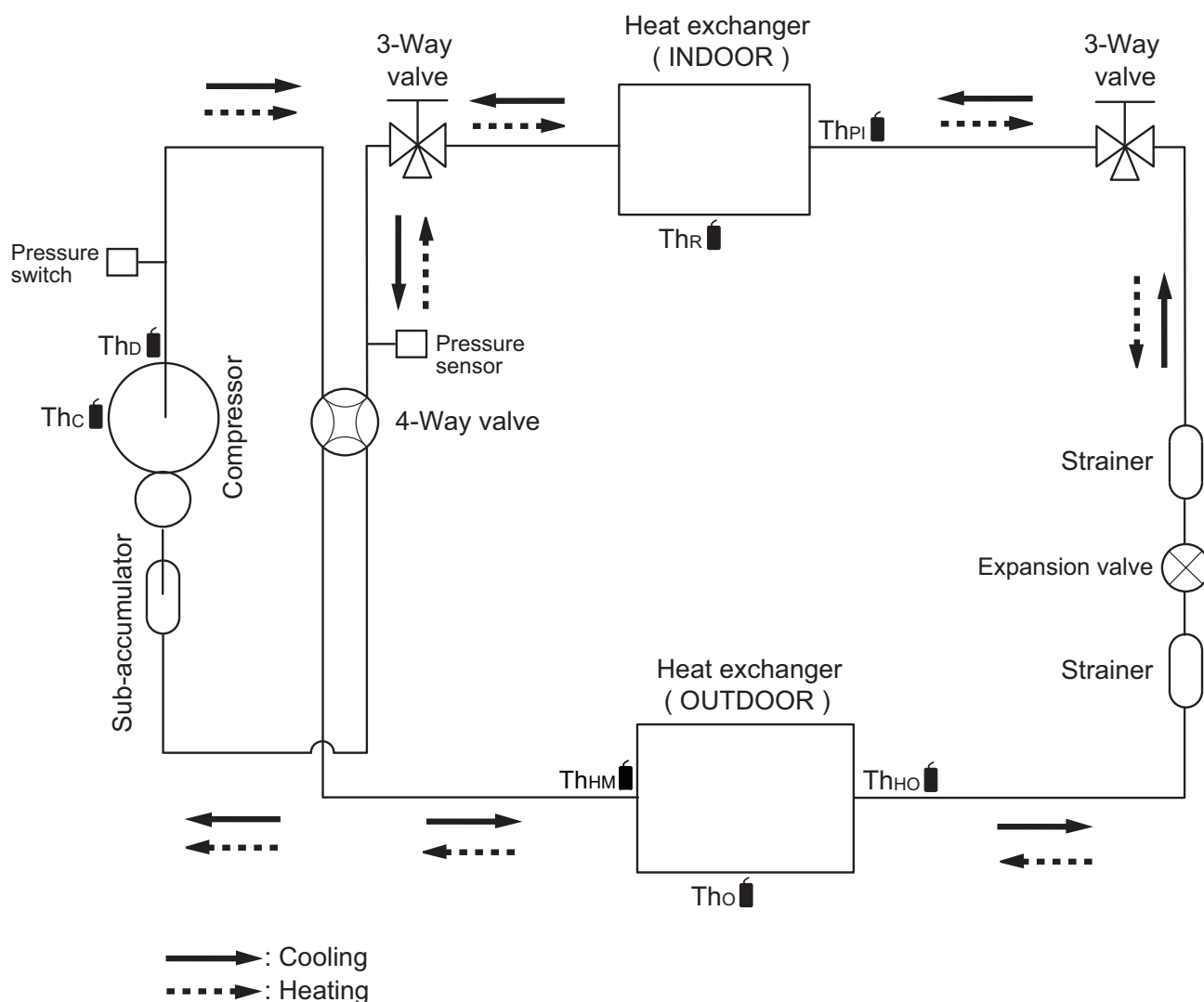
- Modbus converter
- KNX converter

5-2. Outdoor unit

Exterior	Part name	Model name	Summary
	External connect kit	UTY-XWZXZ3	Use to operate the external input and output functions of outdoor unit.

6. Refrigerant system diagrams

6-1. Models: AOYG36KQTA and AOYG45KQTA



Th_c : Thermistor (Compressor temperature)

Th_D : Thermistor (Discharge temperature)

Th_{HM} : Thermistor (Heat Exchanger Med temperature)

Th_o : Thermistor (Outdoor temperature)

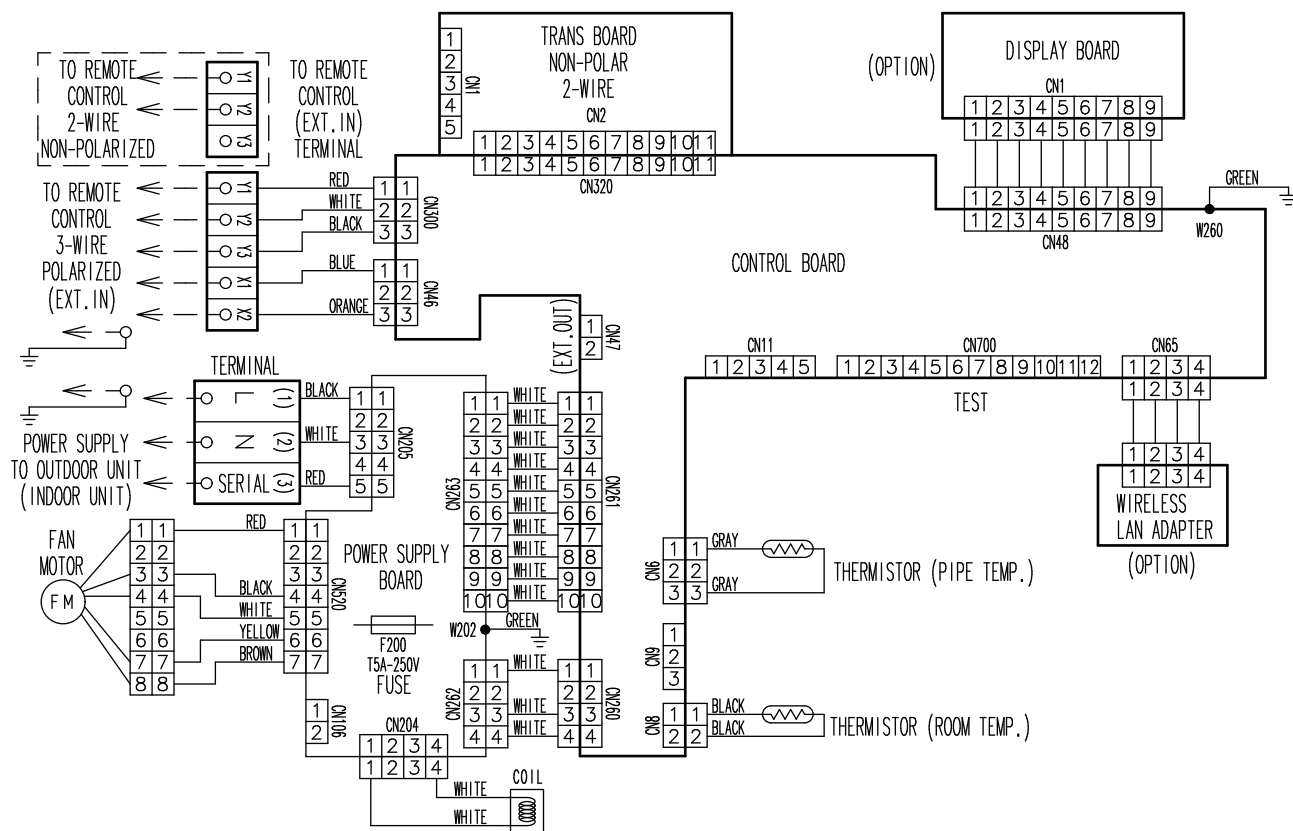
Th_{HO} : Thermistor (Heat Exchanger Out temperature)

Th_R : Thermistor (Room temperature)

Th_{PI} : Thermistor (Pipe temperature)

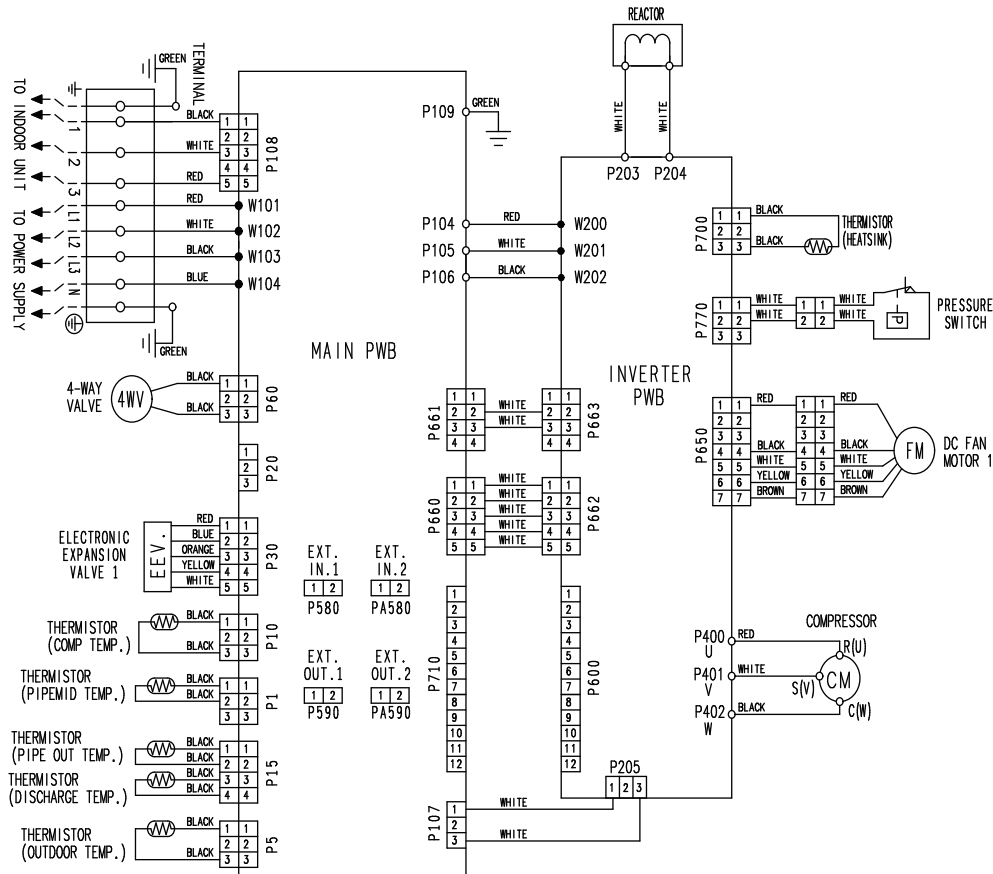
TECHNICAL DATA AND PARTS LIST

■ Models: ARXG36KMLA and ARXG45KMLA

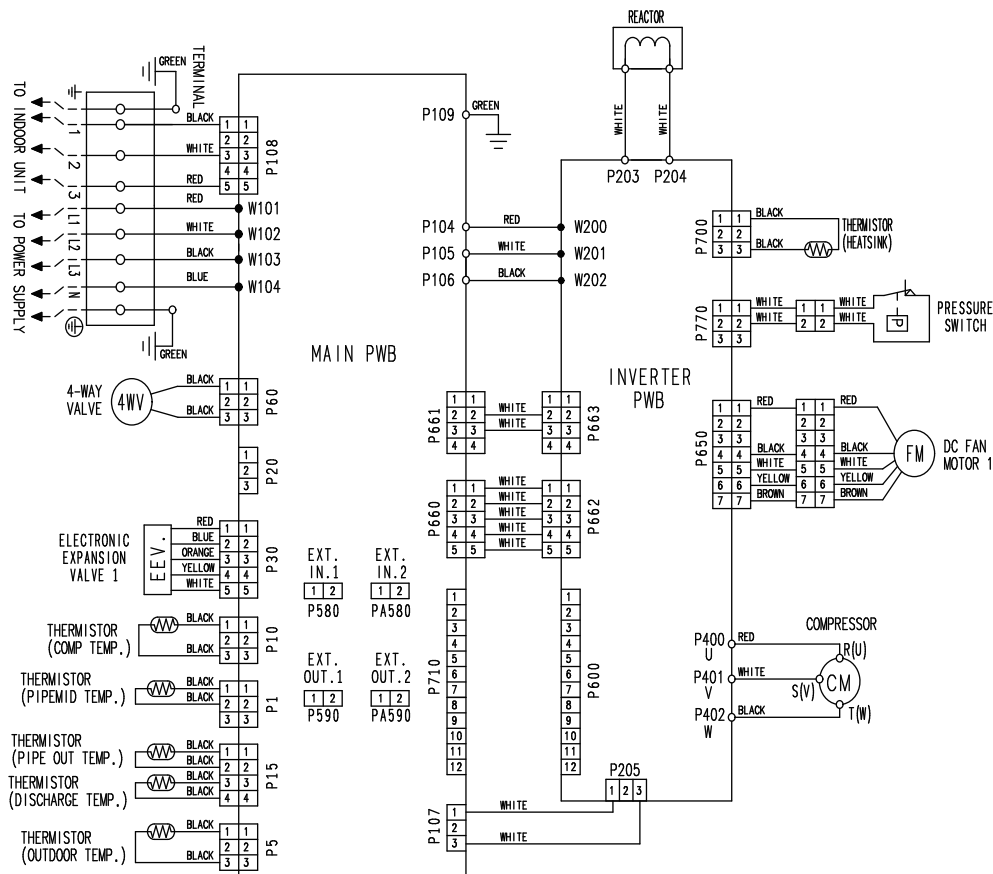


7-2. Outdoor unit

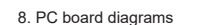
Model: AOYG36KQTA



Model: AOYG45KQTA



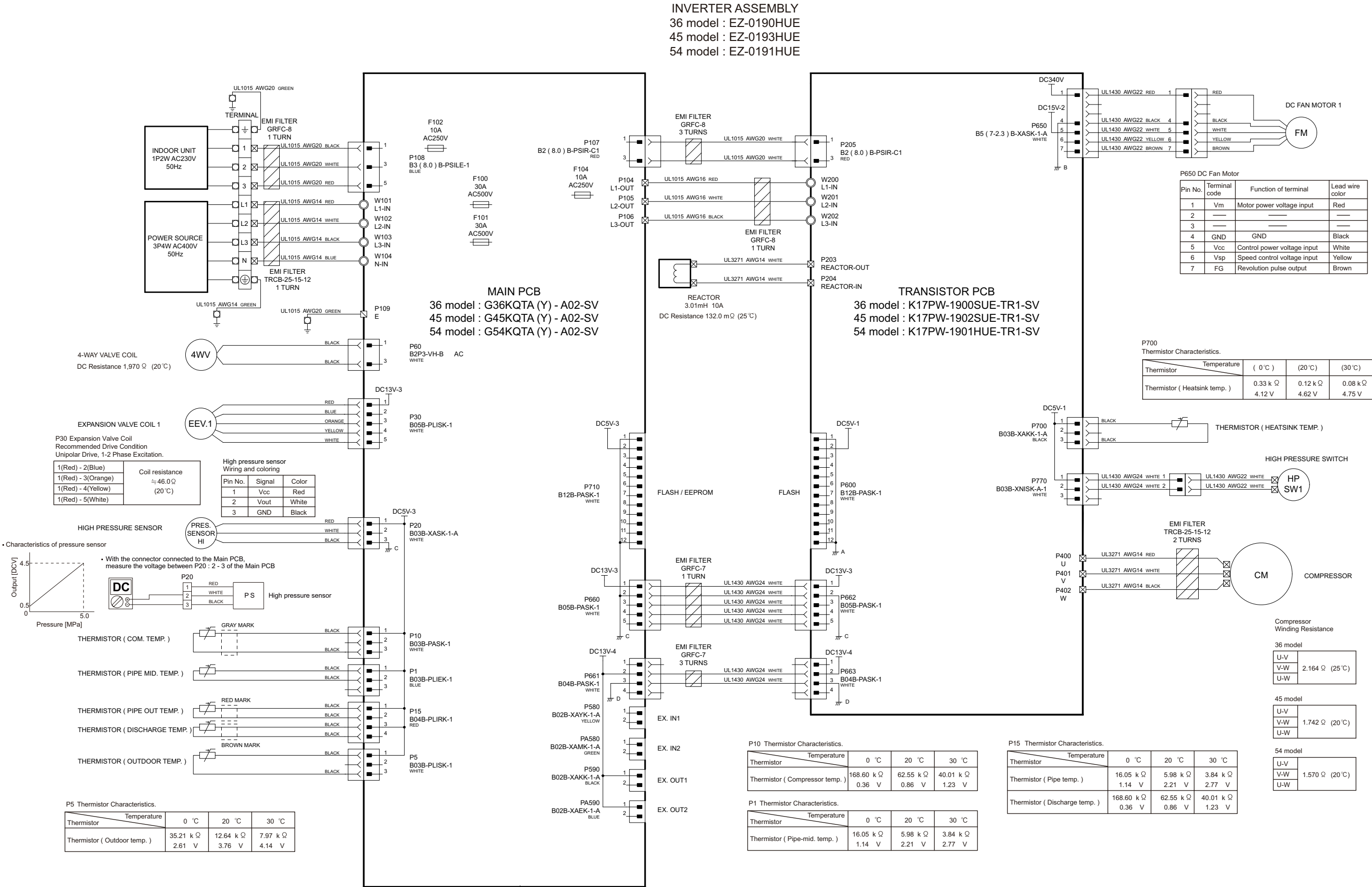
8-1. Models: ARXG36KMLA and ARXG45KMLA



8-2. Models: AOYG36KQTA and AOYG45KQTA

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST



3. TROUBLESHOOTING

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3. TROUBLESHOOTING

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1. Error code

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

NOTE: This function is only available in a system with indoor or IR receiver units equipped with LED lamps to indicate the error content.

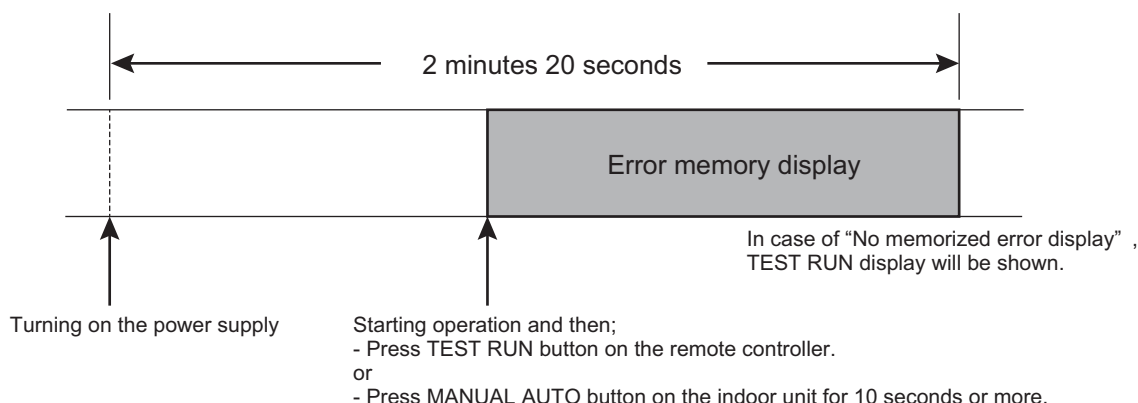
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

1. Stop the operation of the air conditioner, and then disconnect the power supply.
2. Reconnect the power supply.
3. In one of the following two methods, the memorized error is only displayed during the “3 minutes ST”^{*} state period.
 - Start the operation and then press the TEST RUN button on the remote controller.
 - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



^{*}: The “3 minutes ST” period lasts 2 minutes and 20 seconds after turning on the power supply.

1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the “Error memory display” is being shown. (Short beep emits for about 3 seconds.)
- Automatic erase: After continuing the normal operation of the air conditioner without error for 2 hours or longer after displaying the error memory as described in [How to check the error memory](#). (Except FAN operation mode.)

1-3. Error code table (Wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.

For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Wired remote controller display
E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)	11
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	11
E: 12. Wired remote controller communication error (Indoor unit)	12
E: 18. External communication error (Indoor unit)	18
E: 23. Combination error (Outdoor unit)	23
E: 26. Address setting error in wired remote controller (Indoor unit)	26
E: 29. Connected unit number error (Indoor unit)	29
E: 32. Indoor unit main PCB error (Indoor unit)	32
E: 33. Indoor unit motor electricity consumption detection error (Indoor unit)	33
E: 39. Indoor unit power supply error for fan motor (Indoor unit)	39
E: 3A. Indoor unit communication circuit (wired remote controller) error	3A
E: 41. Room temperature sensor error (Indoor unit)	41
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	42
E: 51. Indoor unit fan motor error (Indoor unit)	51
E: 53. Drain pump error (Indoor unit)	53
E: 62. Outdoor unit main PCB error (Outdoor unit)	62
E: 63. Inverter error (Outdoor unit)	63
E: 64. PFC circuit error (Outdoor unit)	64
E: 65. Trip terminal L error (Outdoor unit)	65
E: 71. Discharge thermistor error (Outdoor unit)	71
E: 72. Compressor thermistor error (Outdoor unit)	72
E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)	73
E: 74. Outdoor temperature thermistor error (Outdoor unit)	74
E: 77. Heat sink thermistor error (Outdoor unit)	77
E: 84. Current sensor error (Outdoor unit)	84
E: 86. High pressure switch error (Outdoor unit)	86
E: 94. Trip detection (Outdoor unit)	94
E: 95. Compressor motor control error (Outdoor unit)	95
E: 97. Outdoor unit fan motor error (Outdoor unit)	97
E: 99. 4-way valve error (Outdoor unit)	99
E: A1. Discharge temperature error (Outdoor unit)	A1
E: A3. Compressor temperature error (Outdoor unit)	A3
E: A5. Low pressure error (Outdoor unit)	A5
E: AC. Heat sink temperature error (Outdoor unit)	AC

1-4. Error code table (Outdoor unit: for 36 model only)

The operation status is determined by the lighting up and blinking of the LED lamp.

After check that ERROR LED lamp blinks, press the ENTER button once.

NOTE: For the positions of LED lamp and buttons, refer to "Function settings for outdoor unit" in Chapter 5. FIELD WORKING on page 05-8.

Error contents	POWER/ MODE	ERROR	PUMP DOWN	LOW NOISE		PEAK CUT		
			L1	L2	L3	L4	L5	L6
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	■ 2	●	■ 1	■ 1	○	○	●	●
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	■ 2	●	■ 1	■ 1	○	●	○	○
E: 12. Wired remote controller communication error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 18. External communication error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 23. Combination error (Outdoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 26. Address setting error in wired remote controller (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 29. Connected unit number error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 32. Indoor unit main PCB error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 3A. Indoor unit communication circuit (wired remote controller) error	■ 2	●	■ 5	■ 15	○	○	○	●
E: 41. Room temperature sensor error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 51. Indoor unit fan motor error (Indoor unit)	■ 2	●	■ 5	■ 15	○	○	○	●
E: 62. Outdoor unit main PCB error (Outdoor unit)	■ 2	●	■ 6	■ 2	○	○	○	●
E: 63. Inverter error (Outdoor unit)	■ 2	●	■ 6	■ 3	○	○	○	●
E: 71. Discharge thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 1	○	○	○	●
E: 72. Compressor thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 2	○	○	○	●
E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 3	○	○	●	○
E: 74. Outdoor temperature thermistor error (Outdoor unit)	■ 2	●	■ 7	■ 4	○	○	○	●
E: 84. Current sensor error (Outdoor unit)	■ 2	●	■ 8	■ 4	○	○	○	●
E: 86. High pressure switch error (Outdoor unit)	■ 2	●	■ 8	■ 6	○	●	●	○
E: 95. Compressor motor control error (Outdoor unit)	■ 2	●	■ 9	■ 5	○	○	○	●
E: 97. Outdoor unit fan motor error (Outdoor unit)	■ 2	●	■ 9	■ 7	○	○	●	●
E: 99. 4-way valve error (Outdoor unit)	■ 2	●	■ 9	■ 9	○	○	○	●
E: A1. Discharge temperature error (Outdoor unit)	■ 2	●	■ 10	■ 1	○	○	○	●

Error contents	POWER/ MODE	ERROR	PUMP DOWN	LOW NOISE		PEAK CUT		
			L1	L2	L3	L4	L5	L6
E: A3. Compressor temperature error (Outdoor unit)	■ 2	●	■ 10	■ 3	○	○	○	●
E: A5. Low pressure error (Outdoor unit)	■ 2	●	■ 10	■ 5	○	○	○	●
E: AC. Heat sink temperature error (Outdoor unit)	■ 2	●	■ 10	■ 12	○	○	●	●

● : Light on ○ : Light off ■ (n) : n Times blinking

2. Troubleshooting with error code

2-1. E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Outdoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to ["Check point 1-2"](#).



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

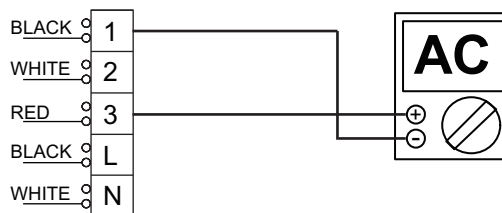
Check the voltage of power supply

Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L - N.



Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1—3.
- If it is abnormal, check the parts below.
 - Outdoor unit fan motor in "[Service parts information](#)" on page 03-52
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-2. E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)

Indicator	Wired remote controller	Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the outdoor unit cannot receive the serial signal from indoor unit more than 10 seconds.
Forecast of cause			Connection failure
			External cause
			Main PCB failure

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

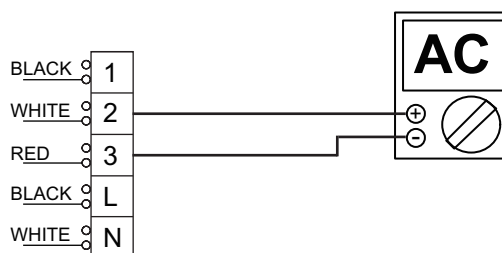
Check the voltage of power supply

Check if AC 198 V (AC 220 V -10%) to AC 264 V (AC 240 V +10%) appears at outdoor unit terminal L - N.



Check point 4. Check serial signal (Forward transfer signal)

Check serial signal (Forward transfer signal)



- Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3.
- If it is abnormal, replace main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-3. E: 12. Wired remote controller communication error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from wired remote controller more than following time during normal operation. <ul style="list-style-type: none">3-wire type: 1 minute2-wire type: 2.5 minutes
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between wired remote controller and indoor unit, and check if there is a disconnection of the cable.



Check Point 1-2 : Check Wired remote controller and main PCB

Check voltage at CN300 of main PCB (terminal 1—3, terminal 1—2). (Power supply to the remote controller)

Upon correcting the removed connector or mis-wiring, reset the power.



- If it is DC 13 V, remote controller is failure. (Main PCB is normal)
 - Replace remote control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
 - Replace main PCB



End

Check Point 2 : Wire installation wrong remote controller group setting

- Wrong wire connection in remote controller group (Please refer to the installation manual)
- The number of connecting indoor unit and remote controller in one remote controller group were less than 32 units.



Check Point 2-1 : Check Indoor unit main PCB

- Check if main PCB damage
- Change main PCB and check the error after setting remote controller address



End

2-4. E: 18. External communication error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			External input and output PCB failure
			Main PCB

Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the external input and output PCB.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".
- Check the connection condition on the external input and output PCB and the main PCB (If there is loose connector, open cable or mis-wiring.)



Check point 2. Replace the external input and output PCB

If check point 1 do not improve the symptom, change external input and output PCB.



Check point 3. Replace main PCB

If check point 2 do not improve the symptom, change main PCB



End

2-5. E: 23. Combination error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 23
Detective actuator	Indoor unit	The outdoor unit receives the serial signal of applied refrigerant information from indoor unit.	
Forecast of cause			Incorrect indoor unit is selected.

Check point 1. Check the type of indoor unit

- Check the type of the connected indoor unit.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANAL".



Check point 2. Replace main PCB

If check point 1 do not improve the symptom, replace main PCB of the outdoor unit.



End

2-6. E: 26. Address setting error in wired remote controller (Indoor unit)

Indicator	Wired remote controller	Error code	E: 26
Detective actuator	Wired remote controller (2-wire)	Indoor unit controller PCB	<ul style="list-style-type: none">When the address number set by auto setting and manual setting are mixed in one remote controller groupWhen the duplicated address number exists in one remote controller group
Forecast of cause			Wrong wiring of remote controller group
			Wrong remote controller address setting
			Indoor unit main PCB failure
			Remote controller failure

Check point 1. Wire installation

- Check the wire connection in the remote controller group (For installation method, refer to installation manual)
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Wrong remote controller group setting

- The given address number by auto setting (00) and the manual set number (except 00) are not existing in one remote controller group.
- The remote controller address setting by UI is not existing same address.
- The duplicate address number is not existing in one remote controller group.



Check point 3. Check indoor unit main PCB

- Check if main PCB is damaged.
- Change main PCB and check the error after setting remote controller address.



End

2-7. E: 29. Connected unit number error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 29
Detective actuator	Wired remote controller (2-wire)		When the number of the connected indoor unit exceeds the limitation.
	Indoor unit main PCB		
Forecast of cause			Wrong wiring of indoor unit or remote controller
			Number of indoor unit or remote controller in remote controller group
			Indoor unit main PCB failure

Check point 1. Wire installation

- Wrong number of connected indoor unit
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check indoor unit main PCB

- Check if main PCB is damaged.
- Change main PCB and check the error after setting remote controller address.



End

2-8. E: 32. Indoor unit main PCB error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 32
Detective actuator	Indoor unit	main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electric components
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check Indoor unit electric components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.



Check point 3. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

NOTE: EEPROM

EEPROM (Electrically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

2-9. E: 33. Indoor unit motor electricity consumption detection error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 33
Detective actuator	Indoor unit motor electricity consumption detection		When the voltage value or the current value of the motor go beyond the limits
Forecast of cause			Fan motor failure
			Main PCB failure

Check point 1. Check the rotation of fan

Rotate the fan by hand when the operation is off. (Check if fan is caught, drop off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around the motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat.)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-52.)
→ If indoor unit fan motor is abnormal, replace it.



Check point 4. Replace main PCB

If check point 1-3 does not improve the symptom, change main PCB.



End

2-10. E: 39. Indoor unit power supply error for fan motor (Indoor unit)

Indicator	Wired remote controller	Error code	E: 39
Detective actuator	Indoor unit main PCB	<ul style="list-style-type: none"> When a momentary power cut off When do not start fan motor 	
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.



End

2-11. E: 3A. Indoor unit communication circuit (wired remote controller) error

Indicator	Wired remote controller	Error code	E: 3A
Detective actuator	Wired remote controller (2-wire)		Detect the communication error of microcomputer and communication PCB.
	Indoor unit controller PCB circuit		
Forecast of cause			Communication PCB defective
			Indoor unit main PCB defective

Check point 1. Check the connection of terminal

- After turning off the power supply, check and correct the followings
Indoor unit - Check the connection the communication PCB and the main PCB



Check Point 2 : Replace the communication PCB

If the Check point 1 is ok, replace the communication PCB



Check Point 3 : Replace the main PCB

If condition is doesn't change, replace the main PCB



End

2-12. E: 41. Room temperature sensor error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 41
Detective actuator	Indoor unit main PCB	Room temperature thermistor is open or short is detected always.	
	Room temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

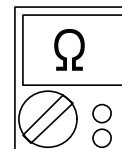
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-13. E: 42. Indoor unit heat exchanger sensor error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 42
Detective actuator	Indoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected.
	Heat exchanger temperature thermistor		
Forecast of cause			Connector connection failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

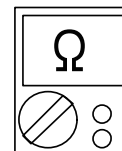
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-14. E: 51. Indoor unit fan motor error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 51
Detective actuator	Indoor unit	main PCB	When the condition that actual frequency of indoor fan is below 1/3 of target frequency is continued more than 56 seconds.
		Fan motor	
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Motor protection by surrounding temperature rise
			Control PCB failure
			Indoor unit fan motor failure

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in ["Service parts information"](#) on page 03-52.)
→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



Check point 4. Replace main PCB

If Check Point 1 to 3 do not improve the symptom, replace main PCB.



End

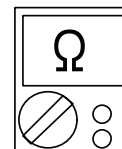
2-15. E: 53. Drain pump error (Indoor unit)

Indicator	Wired remote controller	Error code	E: 53
Detective actuator	Indoor unit main PCB		When Float switch is ON for more than 3 minutes.
	Float switch		
Forecast of cause			Float switch failure
			Shorted connector/wire failure
			Main PCB failure
			Drain pump failure
			Hose clogging

Check point 1. Check float switch

- Check operation of float switch. (any blocking by dust, etc.)
- Remove float switch and check ON/OFF switching operation by using a meter.

-> If float switch is abnormal, replace it.



Check point 2. Check connector and wire

Check loose contact of CN9 and shorted wire (pinched wire).
-> Replace float switch if the wire is abnormal



Check point 3. Check drain hose

Check drain hose.
-> If there is hose clogging. Please clear the clog.



Check point 4. Replace drain pump

If check point 1 to 3 do not improve the symptom, replace drain pump.



Check point 5. Replace main PCB

If check point 4 do not improve the symptom, replace main PCB.



End

2-16. E: 62. Outdoor unit main PCB error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to ["Check point 1-2"](#).



Check point 2. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-17. E: 63. Inverter error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 63
Detective actuator	Outdoor unit	Inverter PCB	Error information received from inverter PCB
Forecast of cause			External cause
			Power supply to inverter PCB wiring disconnection or open
			Inverter PCB failure

Check point 1. Turn the power on again?

Error displayed again?

If no, go to ["Check point 1-2"](#).



Check point 2. Check the wiring (power supply to inverter PCB)

- Connector and wiring connection state check
- Cable open check



Check point 3. Replace inverter PCB

Replace inverter PCB



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-18. E: 64. PFC circuit error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	<ul style="list-style-type: none"> When inverter input DC voltage is higher than 420 V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.



End

2-19. E: 65. Trip terminal L error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 65
Detective actuator	Outdoor unit	Main PCB	When the signal from FO terminal of IPM is "L" (0 V) during the compressor stopping.
Forecast of cause			Main PCB failure

Check point 1. Check main PCB

Replace the outdoor unit main PCB.



End

2-20. E: 71. Discharge thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 71
Detective actuator	Outdoor unit main PCB	When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Discharge pipe temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

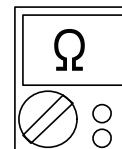
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-21. E: 72. Compressor thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 72
Detective actuator	Outdoor unit main PCB	When compressor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Compressor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

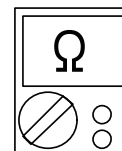
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the compressor thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-22. E: 73. Heat exchanger (Middle/Outlet) temperature thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 73
Detective actuator	Heat exchanger liquid temperature thermistor	Heat exchanger middle temperature thermistor	<ul style="list-style-type: none">Heat exchanger liquid temperature thermistor short or open detectedHeat exchanger middle temperature thermistor short or open detected
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

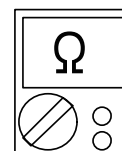
Check Point 1 : Check the connector connection and cable open

- Connector connection state check
- Cable open check



Check Point 2 : Check the thermistor

- For the outdoor unit heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-23. E: 74. Outdoor temperature thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 74
Detective actuator	Outdoor unit main PCB	When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Outdoor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

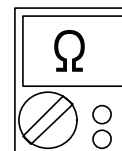
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace main PCB.



End

2-24. E: 77. Heat sink thermistor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 77
Detective actuator	Heat sink temperature thermistor	Heat sink temperature thermistor short or open detected	
Forecast of cause		Connector failure	
		Thermistor failure	
		Inverter PCB failure	

Check point 1. Check connection of connector

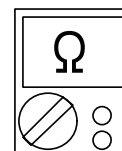
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the Heat sink thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of inverter PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

If the voltage does not appear, replace inverter PCB.



End

2-25. E: 84. Current sensor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 84
Detective actuator	Outdoor unit	main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 50 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electric components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



End

2-26. E: 86. High pressure switch error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 86
Detective actuator	Outdoor unit main PCB	When pressure switch open is detected in 10 seconds after the power is turned on.	
	High pressure switch		
Forecast of cause		High pressure switch connector disconnection or open	
		High pressure switch characteristics failure	
		Main PCB failure	

Check point 1. Check the high pressure switch connection state

- Check connector and wiring connection state.
- Check if cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Check the high pressure switch characteristics

- Check switch characteristics.
For the characteristics of the high pressure switch, refer to below.



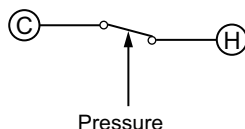
Check point 3. Replace main PCB

Change main PCB and check operation again.



End

- Type of contact



- Characteristics of pressure switch

Pressure switch 1	
Contact: Short → Open	4.2 ±0.1 MPa
Contact: Open → Short	3.2 ±0.15 MPa

36/45 model: P770

2-27. E: 94. Trip detection (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 94
Detective actuator	Outdoor unit	Inverter PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. NOTE: The number of generations is reset when the compressor starts up.
		Main PCB	
		Compressor	
Forecast of cause			Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature
			Main PCB failure
			Inverter compressor failure (lock, winding short)
			Inverter PCB

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?



Check point 2. Replace inverter PCB

If Check point 1 do not improve the symptom, change inverter PCB.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-28. E: 95. Compressor motor control error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 95
Detective actuator	Outdoor unit	Main PCB	"Protection stop by "overcurrent generation at inverter compressor starting" restart" generated consecutively 10 times x 3 sets (total 30 times)
		Compressor	
Forecast of cause			Defective connection of electric components
			Main PCB failure
			Compressor failure

Check point 1. Check noise from compressor

Turn on power and check operation noise.
→ If an abnormal noise show, replace compressor.



Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in ["Service parts information"](#) on page 03-52.)

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-29. E: 97. Outdoor unit fan motor error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 97
Detective actuator	Outdoor unit	Main PCB	<div>1. When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops.</div> <div>2. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops.</div> <div>3. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.</div>
		Fan motor	
Forecast of cause			Fan rotation failure
			Motor protection by surrounding temperature rise
			Main PCB failure
			Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-52.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.



Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)

NOTE: For details of wiring diagram, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.



Read wire	DC voltage
Red—Black	280 V (AC 220 V -10%) to 373 V (AC 240 V +10%)
White—Black	15 ± 1.5 V

-> If the voltage is not correct, replace Main PCB.



End

2-30. E: 99. 4-way valve error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: 99
Detective actuator	Indoor unit	main PCB	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. Indoor heat exchanger temp. - Room temp. > 10 °C (Cooling or Dry operation) Indoor heat exchanger temp. - Room temp. < -10 °C (Heating operation) If the same operation is repeated 5 times, the compressor stops permanently.
	Heat exchanger temperature thermistor		
	Room temperature thermistor		
	4-way valve		
Forecast of cause			Air filter clogged
			Connector connection failure
			Thermistor failure
			Coil failure
			4-way valve failure
			Main PCB failure

Check point 1. Check air filter condition

Check air filter dirty.

→ If the air filter dirty, clean up the air filter.



Check point 2. Check connection of connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.

For the thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-64.

→ If defective, replace the thermistor.



Check point 4. Check the solenoid coil and 4-way valve

NOTE: Refer solenoid coil and 4-way valve in ["Service parts information"](#) on page 03-52.

- **Solenoid coil**
Remove from PCB and check the resistance value of coil. Resistance value is 1.97 kΩ.
→ If it is open or abnormal resistance value, replace solenoid coil.
- **4-way valve**
Check each piping temperature, and the location of the valve by the temperature difference.
If the value location is not proper, replace 4-way valve.

**Check point 5. Replace main PCB**

If Check Point 1 to 4 do not improve the symptom, replace main PCB.



End

2-31. E: A1. Discharge temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: A1
Detective actuator	Outdoor unit main PCB		Protection stop by discharge temperature $\geq 110\text{ }^{\circ}\text{C}$ during compressor operation generated 2 times within 24 hours.
	Discharge temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV or capillary tube defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Discharge temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect.
Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "[Service parts information](#)" on page 03-52.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-52.)



Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-64.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

2-32. E: A3. Compressor temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: A3
Detective actuator	Outdoor unit main PCB	Protection stop by compressor temperature $\geq 108^{\circ}\text{C}$ during compressor operation generated 2 times within 24 hours.	
	Compressor temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Compressor temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check the electronic expansion valve (EEV) and strainer

- Check if EEV open.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-52.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-52.)



Check point 4. Check the compressor thermistor

The compressor temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-64.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

2-33. E: A5. Low pressure error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: A5
Detective actuator	Outdoor unit main PCB		Protection stop by suction pressure ≥ 0.02 MPaG continued 5 minutes repeats 5 times within 24 hours.
	Suction pressure sensor		
Forecast of cause			3-way valve not opened
			Outdoor unit ambient temperature too low
			Outdoor unit operation failure, foreign matter on heat exchanger
			EEV defective, strainer clogged
			Solenoid valve defective
			Low pressure sensor characteristics defective
			Insufficient refrigerant
			Main PCB failure

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.
For heating operation, check liquid side of the 3-way valve.



Check point 2. Check the outdoor unit ambient temperature (Only when heating operation)

Outdoor unit ambient temperature lower than operating range?



Check point 3. Check the outdoor unit fan and heat exchanger (Only when heating operation)

- No foreign object in air passage?
- Heat exchanger fins clogged?
- Fan rotates?
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-52.)



Check point 4. Check the electronic expansion valve (EEV) and strainer

- Check if EEV open.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-52.
- Check the strainer clogging.



Check point 5. Check the suction pressure sensor

Check the suction pressure sensor characteristics.

NOTE: For the characteristics of the thermistor, refer to suction pressure sensor in "[Service parts information](#)" on page 03-52.



Check point 6. Check the refrigerant amount

Check the refrigerant leakage.



Check point 7. Replace main PCB

If check point 1 to 6 do not improve the symptom, replace the main PCB.



End

2-34. E: AC. Heat sink temperature error (Outdoor unit)

Indicator	Wired remote controller	Error code	E: AC
Detective actuator	Outdoor unit inverter PCB		Protection stop by heat sink temperature $\geq 80^{\circ}\text{C}$ during heat sink operation generated 2 times within 24 hours.
	Heat sink temperature thermistor		
Forecast of cause			Foreign matter on heat sink, heat sink dirty
			Foreign matter on heat exchanger, excessive ambient temperature rise
			Heat sink temp. thermistor defective

Check point 1. Check the heat sink state

Heat sink foreign matter, soiling check



Check point 2. Check the foreign matter and ambient temperature of heat exchanger

- Heat exchange foreign matter check
- Ambient temperature not raised by effect of other heat sources?
- Discharged air not sucked in?



Check point 3. Check the heat sink temperature thermistor

The heat sink temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-64.



Check point 4. Replace inverter PCB

Replace inverter PCB



End

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 198 to 264 V appears at outdoor unit terminal L—N.

-> If no, go to "Check point 1" and "Check point 2".



- Check fuse in filter PCB.
If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
If varistor is defective, there is a possibility of an abnormal power supply.
Check the correct power supply and replace varistor.
Upon checking the normal power supply, replace varistor.



End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 198 to 264 V appears at outdoor unit terminal L - N

→ If no, go to "Check point 1" and "Check point 2".



- Check fuse in main PCB.
If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
 - Check incorrect wiring between indoor unit and remote controller.
 - Check if there is an open cable connection.
 - Are these indoor unit, outdoor unit, and remote controller suitable model numbers to connect?
- > If there is some abnormal condition, correct it by referring to the installation manual and "DESIGN & TECHNICAL MANUAL".



Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?



Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check wired remote controller and controller PCB

Check voltage at CN300 (terminal 1—3, terminal 1-2) of main PCB.
(Power supply to remote controller)

- If it is DC 13V, remote controller is failure. (The controller PCB is normal)
-> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
-> Replace controller PCB.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-4. No cooling/No heating

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.



Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?



Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?



Check point 4. Check Indoor/ Outdoor installation condition

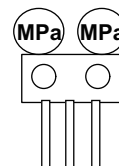
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in ["Service parts information"](#) on page 03-52.
- Check compressor.
Refer to compressor in ["Service parts information"](#) on page 03-52.
Refer to inverter compressor in ["Service parts information"](#) on page 03-52.



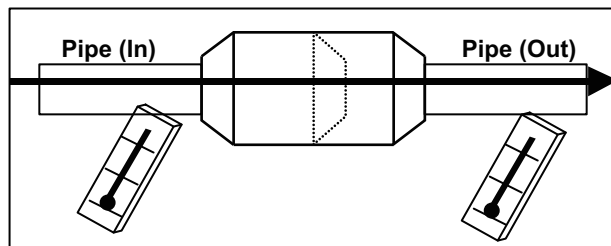
NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.



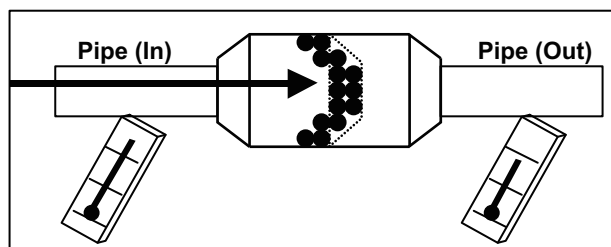
End

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



End

Abnormal noise is coming from Outdoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is fan guard installed normally?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



Check if vibration noise by loose bolt or contact noise of piping is happening.



Is compressor locked?

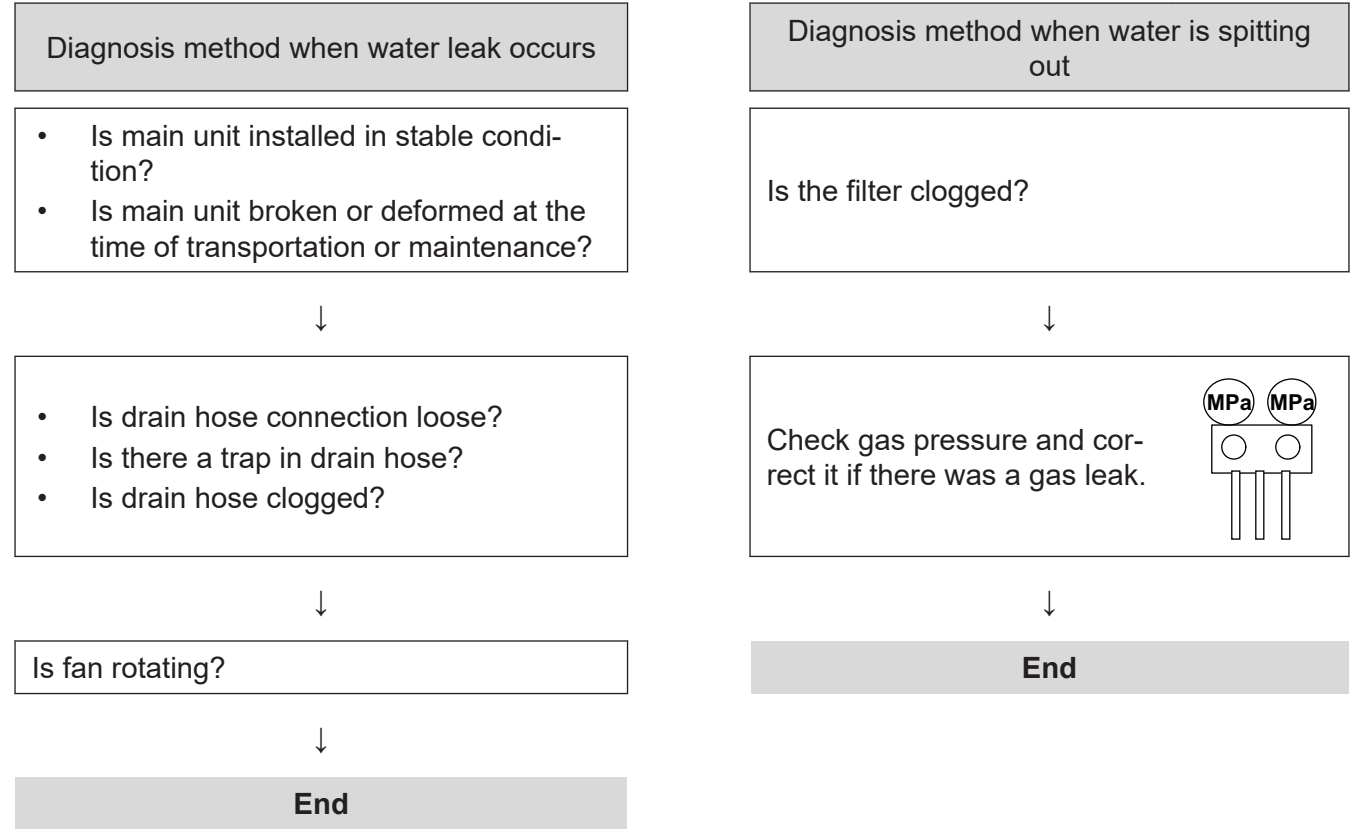
- Check Compressor
Refer to compressor and inverter compressor in "[Service parts information](#)" on page 03-52.



End

3-6. Water leaking

Forecast of cause	Erroneous installation
	Drain hose failure



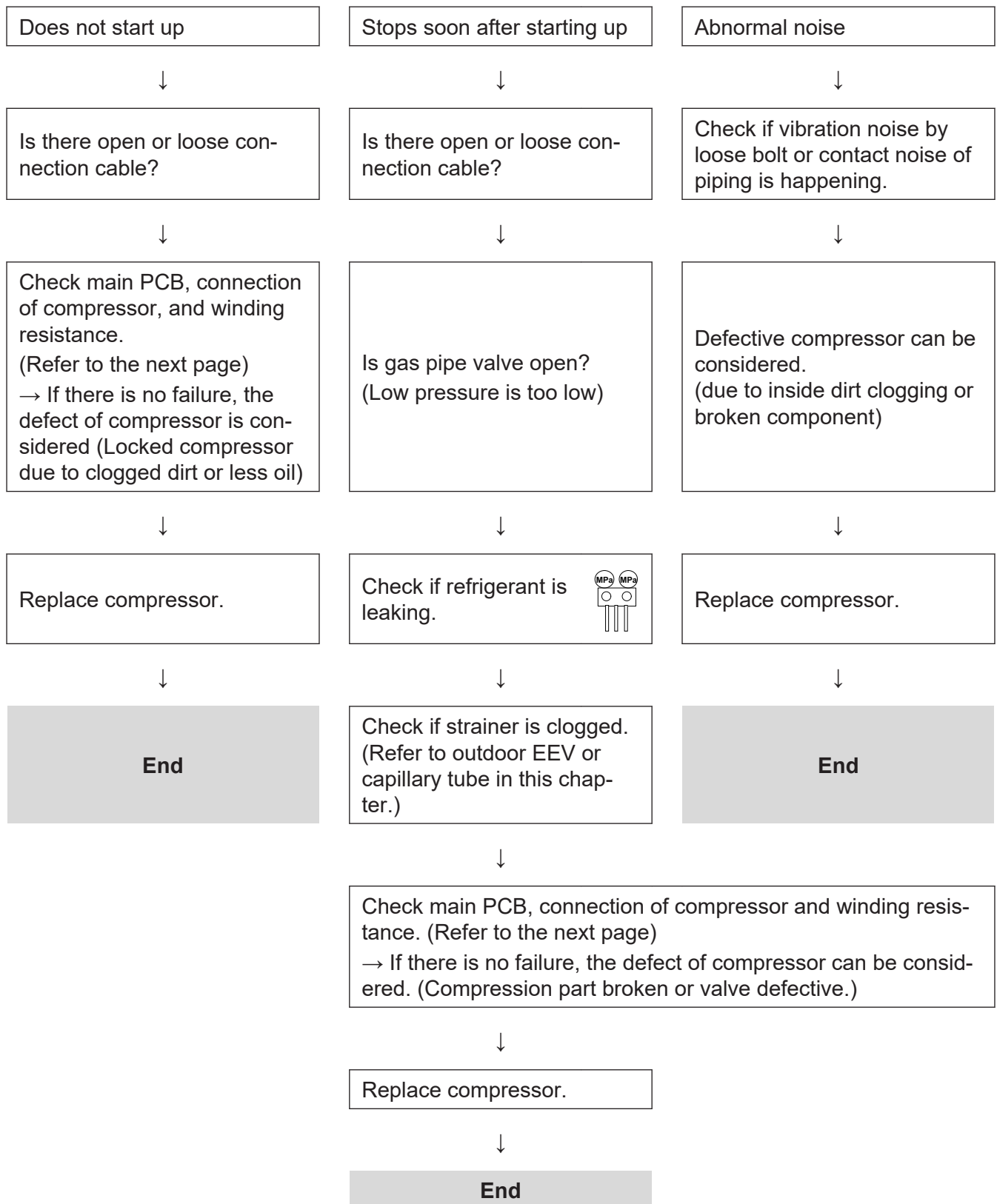
TROUBLESHOOTING

TROUBLESHOOTING

4. Service parts information

4-1. Compressor

Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)

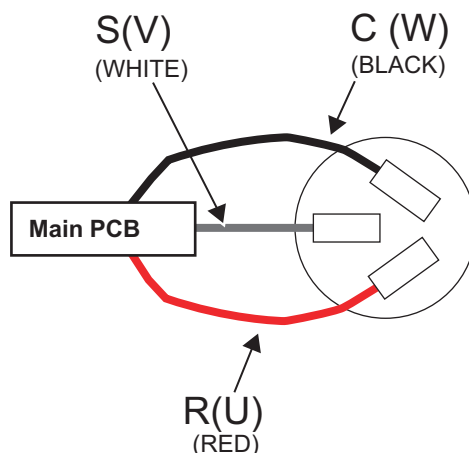


4-2. Inverter compressor

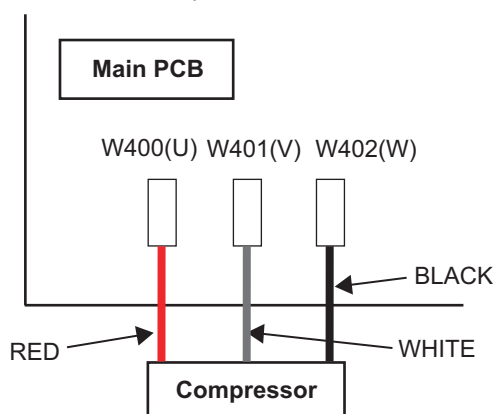
■ Model: AOYG36KQTA

Check point 1. Check connection

- Check terminal connection of compressor (loose or incorrect wiring)



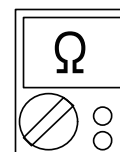
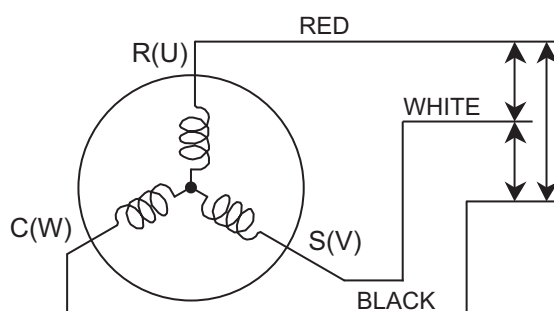
- Check terminal connection of main PCB (loose or incorrect wiring)



Check point 2. Check winding resistance

Check winding resistance of each terminal.

Resistance value: 2.164 Ω at 25 $^{\circ}\text{C}$



→ If the resistance value is 0 Ω or infinite, replace compressor.

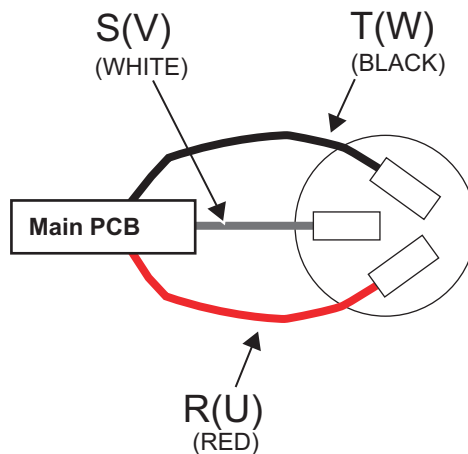


Check point 3. Replace inverter PCB
If check point 1 to 2 do not improve the symptom, replace main PCB.

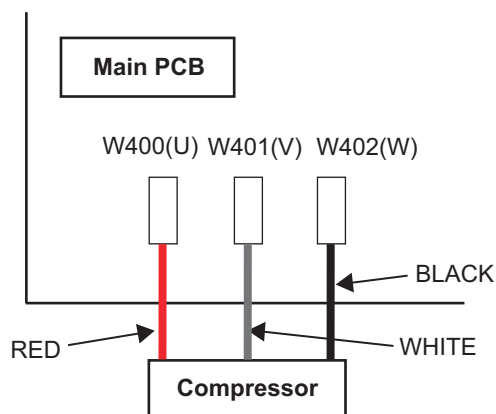
■ Model: AOYG45KQTA

Check point 1. Check connection

- Check terminal connection of compressor (loose or incorrect wiring)



- Check terminal connection of main PCB (loose or incorrect wiring)

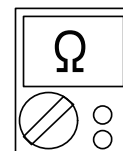
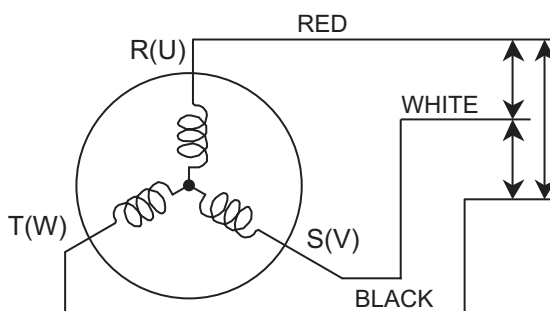


↓

Check point 2. Check winding resistance

Check winding resistance of each terminal.

Resistance value: 1.774 Ω at 20 °C



→ If the resistance value is 0 Ω or infinite, replace compressor.

↓

Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

■ Models: AOYG36KQTA and AOYG45KQTA

Check point 1. Check connections

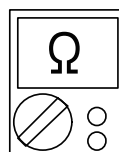
Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-20.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
White - Red	$46 \Omega \pm 3 \Omega$ at 20°C
Yellow - Red	
Orange - Red	
Blue - Red	



→ If Resistance value is abnormal, replace EEV.

Check point 3. Check voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.



Check point 4. Check noise at start up

Turn on the power and check the operation noise.

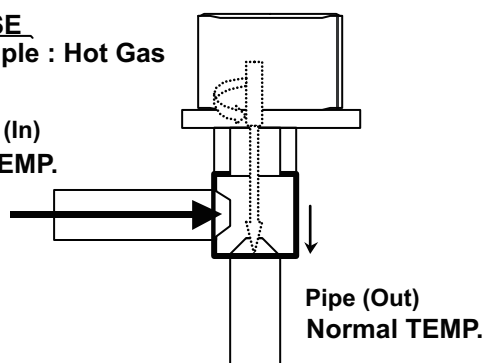
→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check opening and closing operation of valve

When valve is closed, it has a temp. difference between inlet and outlet

CLOSE
Example : Hot Gas

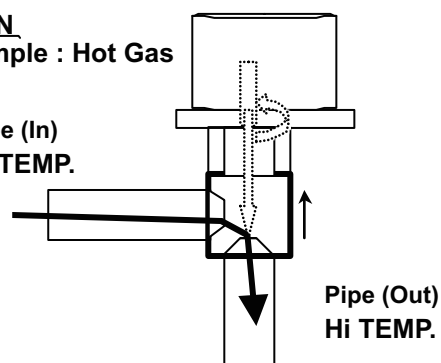
Pipe (In)
Hi TEMP.



If it is open, it has no temp. difference between inlet and outlet

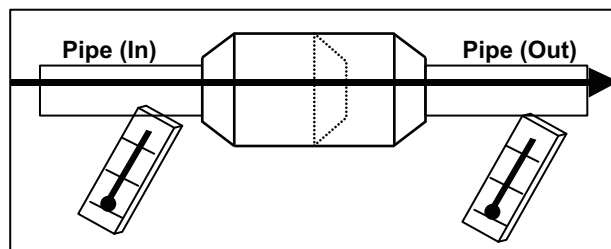
OPEN
Example : Hot Gas

Pipe (In)
Hi TEMP.

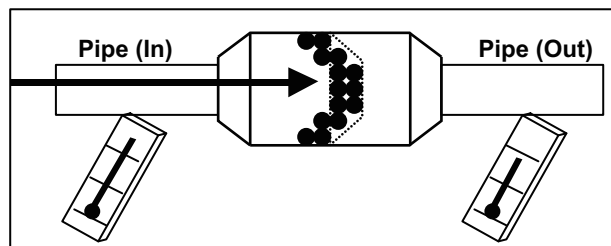


Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

■ Models: ARXG36KMLA and ARXG45KMLA

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

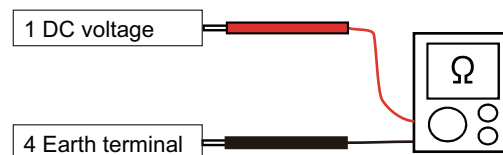
Check point 2. Check resistance of indoor fan motor

Refer to below. Circuit-test “Vm” and “GND” terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace indoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Blue)	Feed back (FG)



4-5. Outdoor unit fan motor

■ Models: AOYG36KQTA and AOYG45KQTA

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
(Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

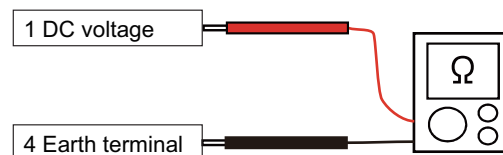
Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test “Vm” and “GND” terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace outdoor fan motor and controller PCB.

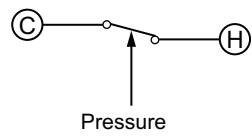
Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)



4-6. Pressure switch

■ Models: AOYG36KQTA and AOYG45KQTA

- Type of contact



- Characteristics of pressure switch

Pressure switch 1	
Contact: Short → Open	4.2 — 4.05 MPa
Contact: Open → Short	3.2 ± 0.15 MPa

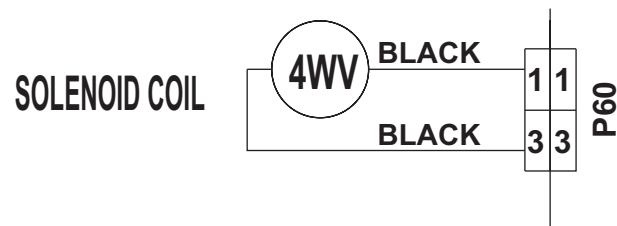
36/45 model: P770

4-7. 4-way valve coil (solenoid coil)/4-way valve

■ Models: AOYG36KQTA and AOYG45KQTA

Check point 1. Check connection

- Check the connection of connector P60.

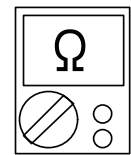
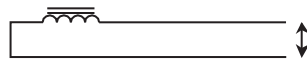


↓

Check Point 2 : Check solenoid coil

Remove P60 from PCB and check the resistance value of coil.

Resistance Value $\approx 1.97 \text{ k}\Omega$



→ If it is Open or abnormal resistance value, replace solenoid coil.

↓

Check Point 3: Check operation of 4 way valve

Check each piping temperature, and confirm the location of the valve by the temperature difference

Heating Operation



4-8. Reactor assy

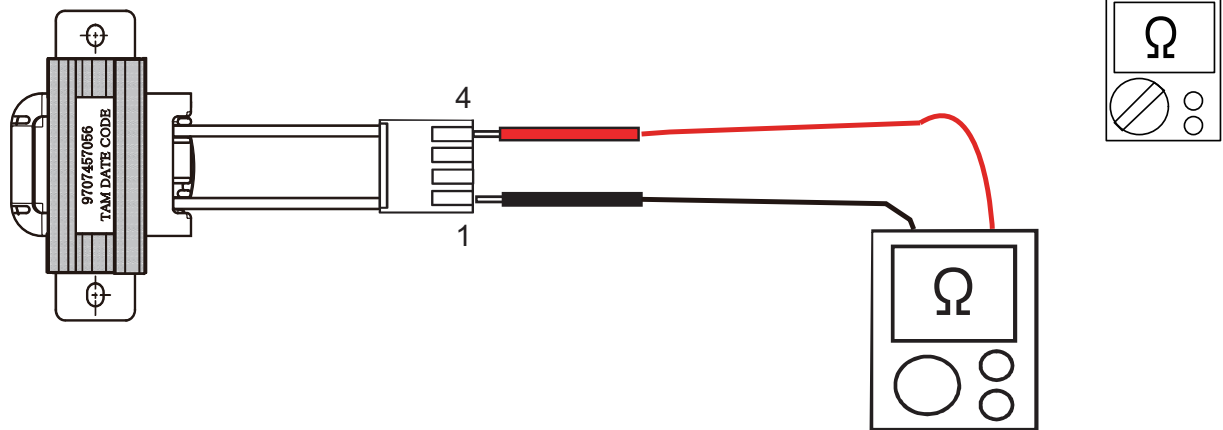
■ Indoor unit

● Models: ARXG36KMLA and ARXG45KMLA

Check point 1. Appearance check

No fissures, breaks, damage, etc. at the body and winding section, terminals section?

Check point 2. Electric check



- 1 Set the tester to the "Resistance" mode, and check for open/short between both ends of the reactor wire (or connector).
- 2 Judge the result of 1 as follows:

Short	Normal
Open	Abnormal (open)

*Reference value of DC resistance of reactor 1.09 Ω (at 25°C)

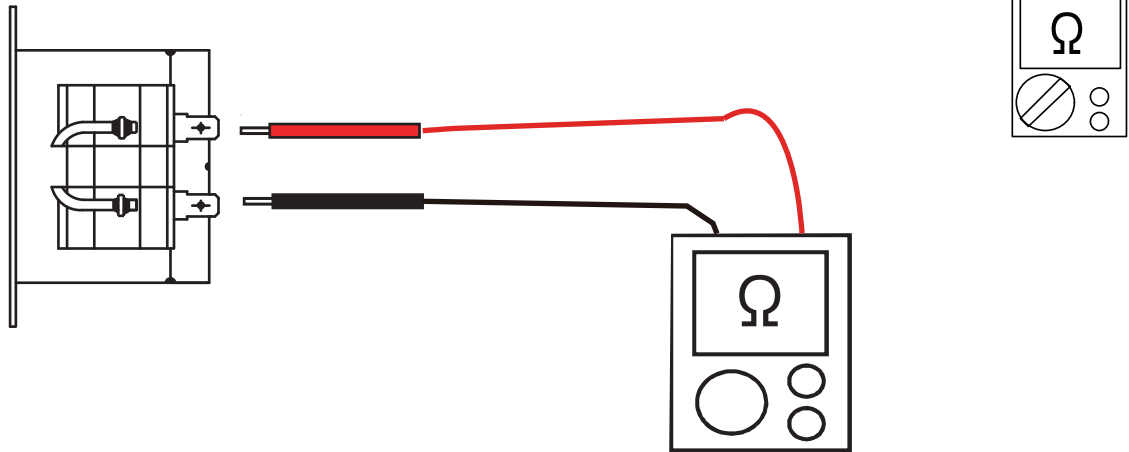
Outdoor unit

Models: AOYG36KQTA and AOYG45KQTA

Check point 1. Appearance check

No fissures, breaks, damage, etc. at the body and winding section, terminals section?

Check point 2. Electric check



- 1 Set the tester to the "Resistance" mode, and check for open/short between both ends of the reactor wire (or connector).
- 2 Judge the result of 1 as follows:

Short	Normal
Open	Abnormal (open)

*Reference value of DC resistance of reactor 0.132Ω Max (at 25°C)

5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-10.0	58.25	0.73
-5.0	44.03	0.93
0.0	33.62	1.15
5.0	25.92	1.39
10.0	20.17	1.66
15.0	15.84	1.94
20.0	12.54	2.22
25.0	10.00	2.50
30.0	8.04	2.77
35.0	6.51	3.03
40.0	5.30	3.27
45.0	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,013.09	0.24
-25.0	729.08	0.32
-20.0	531.55	0.43
-15.0	382.31	0.56
-10.0	312.27	0.69
-5.0	292.90	0.73
0.0	168.60	1.14
5.0	129.84	1.39
10.0	100.91	1.65
15.0	79.12	1.93
20.0	62.55	2.22
25.0	49.84	2.50
30.0	40.01	2.78
35.0	32.35	3.03
40.0	26.34	3.27
45.0	21.58	3.49
50.0	17.79	3.69
55.0	14.75	3.86
60.0	12.30	4.01
65.0	10.32	4.14

5-2. Outdoor unit

■ Heatsink thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	94.26	0.08
-25.0	67.95	0.11
-20.0	49.62	0.15
-15.0	36.68	0.20
-10.0	27.42	0.26
-5.0	20.73	0.34
0.0	15.83	0.43
5.0	12.21	0.55
10.0	9.50	0.68
15.0	7.46	0.84
20.0	5.90	1.01
25.0	4.71	1.21
30.0	3.78	1.42
35.0	3.06	1.64
40.0	2.50	1.88
45.0	2.05	2.11
50.0	1.69	2.35
55.0	1.40	2.58
60.0	1.17	2.81
65.0	0.98	3.02
70.0	0.83	3.22
75.0	0.70	3.41
80.0	0.60	3.58
85.0	0.51	3.73
90.0	0.44	3.87
95.0	0.38	3.99
100.0	0.33	4.10

■ Discharge temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,013.11	0.06
-25.0	729.09	0.09
-20.0	531.56	0.12
-15.0	392.31	0.16
-10.0	292.91	0.21
-5.0	221.09	0.28
0.0	168.60	0.36
5.0	129.84	0.46
10.0	100.91	0.57
15.0	79.12	0.71
20.0	62.55	0.86
25.0	49.84	1.03
30.0	40.01	1.23
35.0	32.35	1.43
40.0	26.34	1.65
45.0	21.58	1.88
50.0	17.79	2.11
55.0	14.75	2.34
60.0	12.30	2.57
65.0	10.32	2.79
70.0	8.70	3.00
75.0	7.36	3.19
80.0	6.27	3.37
85.0	5.36	3.54
90.0	4.60	3.69
95.0	3.96	3.83
100.0	3.43	3.96
105.0	2.98	4.07
110.0	2.60	4.17
115.0	2.27	4.26
120.0	2.00	4.33

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	95.58	0.24
-25.0	68.90	0.32
-20.0	50.31	0.43
-15.0	37.19	0.57
-10.0	27.81	0.73
-5.0	21.02	0.92
0.0	16.05	1.14
5.0	12.38	1.39
10.0	9.63	1.65
15.0	7.56	1.93
20.0	5.98	2.21
25.0	4.77	2.49
30.0	3.84	2.77
35.0	3.11	3.02
40.0	2.53	3.26
45.0	2.08	3.48
50.0	1.71	3.68
55.0	1.42	3.85
60.0	1.19	4.00
65.0	1.00	4.13
70.0	0.84	4.25
75.0	0.71	4.35
80.0	0.61	4.43

■ Outdoor temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	224.33	0.73
-25.0	159.71	0.97
-20.0	115.24	1.25
-15.0	84.21	1.56
-10.0	62.28	1.90
-5.0	46.58	2.26
0.0	35.21	2.61
5.0	26.88	2.94
10.0	20.72	3.25
15.0	16.12	3.52
20.0	12.64	3.76
25.0	10.00	3.97
30.0	7.97	4.14
35.0	6.40	4.28
40.0	5.18	4.41
45.0	4.21	4.51
50.0	3.45	4.59
55.0	2.85	4.65

4. CONTROL AND FUNCTIONS

CONTENTS

4. CONTROL AND FUNCTIONS

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1. Compressor frequency control

1-1. Cooling operation

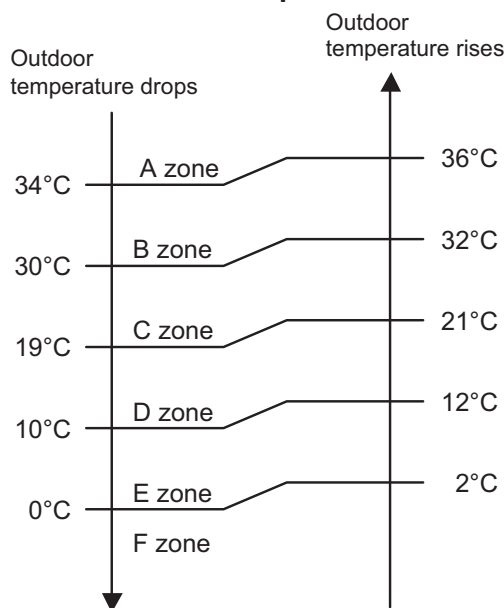
A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

- If the room temperature is 6.0 °C higher than a set temperature, the compressor operation frequency will attain to maximum performance.
- If the room temperature is 1.0 °C lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +6.0°C to -1.0°C of the setting temperature, the compressor frequency is controlled within the range shown in the table below. However, the maximum frequency is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

• Compressor frequency range

Model name	Minimum frequency	Maximum frequency
ARXG36KMLA	15 rps	98 rps
ARXG45KMLA	20 rps	114 rps

• Limit of maximum speed based on outdoor temperature



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ARXG36KMLA	A zone	98	79	64	44
	B zone	98	79	64	44
	C zone	85	64	54	44
	D zone	64	54	44	36
	E zone	64	54	44	36
	F zone	64	54	44	36
ARXG45KMLA	A zone	114	79	61	40
	B zone	114	79	61	40
	C zone	96	61	49	40
	D zone	67	49	42	32
	E zone	67	49	42	32
	F zone	67	49	42	32

1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation frequency of compressor.

- If the room temperature is 6.0 °C lower than a set temperature, the compressor operation frequency will attain to maximum performance.
- If the room temperature is 1.0 °C higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +1.0°C to -6.0°C of the setting temperature, the compressor frequency is controlled within the range shown below.

- **Compressor frequency range**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ARXG36KMLA	15	120
ARXG45KMLA	20	120

1-3. Dry operation

The compressor rotation frequency shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

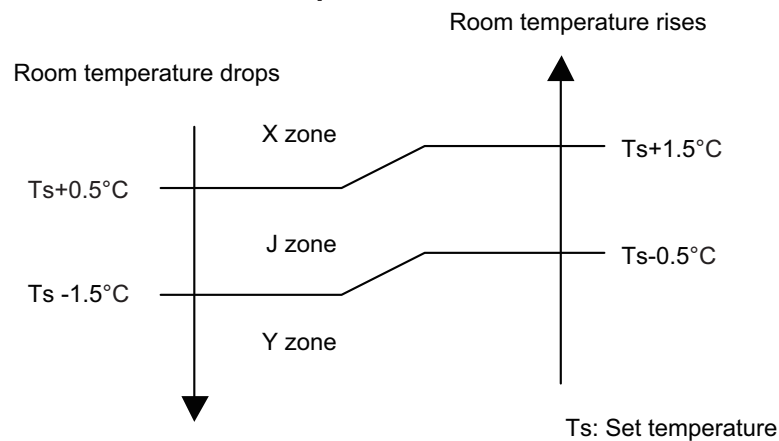
Zone is defined by set temperature and room temperature.

- **Compressor frequency range**

Unit: rps

Model name	Outdoor temperature zone	Operating frequency
ARXG36KMLA	X zone	44
	J zone	44
	Y zone	0
ARXG45KMLA	X zone	40
	J zone	40
	Y zone	0

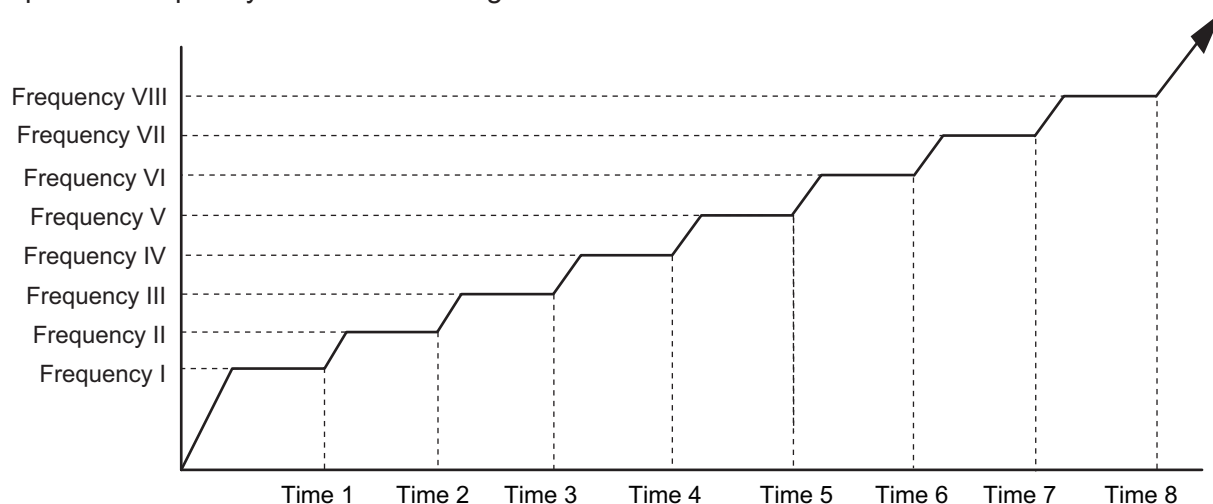
- **Compressor control based on room temperature**



1-4. Compressor frequency at normal start-up

■ Model: AOYG36KQTA

Compressor frequency soon after starting is controlled as below.



- Normal operation

Frequency (rps)	I	II	III	IV	V	VI	VII	VIII
	25	42	53	61	65	75	85	92
Time (sec)	1	2	3	4	5	6	7	8
	90	150	270	330	390	450	570	630

- Special operation

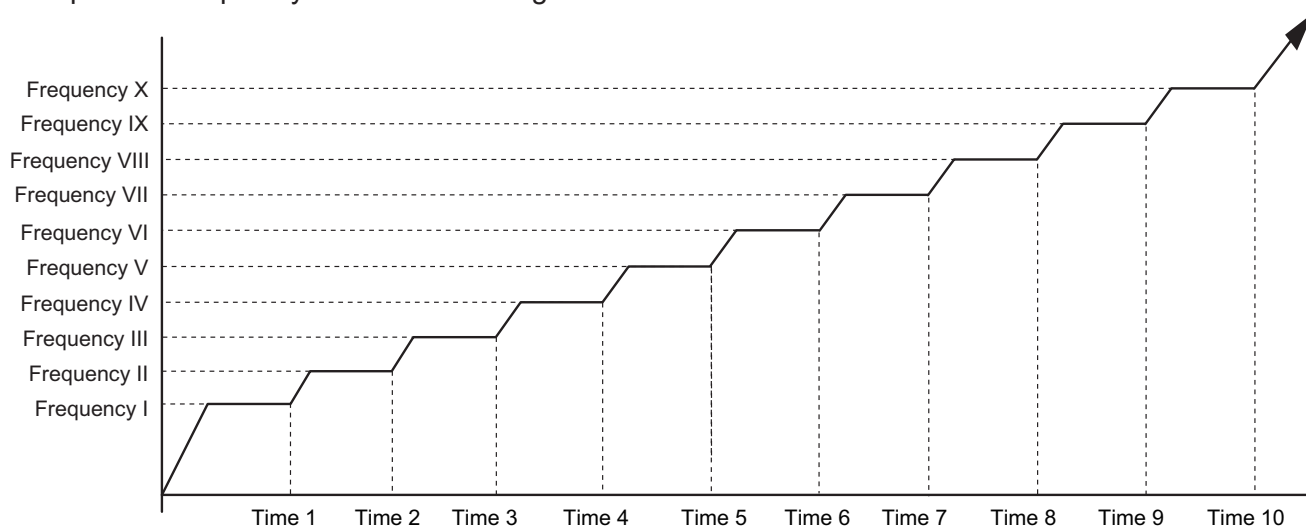
Frequency (rps)	I	II	III	IV	V	VI	VII	VIII
	25	42	53	61	65	75	85	92
Time (sec)	1	2	3	4	5	6	7	8
	225	305	605	665	725	785	855	1,000

NOTES:

- Normal operation:
 - Cooling and dry mode
 - Below 3 hours from the compressor stop and the compressor thermistor $\geq 15\text{ }^{\circ}\text{C}$
 - After defrost operation
 - Other than when the compressor starts for the first time since the breaker turns on
- Special operation:
 - Other than the normal operation condition
 - When the compressor starts for the first time since the breaker turns on

■ Model: AOYG45KQTA

Compressor frequency soon after starting is controlled as below.



- Normal operation

Frequency (rps)	I	II	III	IV	V	VI	VII	VIII	IX	X
	41	46	51	57	60	72	81	91	100	110
Time (sec)	1	2	3	4	5	6	7	8	9	10
	60	120	180	240	360	420	480	540	600	660

- Special operation

Frequency (rps)	I	II	III	IV	V	VI	VII	VIII	IX	X
	41	46	51	57	60	72	81	91	100	110
Time (sec)	1	2	3	4	5	6	7	8	9	10
	120	185	245	305	605	665	725	785	845	1,000

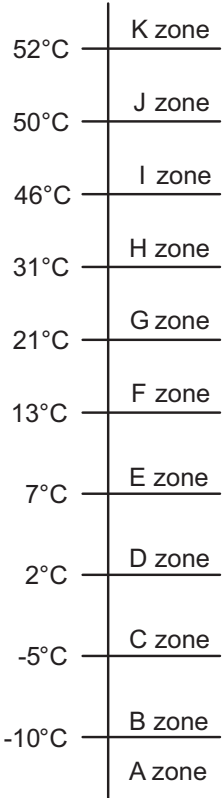
NOTES:

- Normal operation:
 - Cooling and dry mode
 - Below 3 hours from the compressor stop and the compressor thermistor $\geq 15\text{ }^{\circ}\text{C}$
 - After defrost operation
 - Other than when the compressor starts for the first time since the breaker turns on
- Special operation:
 - Other than the normal operation condition
 - When the compressor starts for the first time since the breaker turns on

1-5. Compressor frequency limitation by outdoor temperature

The minimum compressor frequency is limited by outdoor temperature as below.

- **Cooling/Dry mode**



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Model name	Outdoor temperature zone	Limitation of compressor frequency
AOYG36KQTA	A zone	55 rps
	B zone	52 rps
	C zone	47 rps
	D zone	39 rps
	E zone	33 rps
	F zone	25 rps
	G zone	18 rps
	H zone	20 rps
	I zone	20 rps
	J zone	21 rps
	K zone	24 rps
AOYG45KQTA	A zone	60 rps
	B zone	57 rps
	C zone	48 rps
	D zone	36 rps
	E zone	27 rps
	F zone	24 rps
	G zone	20 rps
	H zone	20 rps
	I zone	20 rps
	J zone	26 rps
	K zone	30 rps

- Heating mode

20°C	I zone
16°C	H zone
12°C	G zone
7°C	F zone
2°C	E zone
-7°C	D zone
-10°C	C zone
-15°C	B zone
	A zone

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOYG36KQTA	A zone	58 rps
	B zone	52 rps
	C zone	43 rps
	D zone	38 rps
	E zone	28 rps
	F zone	23 rps
	G zone	20 rps
	H zone	17 rps
	I zone	17 rps
AOYG45KQTA	A zone	55 rps
	B zone	51 rps
	C zone	42 rps
	D zone	39 rps
	E zone	28 rps
	F zone	24 rps
	G zone	21 rps
	H zone	16 rps
	I zone	20 rps

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1.0°C steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute. Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
$T_r > T_s + 2^{\circ}\text{C}$	Cooling
$T_s + 2^{\circ}\text{C} \geq T_r \geq T_s - 2^{\circ}\text{C}$	Middle zone
$T_r < T_s - 2^{\circ}\text{C}$	Heating

Tr: Room temperature

Ts: Setting temperature

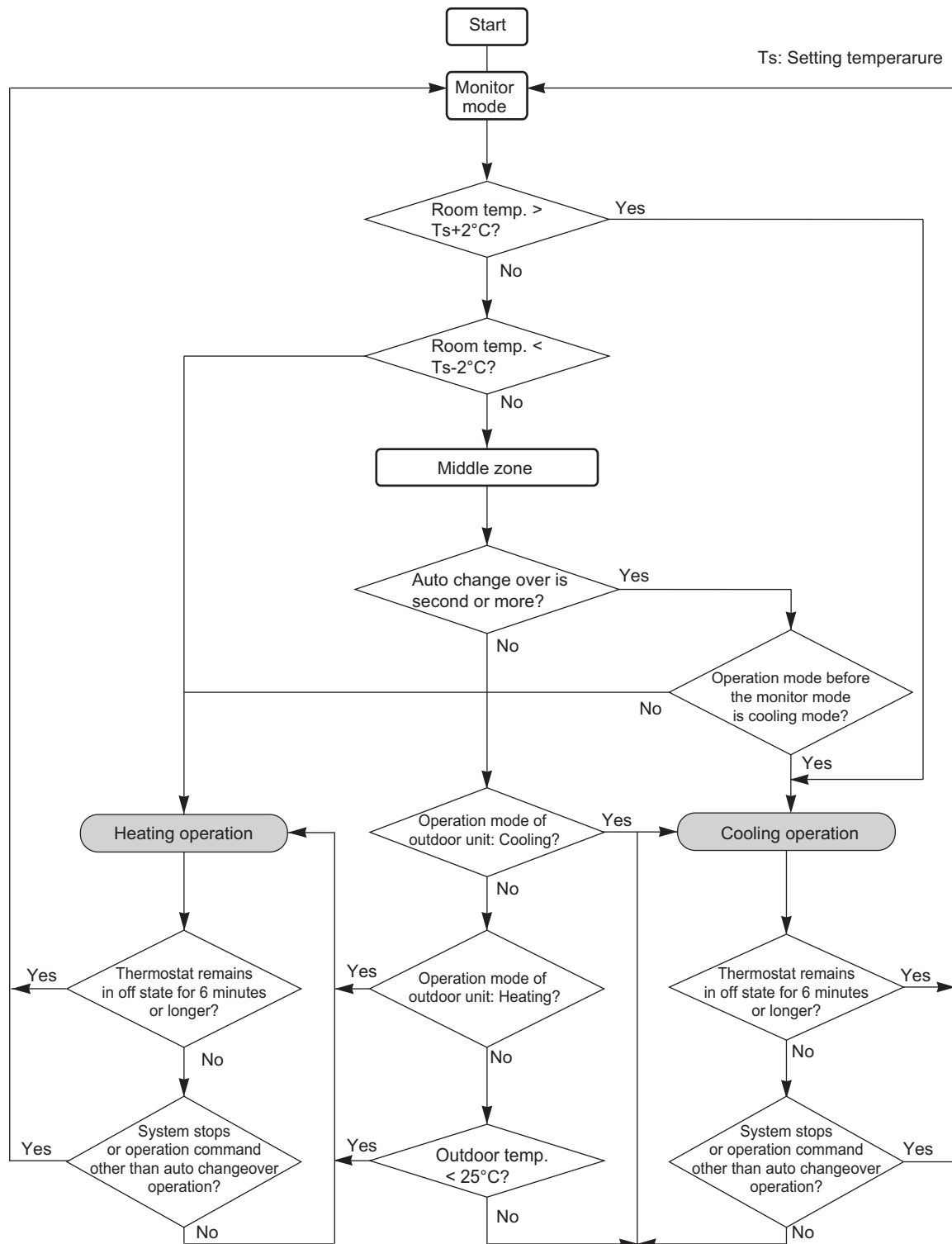
NOTE: When the operation mode is middle zone, indoor unit operation mode is selected as below.

- Same operation mode is selected as outdoor unit.
If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

Outdoor temp.	Operation mode
25°C or more	Cooling
Less than 25°C	Heating

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.
- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

Operation flow chart



CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

3. Fan control

Tr: Room temperature

Ts: Setting temperature

3-1. Indoor fan control

■ Fan speed

Indoor fan speed is defined as below.

Operation mode	Fan mode	Speed (rpm)	
		ARXG36KMLA	ARXG45KMLA
Heating	HIGH	1,270	1,300
	MED	980	1,020
	LOW	790	840
	QUIET	630	670
	S-LOW	420	420
Cooling	HIGH	1,130	1,310
	MED	980	1,020
	LOW	790	840
	QUIET	630	670
	S-LOW	420	420
Fan	HIGH	1,270	1,310
	MED	980	1,020
	LOW	790	840
	QUIET	630	670
	Soft quiet	420	420
Dry		X zone: 630 J zone: 630	X zone: 670 J zone: 670

■ Fan operation

Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.

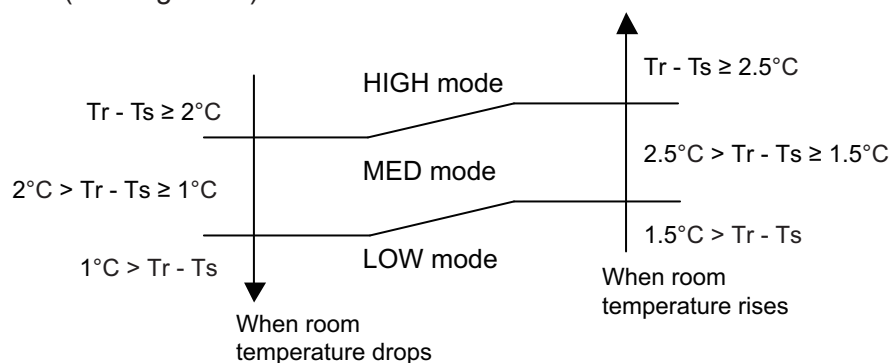
When fan mode is set at AUTO, it operates on MED fan speed.

■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below.

On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Cooling: Auto)



■ Dry operation

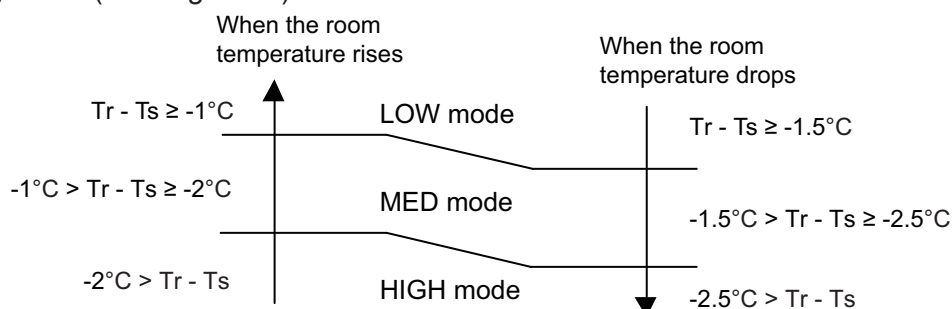
During dry operation, fan speed setting can not be changed as shown in “Fan speed” above.

■ Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.

On the other hand, if switched in HIGH—QUIET, the indoor motor will run at a constant airflow of HEAT operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

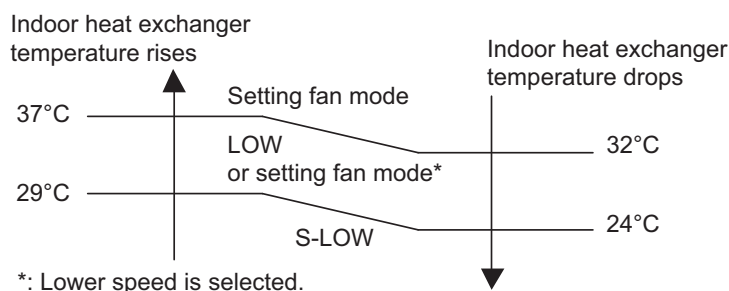
Airflow change over (Heating: Auto)



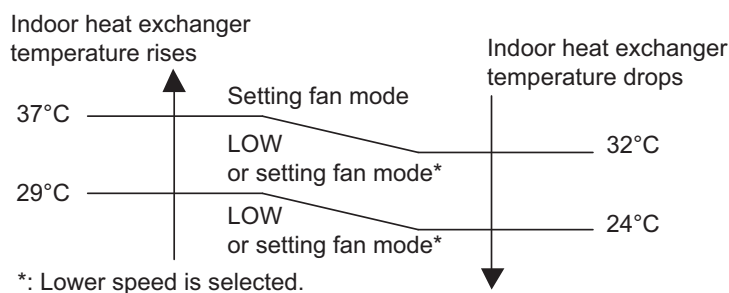
■ Cool air prevention control (heating mode)

The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

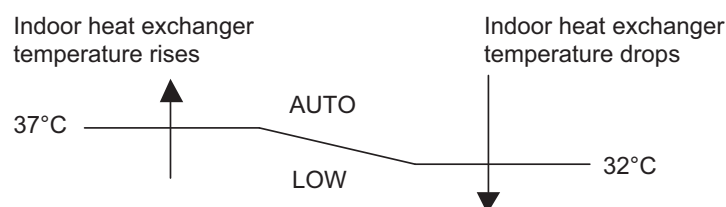
• Normal operation



13 minutes later:

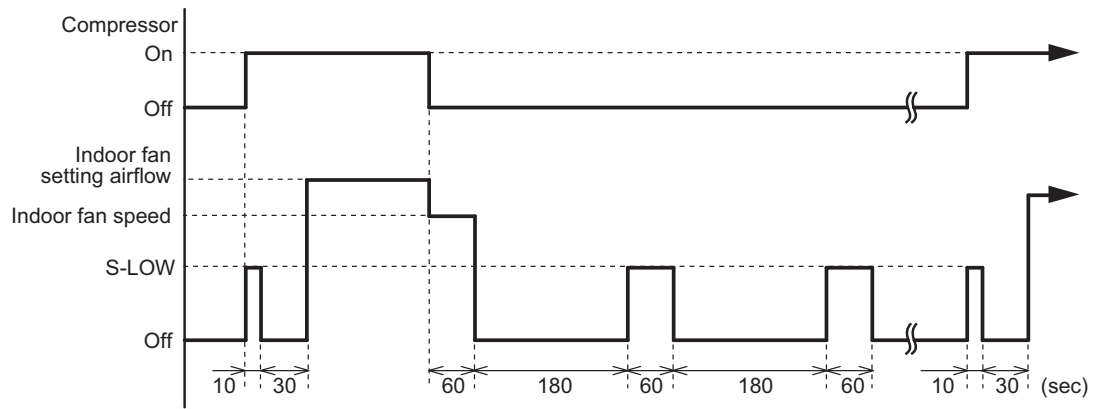


• 10 °C HEAT operation



■ Moisture return prevention control (cooling and dry mode)

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



3-2. Outdoor fan control

■ Outdoor fan motor

This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

■ Fan speed

● Model: AOYG36KQTA

Fan speed is defined by outdoor temperature and compressor frequency.

Unit: rpm

Fan step	Cooling or dry	Heating
13	830	—
12	830	—
11	740	—
10	700	830
9	650	740
8	570	690
7	570	620
6	570	590
5	570	480
4	540	410
3	480	340
2	400	270
1	270	200
S-HIGH	—	830

- When the compressor frequency increases, the outdoor fan speed also changes to the higher speed.
- When the compressor frequency decreases, the outdoor fan speed also changes to the lower speed.

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 830 rpm

● Model: AOYG45KQTA

Fan speed is defined by outdoor temperature and compressor frequency.

Unit: rpm

Fan step	Cooling or dry	Heating
13	970	—
12	900	—
11	830	—
10	760	970
9	690	880
8	620	800
7	550	720
6	480	630
5	420	520
4	360	440
3	300	360
2	240	270
1	200	200
S-HIGH	—	990

- When the compressor frequency increases, the outdoor fan speed also changes to the higher speed.
- When the compressor frequency decreases, the outdoor fan speed also changes to the lower speed.

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

Fan speed after defrost control: 990 rpm

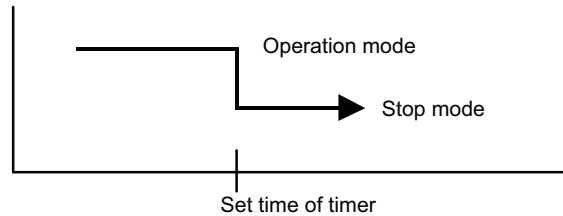
4. Timer operation control

4-1. Wireless remote control

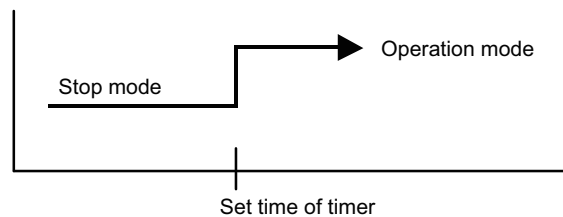
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	—

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

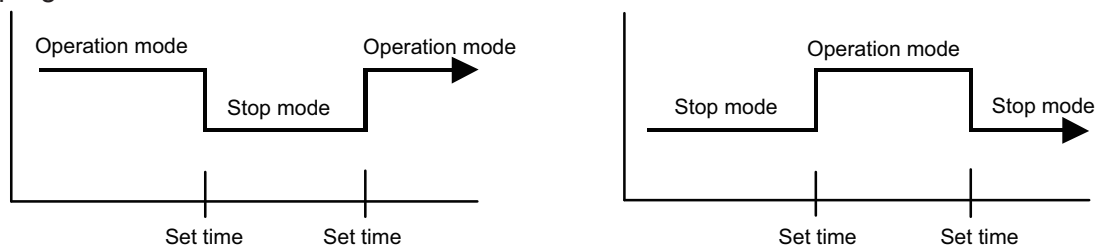


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



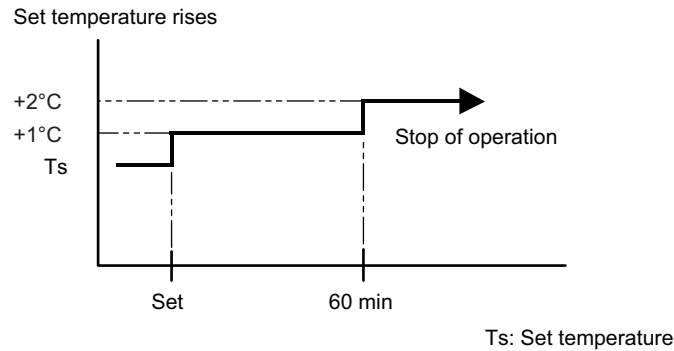
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

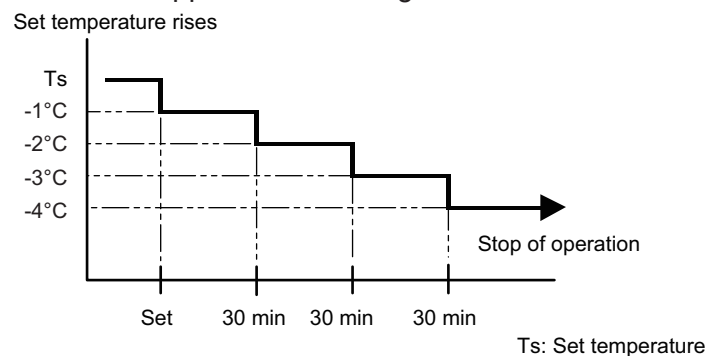
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.

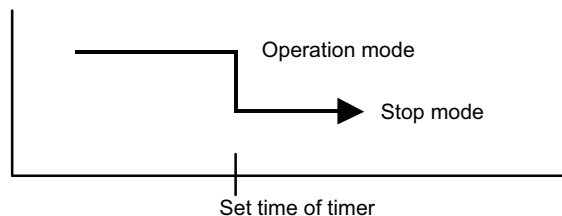


4-2. Wired remote control

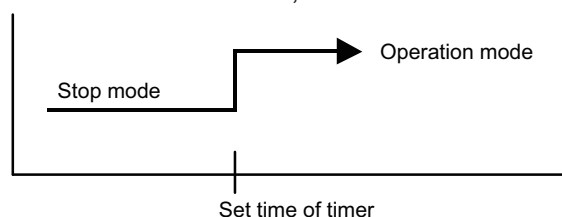
On/Off timer	Program timer	Sleep timer	Weekly timer	Temperature set back timer
○	○	○	○	○

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

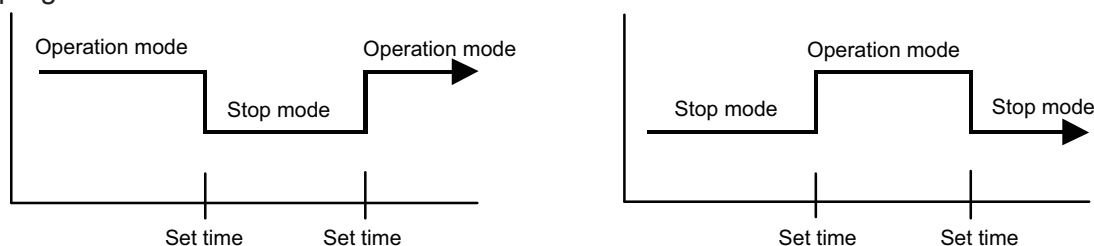


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



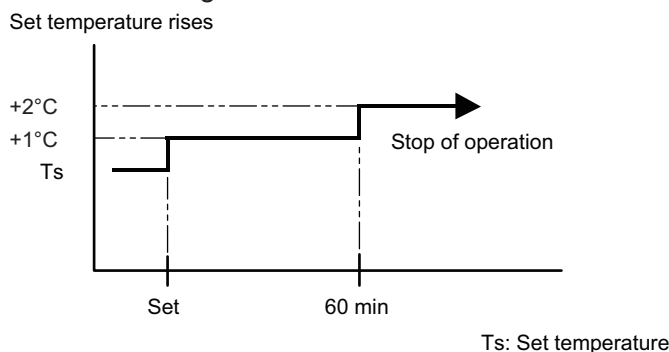
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

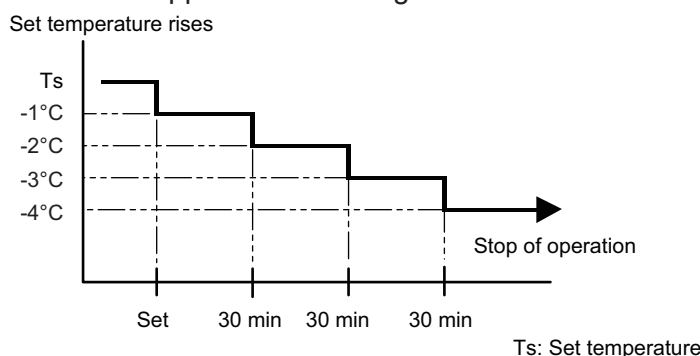
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1°C. It decreases the setting temperature another 1°C every 30 minutes. Upon lowering 4°C, the setting temperature is not changed and the operation is stopped at the setting time.



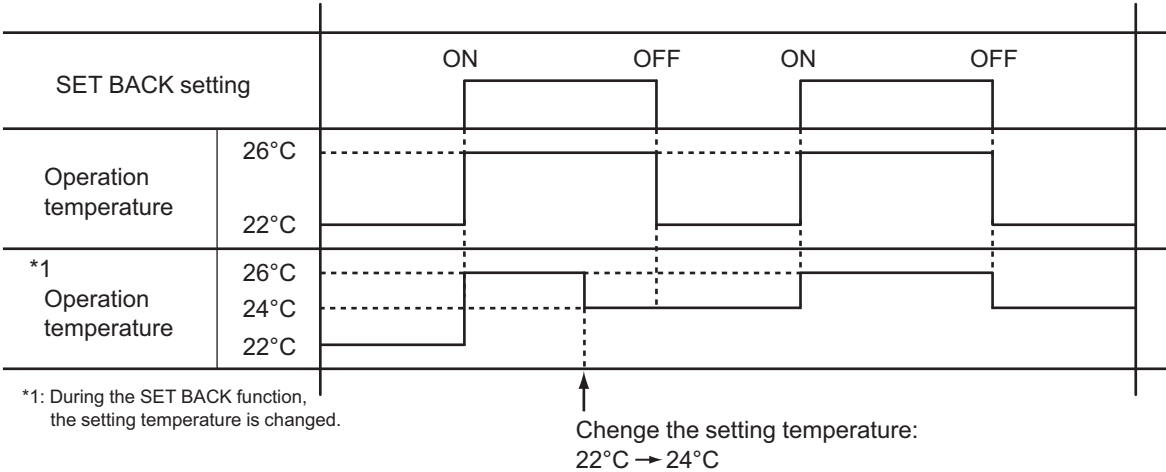
■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

■ Temperature set back timer

- The SET BACK timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The SET BACK timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 18°C even if the SET BACK temperature is set to 17°C or lower.

Case of SET BACK timer on the Cooling operation. (Setting temperature :22°C, SET BACK temperature :26°C)



CONTROL AND
FUNCTIONS

CONTROL AND
FUNCTIONS

5. Defrost operation control

Tn: Outdoor unit heat exchanger temperature

Ta: Outdoor temperature

Tn10: Temperature at 10 minutes after compressor start

Tnb: Temperature before 5 minutes

• Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

– 1st time defrosting after starting operation

Compressor integrating operation time	Less than 17 min.	17 to 57 min.	More than 57 min.
Condition	Does not operate	$T_n \leq -9^{\circ}\text{C}$ and $T_n - T_a \geq 5$ deg	$T_n \leq -5^{\circ}\text{C}$

– 2nd time and after

Compressor integrating operation time	Less than 35 min.	More than 35 min.
Condition	Does not operate	$T_n - T_{n10} < -5$ deg ($T_n \leq -10^{\circ}\text{C}$) $T_n - T_{nb} < -2$ deg ($T_n \leq -10^{\circ}\text{C}$) $T_n \leq -25^{\circ}\text{C}$ ($T_a \geq -20^{\circ}\text{C}$) $T_n \leq T_a - 7^{\circ}\text{C}$ or $T_n \leq -25^{\circ}\text{C}$ ($T_a < -20^{\circ}\text{C}$)

– Integrating defrost (Constant monitoring)

Compressor integrating operation time	More than 240 min. (For long continuous operation)	More than 215 min. (For long continuous operation)	Less than 10 min.* (For intermittent operation)
Condition	$T_n \leq -3^{\circ}\text{C}$	$T_n \leq -5^{\circ}\text{C}$	Count of the compressor off: 40 times

*: If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	12°C or more
Compressor operation time	15 minutes

5-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allows the heat exchanger to defrost, and then stop.

• Triggering condition

When all of the following conditions are satisfied in heating operation

- Compressor operation integrating time: 30 minutes or more
- Compressor continuous operation time: 10 minutes or more
- Outdoor unit heat exchanger temperature: -4°C or less

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	12°C or more
Compressor operation time	15 minutes

6. Various control

6-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted	
Operation mode	
Setting temperature	
Fan mode setting	
Timer mode and set time (set by wireless remote controller)	
ECONOMY operation	
10 °C HEAT operation	
Outdoor low noise operation	

6-2. 10 °C HEAT operation

10 °C HEAT operation performs as below setting when pressing 10 °C HEAT button.

Operation mode	Heating
Setting temperature	10°C
Fan mode	AUTO
LED display	Economy
Defrost operation	Operate as normal

6-3. ECONOMY operation

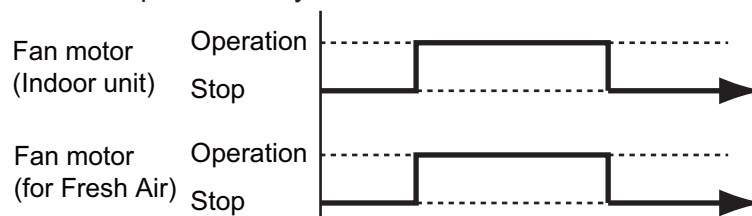
The ECONOMY operation starts by pressing ECONOMY button on the remote controller.

The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry	Heating
Target temperature	Setting temperature +1°C	Setting temperature -1°C

6-4. Fresh air control

The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as below.



6-5. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

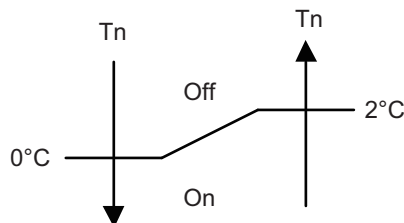
- **Triggering condition 1**

- Outdoor temperature $\leq 20^{\circ}\text{C}$

When outdoor temperature reaches 26°C , compressor preheating stops.

- 30 minutes after compressor stopped

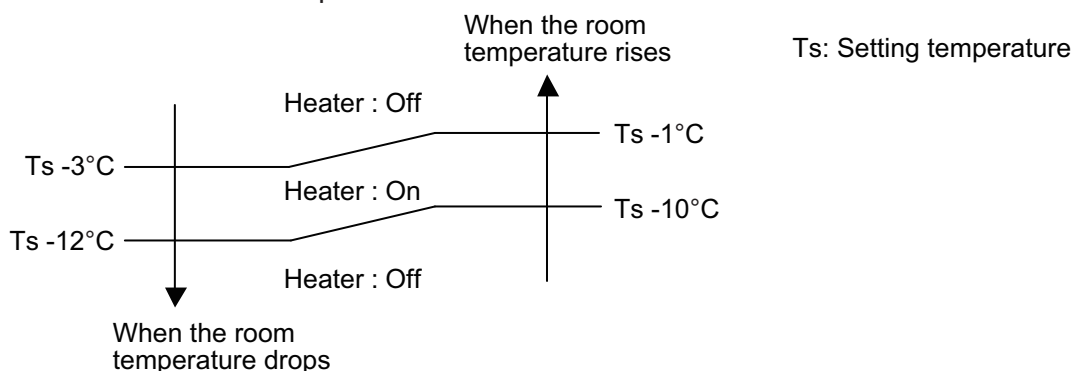
- **Triggering condition 2**



Tn: Outdoor unit heat exchanger temp.

6-6. External electrical heater control

The external electrical heater is operated as below.



NOTES:

- When the compressor stop, external electric heater is off.
- It operates only in heating mode and when the indoor fan operates. (However, S-LOW is excluded.)

6-7. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 47 and 480 pulses
Heating mode	Between 39 and 480 pulses

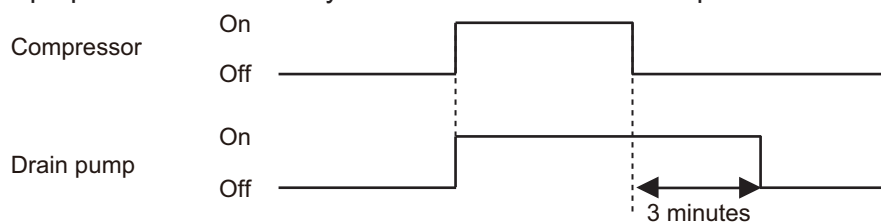
NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

6-8. Drain pump control

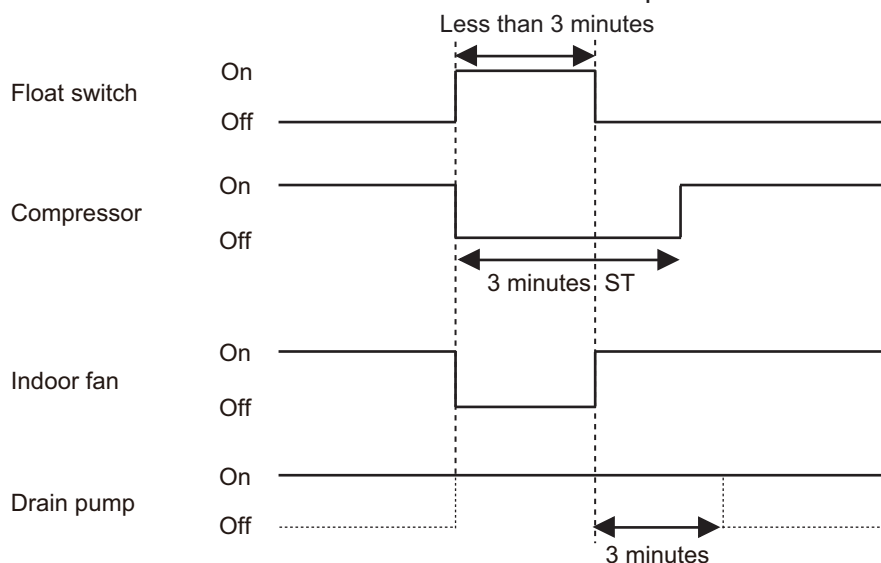
■ Drain control for dehumidification operation

● During cooling or dry mode

- When the compressor starts, the drain pump starts simultaneously.
- The drain pump operates continuously for 3 minutes after the compressor is turned off.



- When the compressor stops by the ["Anti-freezing control \(cooling and dry mode\)"](#) on page 04-28, the drain pump is turned off in 1 hour after the compressor stops.
- When the float switch is on, the compressor, indoor and outdoor fan motor operation are stopped.
- Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.
- When the float switch turns on continuously for 3 minutes, "failure indication" operates. (It is necessary to turn off power for release it.)
- When the float switch turns off less than 3 minutes, the unit starts cooling operation. Indoor fan motor starts after the float switch is turned off and the compressor starts after 3 minutes st.



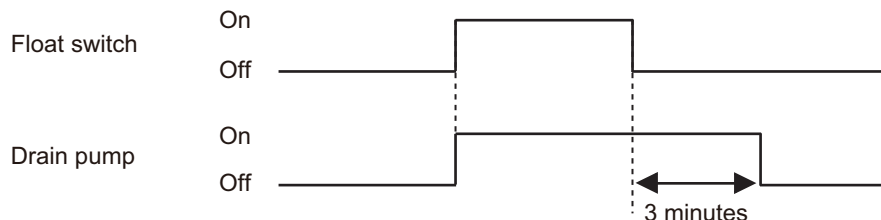
● During heating mode or fan mode and when operation is stopped

- **Triggering condition**

Drain pump is turned on at the same time that the float switch is turned on.

- **Operation details**

When the float switch turns on continuously for 3 minutes, "failure indication" operates. Thereafter, even if the float switch turns off, the "failure indication" is not released. (It is necessary to turn off power for release it.)



- **Release condition**

Drain pump operates continuously for 3 minutes after the float switch is turned off and then drain pump is turned off.

6-9. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

Retry number	30
Retry set number	3

When the compressor fails to start in the retry set number above, the compressor is stopped.

6-10. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 3 minutes passes and the compressor is started.

6-11. Peak cut operation

The current value is limited to reduce the power consumption by external input.

Peak cut level	Level 1	Level 2	Level 3	Level 4
Peak cut for rated capacity	Forced thermostat off	50%	75%	100%

NOTES:

- During defrost operation, peak cut operation becomes invalid.
- Even during the peak cut operation, the operations of current overload, economy, and low noise are effective and the outdoor unit operates by lowest current of them.

6-12. Outdoor unit low noise operation

The compressor frequency and outdoor unit fan speed are limited to reduce the operation noise by external input.

Low noise mode	Low noise mode		Outdoor fan speed	Compressor frequency
			rpm	rps
AOYG36KQTA	Level 1	Cooling/Dry	830	44
		Heating		
	Level 2	Cooling/Dry	830	36
		Heating		
AOYG45KQTA	Level 1	Cooling/Dry	970	70
		Heating		
	Level 2	Cooling/Dry	970	50
		Heating		

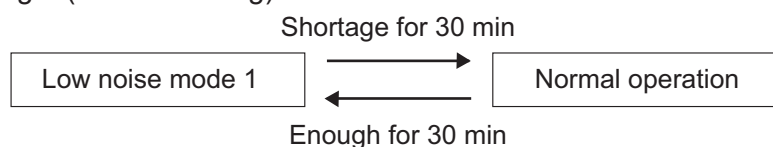
NOTES:

- During the defrost operation, the compressor operates by the speed for defrost operation.
- Even during the low noise operation, the operations of current overload, economy, and peak cut are effective and the outdoor unit operates by lowest current of them.

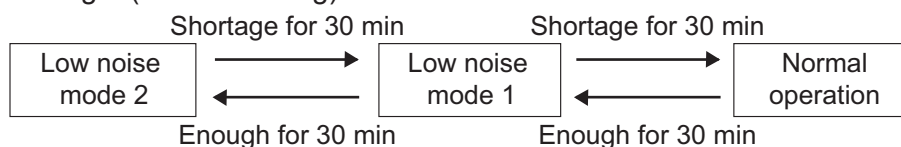
Capacity priority mode

- Operation condition
The function setting is set to 1.
- Capacity check condition
 - Shortage: Compressor frequency > limited compressor frequency for low noise mode
 - Enough: Compressor frequency ≤ limited compressor frequency for low noise mode
- Operation
When detecting the shortage capacity or enough capacity condition continuous 30 minutes, the mode is changed as follows:

- Automatic switching 1 (Level 1 setting)



- Automatic switching 2 (Level 2 setting)



7. Various protections

7-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit LED starts blinking.

Trigger condition	104°C
Compressor frequency	-14 rps/120 seconds
Release condition	101°C
Compressor protection temperature	110°C

7-2. Anti-freezing control (cooling and dry mode)

The compressor frequency is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		4°C
Release condition	Outdoor temp. ≥ 10°C*1	7°C
	Outdoor temp. ≥ 12°C*2	
	Outdoor temp. < 10°C*1	13°C
	Outdoor temp. < 12°C*2	

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

7-3. Current release control

The compressor frequency is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The compressor frequency returns according to the operation mode, when the current becomes lower than the release value.

■ Model: AOYG36KQTA

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$52^{\circ}\text{C} \leq \text{Ta}$	3.5 A	3.0 A
	$50^{\circ}\text{C} \leq \text{Ta} < 52^{\circ}\text{C}$	5.5 A	5.0 A
	$42^{\circ}\text{C} \leq \text{Ta} < 50^{\circ}\text{C}$	6.0 A	5.5 A
	$2^{\circ}\text{C} \leq \text{Ta} < 42^{\circ}\text{C}$	7.5 A	7.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	8.5 A	8.0 A
Heating	$20^{\circ}\text{C} \leq \text{Ta}$	5.5 A	5.0 A
	$16^{\circ}\text{C} \leq \text{Ta} < 20^{\circ}\text{C}$	6.0 A	5.5 A
	$12^{\circ}\text{C} \leq \text{Ta} < 16^{\circ}\text{C}$	7.0 A	6.5 A
	$2^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	7.5 A	7.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	8.5 A	8.0 A

■ Model: AOYG45KQTA

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$52^{\circ}\text{C} \leq \text{Ta}$	4.5 A	4.0 A
	$50^{\circ}\text{C} \leq \text{Ta} < 52^{\circ}\text{C}$	5.5 A	5.0 A
	$46^{\circ}\text{C} \leq \text{Ta} < 50^{\circ}\text{C}$	6.5 A	6.0 A
	$42^{\circ}\text{C} \leq \text{Ta} < 46^{\circ}\text{C}$	7.5 A	7.0 A
	$2^{\circ}\text{C} \leq \text{Ta} < 42^{\circ}\text{C}$	8.5 A	8.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	9.0 A	8.5 A
Heating	$20^{\circ}\text{C} \leq \text{Ta}$	6.5 A	6.0 A
	$16^{\circ}\text{C} \leq \text{Ta} < 20^{\circ}\text{C}$	7.0 A	6.5 A
	$12^{\circ}\text{C} \leq \text{Ta} < 16^{\circ}\text{C}$	8.0 A	7.5 A
	$2^{\circ}\text{C} \leq \text{Ta} < 12^{\circ}\text{C}$	8.5 A	8.0 A
	$\text{Ta} < 2^{\circ}\text{C}$	9.0 A	8.5 A

7-4. Indoor unit fan motor over temperature protection

When satisfy the following conditions, the protection works.

- After the 90 seconds from the fan operation, detect less than 200 rpm for 10 seconds.
- IPM trip protection works.
- Current overload protection works.

When detecting the above condition, recheck the condition after 6 minutes. When count the twice, the protection works.

• Protection contents

Reduce the static pressure 20 Pa. When it does not dissolve even the minimum static pressure condition, work the following operation.

- Fan motor error displayed when less than 200 rpm for 10 seconds is detected after the 90 seconds from the fan operation.
- Fan stop 40 seconds when IPM trip protection works.
- Fan stop 50 seconds when current overload protection works.

7-5. Compressor temperature protection

When the compressor temperature sensor detects higher than the trigger condition below, the compressor is stopped. When the compressor temperature sensor detects the release condition, the protection is released.

Trigger condition	108°C
Release condition	80°C (3 minutes after compressor stop)

7-6. High pressure protection

Trigger condition	Pressure switch: Off (Open: Higher than 4.2 MPa) Compressor stop
Release condition	Pressure switch: On (Close: Lower than 3.2 MPa) (3 minutes after compressor stop) Compressor restart

7-7. Low outdoor temperature protection

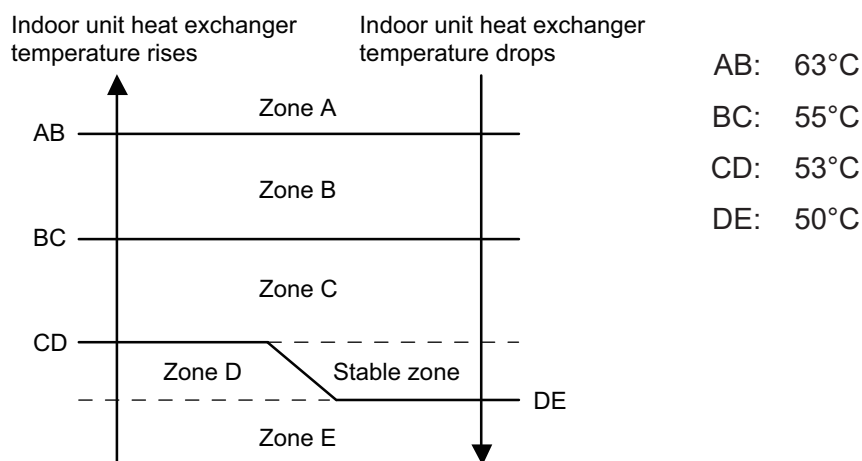
When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

Operation mode	Cooling/Dry
Trigger condition	-20°C
Release condition	-15°C

7-8. High temperature and high pressure release control

The compressor is controlled as follows.

■ Models: AOYG36KQTA and AOYG45KQTA



Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The compressor frequency is decreased.	-15 rps/120 sec.
Zone C		-2 rps/120 sec.
Zone D	The protection is released and the operation is returned to normal mode.	
Zone E		

5. FIELD WORKING

CONTENTS

5. FILED WORKING

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1. Function settings for indoor unit

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings on indoor unit

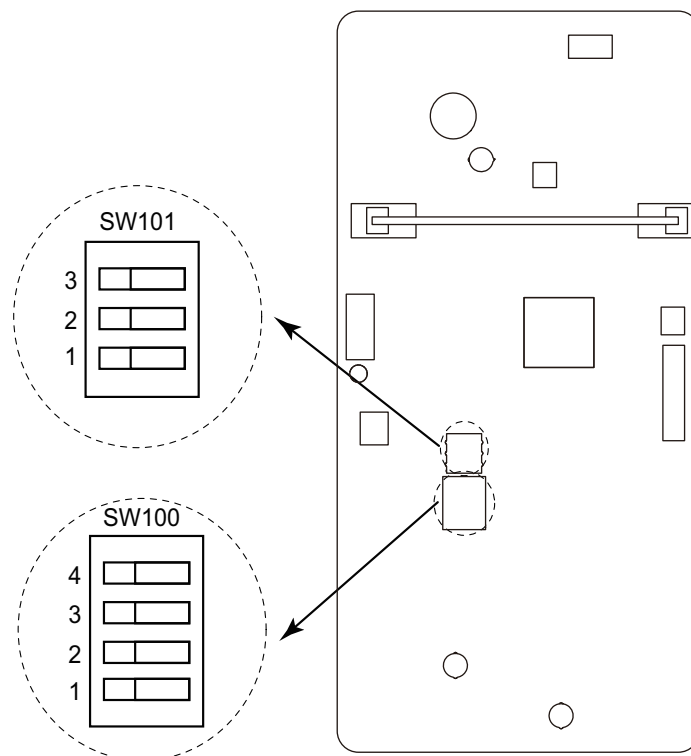
By using some components on the PCB, you can change the function settings.

Related components on the PCB and the applicable settings:

Component			Setting content
DIP switch	SW100	1	Remote controller address setting
		2	
		3	
		4	
	SW101	1	Setting change prohibited
		2	Setting change prohibited
		3	Fan delay setting

■ Component location

Components on the indoor unit main PCB used for the function settings are located as shown in the following figure.



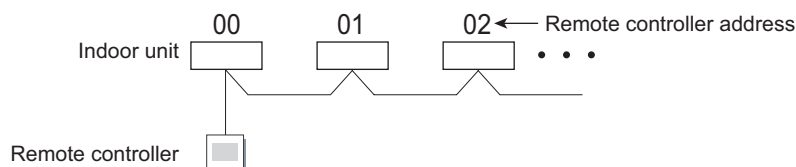
■ DIP switch setting

- **SW100: Remote controller address setting**

When operating a number of indoor units by using a wired remote controller, DIP switch setting for assigning unit number to each indoor unit is required.

The slide switches are normally set to make the unit number 00.

Remote controller address	Switch number				Factory setting
	1	2	3	4	
00	OFF	OFF	OFF	OFF	◆
01	ON	OFF	OFF	OFF	
02	OFF	ON	OFF	OFF	
03	ON	ON	OFF	OFF	
04	OFF	OFF	ON	OFF	
05	ON	OFF	ON	OFF	
06	OFF	ON	ON	OFF	
07	ON	ON	ON	OFF	
08	OFF	OFF	OFF	ON	
09	ON	OFF	OFF	ON	
10	OFF	ON	OFF	ON	
11	ON	ON	OFF	ON	
12	OFF	OFF	ON	ON	
13	ON	OFF	ON	ON	
14	OFF	ON	ON	ON	
15	ON	ON	ON	ON	



- **SW101-Switch 1: Setting change prohibited**

- **SW101-Switch 2: Setting change prohibited**

- **SW101-Switch 3: Fan delay setting**

When the indoor unit is stopped while operating in conjunction with auxiliary heater, the indoor unit fan operation will continue for 1 minute.

Switch 3	Fan delay	Factory setting
ON	Enabled	
OFF	Disabled	◆

1-2. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using remote controller

Remote controller is not attached for this product. For details of the installing remote controller, refer to following information.

- Overview information: Operating manual of the remote controller
- Setting procedure: Installation manual of the remote controller

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	11	Filter sign
2)	21	Static pressure
3)	30/31	Room temperature control for indoor unit sensor
4)	35/36	Room temperature control for wired remote controller sensor
5)	40	Auto restart
6)	42	Room temperature sensor switching
7)	44	Remote controller custom code
8)	46	External input control
9)	48	Room temperature sensor switching (Aux.)
10)	49	Indoor unit fan control for energy saving for cooling
11)	51	Primary and secondary settings
12)	60	Switching functions for external output terminal

1) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (2,500 hours)	
	01	Long interval (4,400 hours)	
	02	Short interval (1,250 hours)	
	03	No indication	◆

2) Static pressure

Select the appropriate static pressure according to the installation conditions.

Function number	Setting value	Setting description	Factory setting
21	00	Normal	◆
	01	High static pressure 1	
	02	High static pressure 2	
	03	High static pressure 3	

3) Room temperature control for indoor unit sensor

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

Example of correction:

When the temperature of the room temp. sensor is 26°C and the setting value is "03" (-1.0°C), corrected temp. will be 27°C (26°C - [-1.0°C]).

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

Function number		Setting value	Setting description	Factory setting
30 (For cooling)	31 (For heating)	00	Standard setting	♦
		01	No correction 0.0 °C	
		02	-0.5 °C	More cooling Less heating
		03	-1.0 °C	
		04	-1.5 °C	
		05	-2.0 °C	
		06	-2.5 °C	
		07	-3.0 °C	
		08	-3.5 °C	
		09	-4.0 °C	
		10	+0.5 °C	Less cooling More heating
		11	+1.0 °C	
		12	+1.5 °C	
		13	+2.0 °C	
		14	+2.5 °C	
		15	+3.0 °C	
		16	+3.5 °C	
		17	+4.0 °C	

4) Room temperature control for wired remote controller sensor

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to Both "01".

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

Function number		Setting value	Setting description		Factory setting
35 (For cooling)	36 (For heating)	00	Standard setting		◆
		01	No correction 0.0°C		
		02	-0.5 °C	More cooling Less heating	
		03	-1.0 °C		
		04	-1.5 °C		
		05	-2.0 °C		
		06	-2.5 °C		
		07	-3.0 °C		
		08	-3.5 °C		
		09	-4.0 °C		
		10	+0.5 °C	Less cooling More heating	
		11	+1.0 °C		
		12	+1.5 °C		
		13	+2.0 °C		
		14	+2.5 °C		
		15	+3.0 °C		
		16	+3.5 °C		
		17	+4.0 °C		

5) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	◆
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

6) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	◆
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTE: Remote controller sensor must be turned on by using the remote controller.

7) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	◆
	01	B	
	02	C	
	03	D	

8) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode 1	◆
	01	(Setting prohibited)	
	02	Forced stop mode	
	03	Operation/Stop mode 2	

9) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	◆
	01	Wired remote controller	

10) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	◆

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTES:

- As the factory setting, this setting is initially activated.
- Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter.
To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

11) Primary and secondary settings

Set the indoor unit that is connected to the outdoor unit using a transmission cable as the primary.

Function number	Setting value	Setting description	Factory setting
51	00	Primary	◆
	01	Secondary	

12) Switching functions for external output terminal

Functions of the external output terminal can be switched. For details, refer to “External input and output”.

Function number	Setting value	Setting description	Factory setting
60	00	Operation status	◆
	01—08	(Setting prohibited)	
	09	Error status	
	10	Indoor unit fan operation status	
	11	External heater	

2. Function settings for outdoor unit

Perform appropriate function setting locally according to the installation environment.

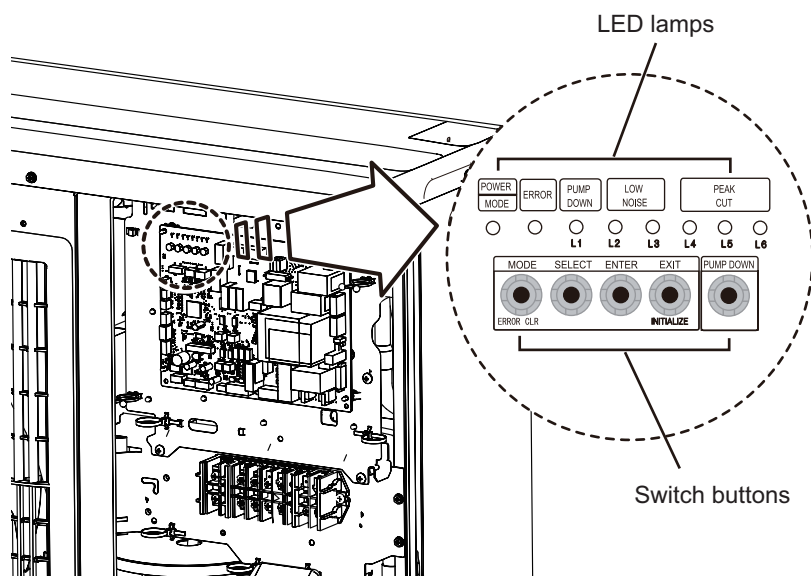
NOTE: Incorrect settings can cause a product malfunction.

⚠ CAUTION

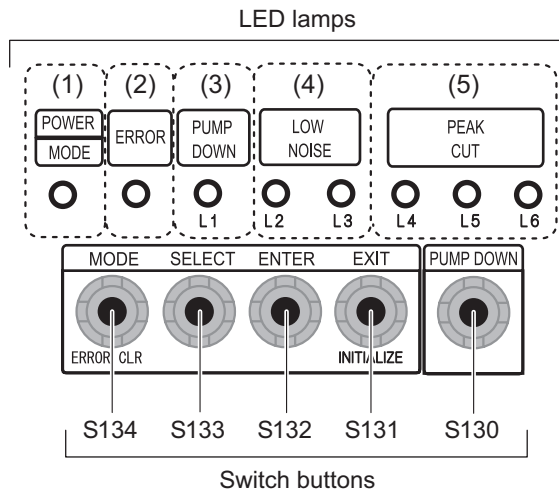
- Before setting up the switch buttons, discharge the static electricity from your body.
- Never touch the terminals or the patterns on the parts that are mounted on the PCB.

2-1. Control PCB and switch buttons location

Control PCB of the outdoor unit is located as shown in the following figure.



■ Switch buttons and the functions



LED lamp			Function or operation method
(1)	POWER/MODE	Green	Lights on while power on. Local setting in outdoor unit or error code is displayed with blink.
(2)	ERROR	Red	Blinks during error operation.
(3)	PUMP DOWN (L1)	Orange	Lights on during pump down operation.
(4)	LOW NOISE MODE (L2 and L3)	Orange	Lights on during "Low noise mode" when local setting is activated. (Lighting pattern of L2 and L3 indicates low noise level.)
(5)	PEAK CUT MODE (L4, L5, and L6)	Orange	Lights on during "Peak cut mode" when local setting is activated. (Lighting pattern of L4, L5, and L6 indicates peak cut level.)

Switch button		Function or operation method
S134	MODE	Switches between "Local setting" and "Error code display".
S133	SELECT	Switches between the individual "Local settings" and the "Error code displays".
S132	ENTER	Switches between the individual "Local settings" and the "Error code displays".
S131	EXIT	Returns to "Operation status display".
S130	PUMP DOWN	Starts the pump down operation.

2-2. Local setting procedure

NOTE: Before performing the function setting, be sure to stop the operation of the air conditioner.

Low noise mode

1. Press the MODE switch button (S134) for 3 seconds or more to switch to "Local setting mode".
2. After confirming the LED lamp of POWER/MODE blinks 9 times, press the ENTER switch button (S132).

POWER MODE	ERROR	PUMP DOWN (L1)	LOW NOISE		PEAK CUT		
			(L2)	(L3)	(L4)	(L5)	(L6)
Blinks (9 times)	○	○	○	○	○	○	○

Sign "○": Lights off

3. Press the SELECT switch button (S133), and adjust the LED lamp as shown below. Then the LED lamp indicates the current setting.

LOW NOISE MODE	LOW NOISE	
	(L2)	(L3)
	○	Blink

4. Press the ENTER switch button (S132).

LOW NOISE MOD E	LOW NOISE	
	(L2)	(L3)
	○	●

Sign "●": Lights on

5. Press the SELECT switch button (S133), and adjust the LED lamps as shown below.

MODE 1: Low MODE 2: Lower	PEAK CUT		
	(L4)	(L5)	(L6)
	○	○	Blink
	○	Blink	○

6. Press the ENTER switch button (S132) and fix it.

MODE 1: Low MODE 2: Lower	PEAK CUT		
	(L4)	(L5)	(L6)
	○	○	●
	○	●	○

7. To return to "Operating status display (Normal operation)", press the EXIT switch button (S131).

In case of missing how many times you pressed the SELECT and ENTER switch buttons:

1. To return to "Operation status display (Normal operation)", press the EXIT switch button once.
2. Restart from the beginning of setting procedure.

NOTE: In case of missing how many times you pressed the SELECT and ENTER switch buttons, you must redo the setting procedure. Return to "Operation status display (Normal operation)" by pressing the EXIT switch button once, and restart from the beginning of the setting procedure.

■ Peak cut mode

1. Press the MODE switch button (S134) for 3 seconds or more to switch to “Local setting mode”.
2. After confirming the LED lamp of POWER/MODE blinks 9 times, press the ENTER switch button (S132).

POWER MODE	ERROR	PUMP DOWN (L1)	LOW NOISE (L2) (L3)		PEAK CUT (L4) (L5) (L6)		
Blinks (9 times)	○	○	○	○	○	○	○

Sign “○”: Lights off

3. Press the SELECT switch button (S133), and adjust the LED lamp as shown below. Then the LED lamp indicates the current setting.

PEAK CUT MOD E	LOW NOISE	
	(L2)	(L3)
	Blink	○

4. Press the ENTER switch button (S132).

PEAK CUT MODE	LOW NOISE	
	(L2)	(L3)
	●	○

Sign “●”: Lights on

5. Press the SELECT switch button (S133), and adjust the LED lamps as shown below.

	PEAK CUT		
	(L4)	(L5)	(L6)
0 % of rated input ratio	○	○	Blink
50 % of rated input ratio	○	Blink	○
75 % of rated input ratio	○	Blink	Blink
100 % of rated input ratio	Blink	○	○

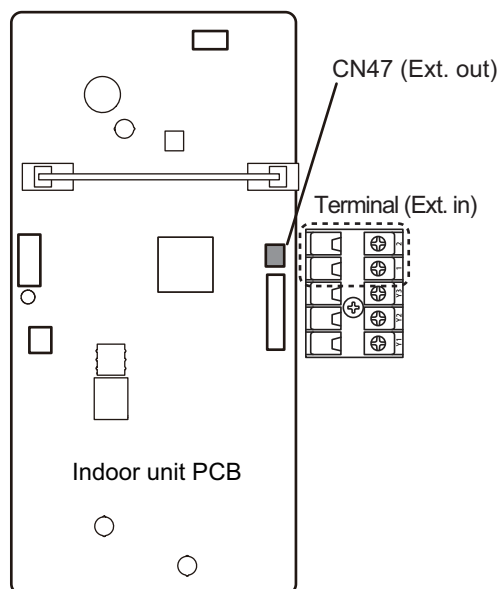
6. Press the ENTER switch button (S132) and fix it.

	PEAK CUT		
	(L4)	(L5)	(L6)
0 % of rated input ratio	○	○	●
50 % of rated input ratio	○	●	○
75 % of rated input ratio	○	●	●
100 % of rated input ratio	●	○	○

7. To return to “Operating status display (Normal operation)”, press the EXIT switch button (S131).

NOTE: When pressed number is lost during setting, you must redo the setting procedure. Return to “Operation status display (Normal operation)” by pressing the EXIT switch button once, and restart from the beginning of the setting procedure.

3. External input and output for indoor unit

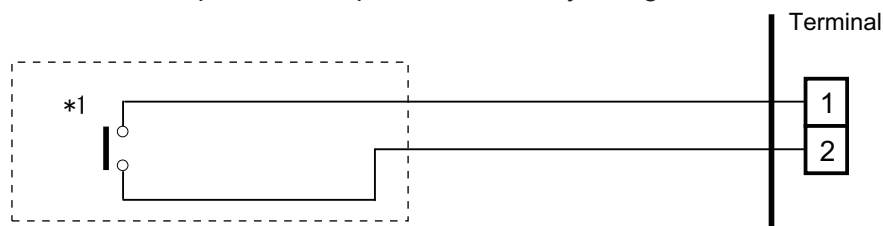


External input and output		Connector	Input select	Input signal	External connect kit (Optional parts)
External input	Operation/Stop Forced stop	Terminal	Dry contact	Edge	—
External output	Operation status	CN47	—	—	UTY-XWZXZG
	Error status				
	Indoor unit fan operation status				
	External heater output				

3-1. External input

- “Operation/Stop” mode or “Forced stop” mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 150 m.
- The wire connection should be separate from the power cable line.

Indoor unit functions such as Operation/Stop can be done by using indoor unit terminals.



*1: The switch can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

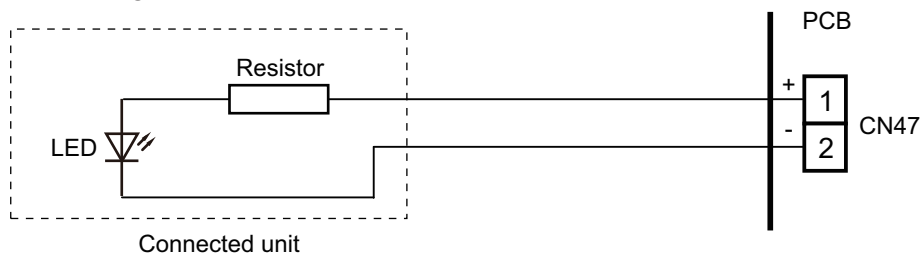
3-2. External output

Use an external output cable with appropriate external dimension, depending on the number of cables to be installed.

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 25 m.
- Output voltage: High DC 12 V \pm 2 V, Low 0 V.
- Permissible current: 50 mA
- For details, refer to ["Combination of external input and output"](#) on page 05-14.

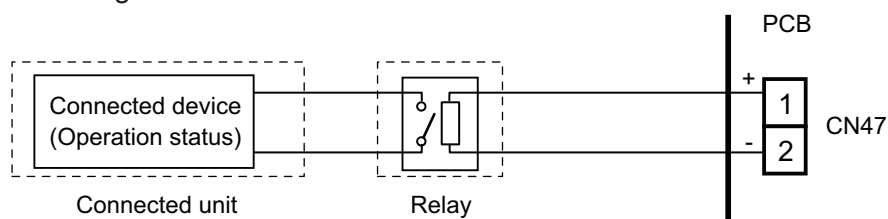
● When indicator, etc. are connected directly

Example: Function setting 60 is set to "00"



● When connecting with a device equipped with a power supply

Example: Function setting 60 is set to "00"



3-3. Combination of external input and output

By combining the function setting of the indoor unit, you can select various combinations of functions.

Combination examples of external input and output are as follows:

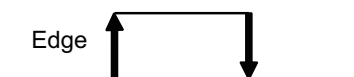
Mode	Function setting	External input	External output
		Terminal	CN47
0	60—00	Operation/Stop	
1—8	60—01 to 60—08	(Setting prohibited)	
9	60—09	Operation/Stop	Error status
10	60—10	Operation/Stop	Indoor unit fan operation status
11	60—11	Operation/Stop	External heater output

NOTE: Input of Operation/Stop depends on the setting of function setting 46.

- 00: Operation/Stop mode 1 (R.C. enabled)
- 01: (Setting prohibited)
- 02: Forced stop
- 03: Operation/Stop mode 2 (R.C. disabled)

Input signal type

- Indoor unit
Input signal type is only "Edge".

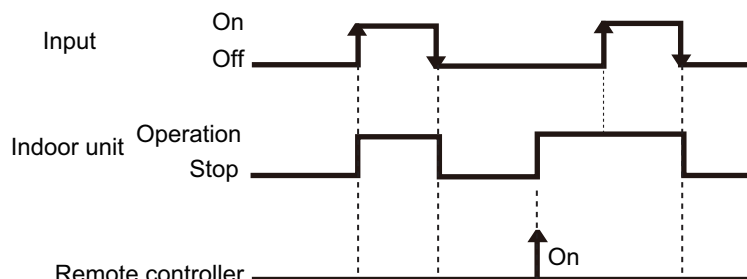


3-4. Details of function

■ Control input function

- When function setting is "Operation/Stop" mode 1

Function setting	External input	Input signal	Command
46—00	Terminal	Off → On	Operation
		On → Off	Stop

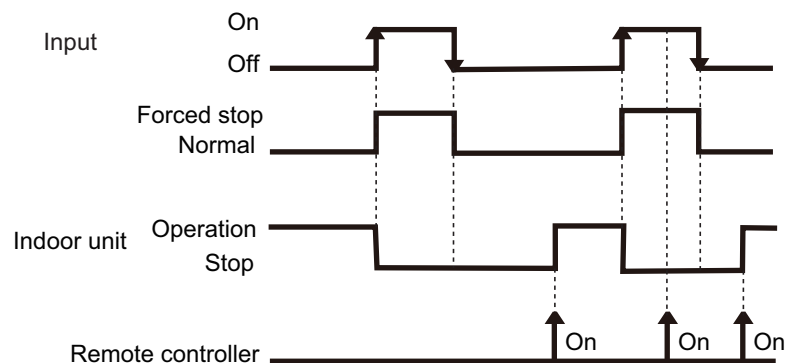


NOTES:

- The last command has priority.
- The indoor units within the same remote controller group operates in the same mode.

- When function setting is "Forced stop" mode

Function setting	External input	Input signal	Command
46—02	Terminal	Off → On	Forced stop
		On → Off	Normal

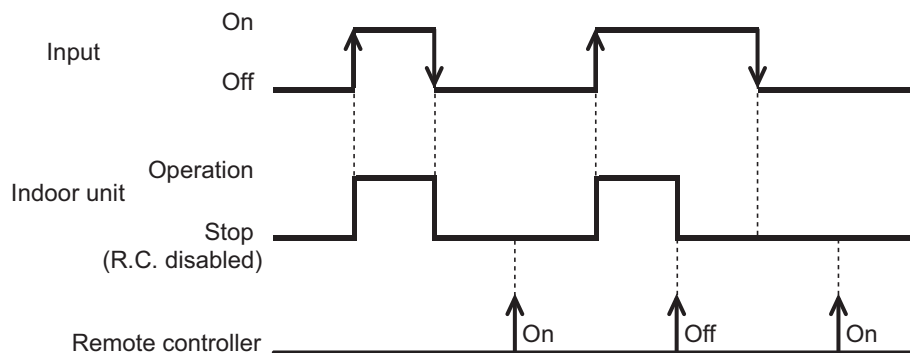


NOTES:

- When the forced stop is triggered, indoor unit stops and Operation/Stop operation by the remote controller is restricted.
- When forced stop function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

• When function setting is "Operation/Stop" mode 2

Function setting	External input	Input signal	Command
46—03	Terminal	Off → On	Operation
		On → Off	Stop (R.C. disabled)

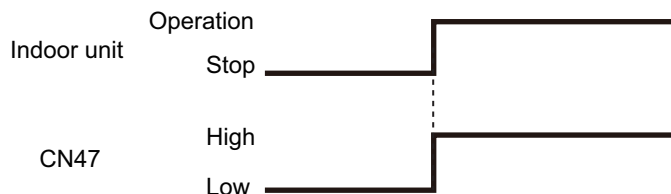


NOTE: When "Operation/Stop" mode 2 function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

Control output function

Function setting	External output	Output signal	Command
60—00	CN47	Low → High	Operation
		High → Low	Stop

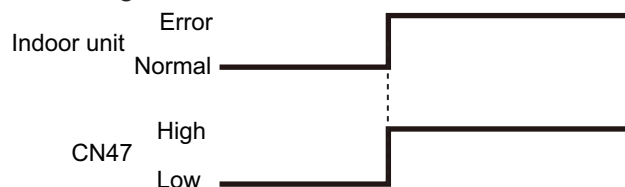
The output is low when the unit is stopped.



Error status

Function setting	External output	Output signal	Command
60—09	CN47	Low → High	Error
		High → Low	Normal

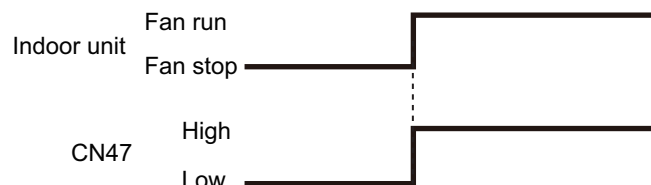
The output is ON when an error is generated for the indoor unit.



Indoor unit fan operation status

Function setting	External output	Output signal	Command
60—10	CN47	Low → High	Fan run
		High → Low	Fan stop

Output signal	Condition
On	The indoor unit fan is operating.
Low → High	
Off	The fan is stopped or during cold air prevention. During thermostat off when in dry mode operation.
High → Low	



External heater output

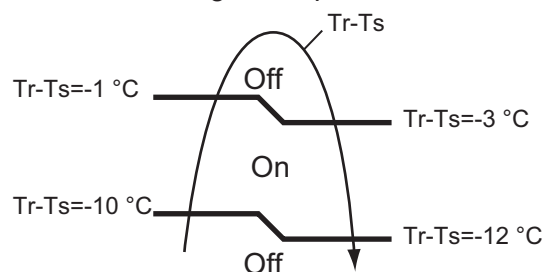
Function setting	External output	Output signal	Command
60—11	CN47	Low → High	Heater on
		High → Low	Heater off

Output signal	Condition
Low → High	Heater turns on as shown in diagram of heating temperature
Off → On	
High → Low	Heater turns off as shown in diagram of heating temperature
On → Off	

Specifications of the signal output performance are as shown as follows:

Example When set temperature (T_s) is set at 22 °C;

- And room temperature (T_r) increase above 12 °C, signal output is on.
- And T_r increase above 21 °C, signal output is off.
- And T_r decrease below 19 °C, signal output is on.
- And T_r decrease below 10 °C, signal output is off.



The output also turns off in defrost operation.

4. External input and output for outdoor unit

With using external input and output functions, this product can be operated inter-connectedly with an external device.

Connector	Input	Output	Remarks
P580	Low noise mode	—	See external input/output settings for details.
PA580	Peak cut mode	—	
P590	—	Error status	
PA590	—	Compressor status	

4-1. External input

With using external input function, on/off status of “Low noise mode” and “Peak cut mode” can be specified by the external signal.

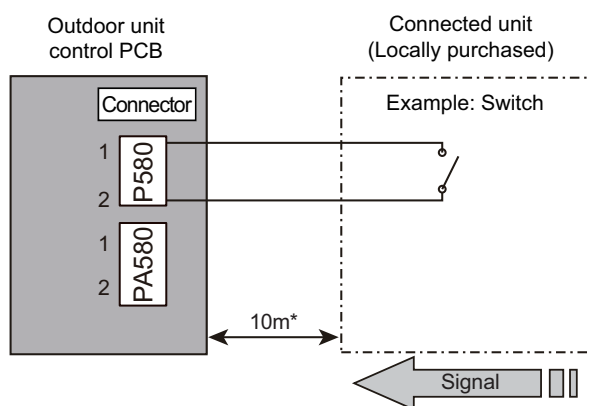
■ Low noise mode

In following condition, the operating noise of the outdoor unit reduces comparing from the one in normal operating condition:

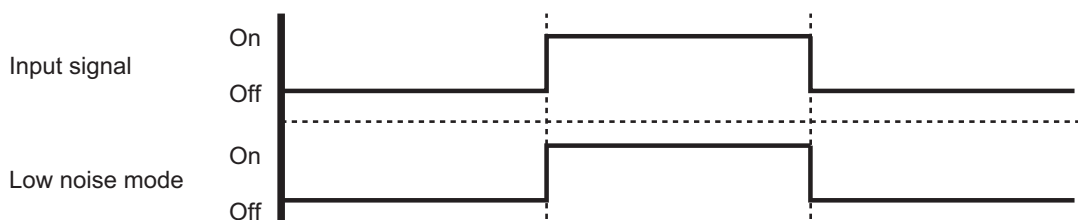
The air conditioner is set to the “Low noise mode” when closing the contact input of a commercial timer or on/off switch to a connector on the control PCB of the outdoor unit.

NOTE: Product performance may drop depending on some conditions such as the outdoor temperature.

• Circuit diagram example



- Contact capacity: DC 24 V or more, 10 mA or more.
- *: Make the distance from the PCB to the connected unit within 10 m.
- Construct a circuit as shown in this figure with using optional parts mentioned below.
- Input signal: On in “Low noise mode”
- Input signal: Off in normal operation
- To set the level of “Low noise mode”, refer to ["Low noise mode"](#) on page 05-10.



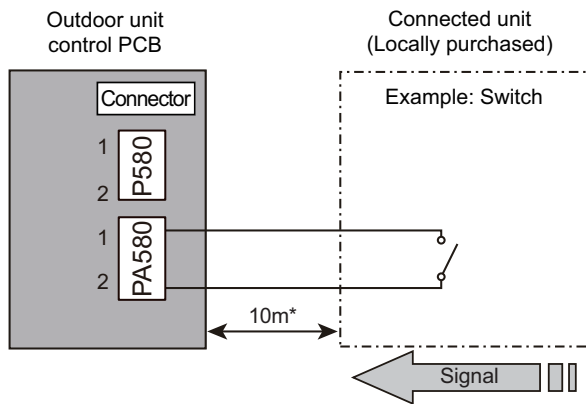
• Optional part

Part name	Model name	Exterior
External connect kit	UTY-XWZXZ3	External input wire

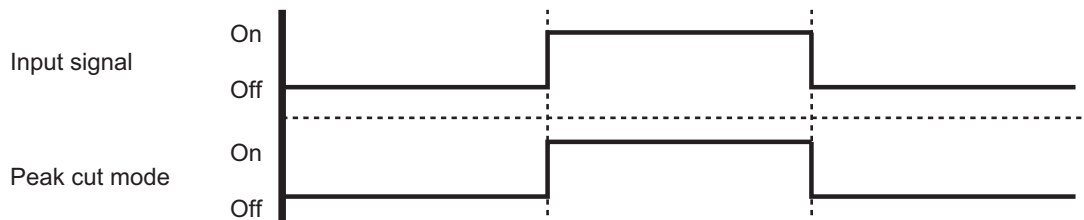
■ Peak cut mode

By performing following on-site work, operation that suppresses the current value can be enabled:
The air conditioner is set to the “Peak cut mode” when closing the contact input of a commercial timer or on/off switch to a connector on the control PCB of the outdoor unit.

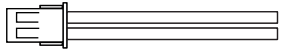
• Circuit diagram example



- Contact capacity: DC 24 V or more, 10 mA or more.
- *: Make the distance from the PCB to the connected unit within 10 m.
- Construct a circuit as shown in this figure with using optional parts mentioned below.
- Input signal: On in “Peak cut mode”
- Input signal: Off in normal operation
- To set the level of “Peak cut mode”, refer to **“Peak cut mode”** on page 05-11.



• Optional part

Part name	Model name	Exterior
External connect kit	UTY-XWZXZ3	External input wire 

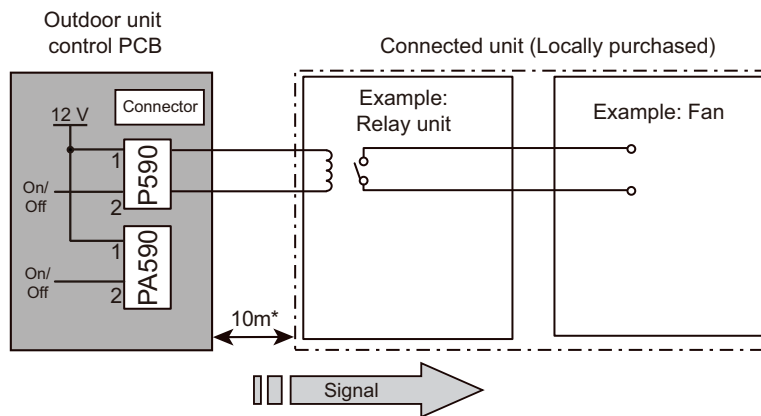
4-2. External output

With using external output function, some status signals are transmitted to the control PCB, and the related LED lamp indicates the status of this product.

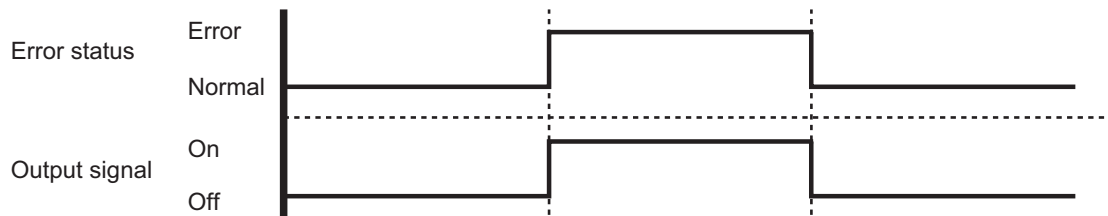
■ Error status output

Signal on air conditioner error status is generated when a malfunction occurs.

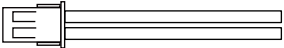
• Circuit diagram example



- Output voltage (Vcc): DC 12 V 50 mA or less
- *: Make the distance from the PCB to the connected unit within 10 m.



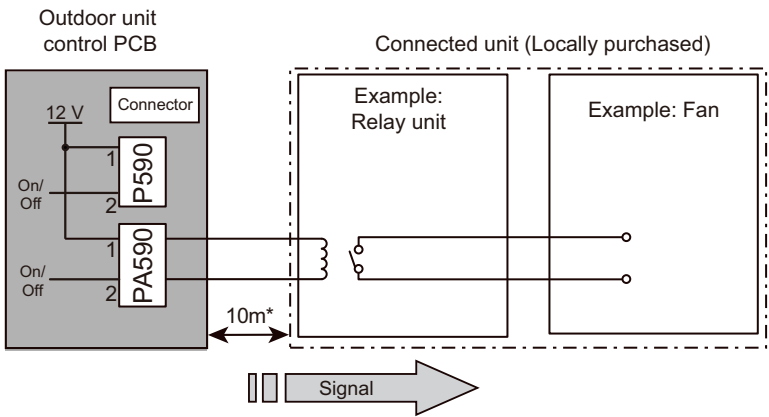
• Optional part

Part name	Model name	Exterior
External connect kit	UTY-XWZXZ3	External output wire 

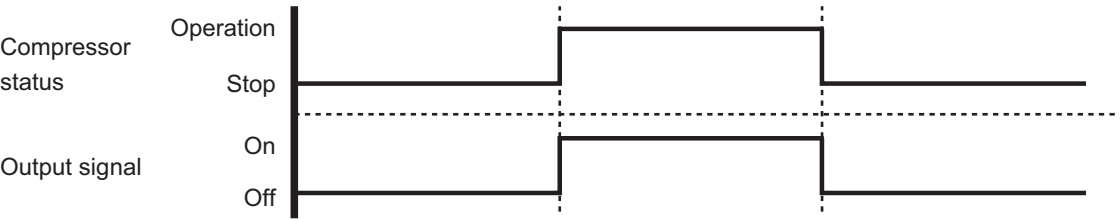
■ Compressor status output

Signal on compressor operation status is generated when the compressor is running.

• Circuit diagram example



- Output voltage (Vcc): DC 12 V 50 mA or less
- *: Make the distance from the PCB to the connected unit within 10 m.



• Optional part

Part name	Model name	Exterior
External connect kit	UTY-XWZXZ3	External output wire

